# Forsyth County Department of Social Services Board of Social Services Minutes July 22, 2013

# Call to Order at 11:35

Present: Evelyn Terry, Chair, Nancy Young, Vice Chair, Claudette Weston, Dave Plyler, Daphne Taylor, Pat Read, Gloria Woods, Diane Wimmer, Melinda Hartley, Teresa Everhart, Barbara Cassidy, Megan Evans of the W-S Journal, Shaunalee Maxfield, Liz White, Joe Raymond, Ava Smith-Pegues

Absent: Walter Marshall

## Information

New staff introduced were Lara Sperber, Stephanie Fatta, April Davis, Shalanda Williams, and Kinetta Hall.

There were no public comments.

The Director reported

- Food and Nutrition program did not report number of cases for June due to the new systems
- o Child and Family Medicaid and Adult Medicaid cases are at an all-time high
- The Child Support goal \$22,525,453 is close to being met and when tax credits are reported will probably be over goal at \$22,499,219.
- \$14,000 has been cut from our Federal HCBG monies for adult in-home services with more cuts expected.
- A press conference will be held at DSS on July 31 transferring the Firstline program back to United Way

#### Consent

The Minutes from the June meeting were unanimously approved on a motion by Mrs. Weston, second by Ms. Young.

## Action

## Strategic

## Budget

The county has transferred responsibility and the contracts for 6 county commissioner special allocations to DSS (Exchange/SCAN - \$8,010; WISTA Trans Aid - \$123,330 – this one still managed by county; Harry's Veterans Services - \$10,800, Northwest Piedmont Council of Government \$10,800; NW Child Development Centers – \$22,576) Family Services Battered Women's Shelter - \$3,193. Dudley's instructions are to maintain these contracts this fiscal year and determine next year how the contracts could be built more around deliverables as opposed to "grants", leaving the amount of funding recommended to DSS.

\$14,000 has been cut from our federal HCBG monies for adult in-home services. More cuts are expected. These cuts may ultimately affect DSS's ability to "fund" Senior Services (\$81,000 annually) for Meals on Wheels.

The impact of N.C. legislative changes on our budget has yet to be determined

#### Economic Services

The Director gave an overview of the agency-wide transformation to include the ongoing communication with staff and community partners. His report included:

- NCFAST rolled out Medicaid for pilot counties on 7/15. All counties have been experiencing significant issues especially starting the week of July 15.
- FNS caseworkers are struggling to maintain recertification timeframes as they complete the initial re-certification in NCFAST
- Planning remains in high gear for new organizational structure for FNS, Medicaid, etc. The new functional areas are integrated intake, case management, and customer care. The new name fore the division will be the Income Support Division.

Shaunalee Maxfield, reported on the FNS cases experiencing delays due to NCFast. Some of the issues include:

- o Benefits due on the  $15^{th}$  were received on the  $16^{th}$
- o Some recertifications were changed due to downloading of information
- Customers reported receiving blank letters

#### Adult Services

There are currently 150 wards in DSS custody of which 40% are new and primary mental health.

The next meeting is Monday, August 26 at 11:30am.

The meeting adjourned at 12:47pm.