Forsyth County Department of Social Services Board of Directors Meeting July 27, 2015

Call to Order at 11:40 am

Present: Claudette Weston, David Plyler, Debra Donahue, Daphne Taylor, Patrick Read, Victor Isler, Kim Collie, Tanya McDougal, Gloria Woods Absent: Evelyn Terry, Nancy Young, Walter Marshall

Information

There were no public comments

Staff Introductions included: new employees - Stephanie Barens, Briana McCoy, Kimwarn Hall, and Diamond Henderson and Rebecca Beasey (promotion)

Consent

The June Minutes were not voted on due to not having a quorum of the Board members present.

Division Updates

Business Office - Pat Read reported on the budget.

Income Support Services - Kim Collie reported that FNS applications that are not processed by day 25 go onto an overdue list from the State. The State's new reporting system has created 173 overdue applications. Medicaid applications are decreasing. Recertification applications are holding steady. Staff has consistently worked overtime for a year to include some Saturdays. The Division has lost a significant amount of staff and are currently recruiting.

<u>Child Support Services</u> – Daphne Taylor reported on the year end performance which included 1 area that was not met and the Corrective Action Plan that has begun.

<u>Family & Children's Services</u> – Victor Isler reported they are working with Guilford County on conflict of interest cases. Also reported that re-entry into Foster Care is at 67%

Adult Services - Diane Wimmer reported APS cases are at an all time high of 33%.

<u>Strategic Initiatives</u> – Tanya McDougal summarized June and July activities. She reported that at least 30% of staff participate with their personal time in agency events. There were 2 employee events. One was old cell phone donations to help healthcare workers out in the field. We donated 115 phones. The other was a Child Support raffle where the prize was a free week at Camp Hanes. There was a grant from C Hill for outreach to our immigrant community. An plan is in place to bring universal Pre-K to FC. Key players are brainstorming around this issue.

Meeting adjourned at 12:30pm.