## Forsyth County Department of Social Services Board of Social Services Meeting "Notes" October 24, 2012

Present: Nancy Young, Vice Chair, Joe Raymond, Melinda Hartley, Gloria Woods, Ava Smith-Pegues Absent: Claudette Weston Walter Marshall, Evelyn Terry, Mike Wells

# Call to Order at 8:37

There was not a quorum of the Board present therefore no actions were taken.

## Information

- Teresa Bryant was recognized for promotion to Family & Children's Transport / Aides Unit Supervisor
- There were no public comments
- Director's Report included
  - Food and Nutrition cases continue to increase
  - Family & Children's Medicaid had a slight decrease
  - o The Board was invited to the Nurse Family Partnership Launch

#### Consent

There was not a quorum of the Board present therefore no actions were taken.

### Action

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## Strategic

The Director reviewed in detail the status of the Beacon Amendment, the work contained in it and the reasons it continues to be an important part of building a culture of change, improved business processes and technology. The Department initiated NCFAST soft launch on October 15 and even though NCFast software presents speed and other challenges, Melinda Hartley said that Forsyth staff have (so far) kept up with their work load) due mainly to their overall comfort with technology obtained through work with Beacon and our other case management tools though FAMIS including our document management system. The Director also reviewed the content of his meeting with NCFAST, our attempts for the state to allow us to convert data electronically to save staff time and the large challenges facing the state as they continue to roll out NCFAST and then turn their attention to Medicaid within very short time frames. The Director pointed out how well Forsyth is positioned precisely because of our work with Beacon: Nancy Young agreed whole heartedly and complimented the FNS staff specifically.

The Director shared news that the state has issued an RFP for a statewide broker for Medicaid Transportation. Potential affects on DSS and its customers are unknown at this time.

### The meeting adjourned at 9:30am.