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	FY 14-15	FY 15	-16	FY 16-17		
	Actual	Budget	Estimate	Request	Recommend	Adopted
Public Safety						
Animal Control						
Full	29	29	29	32	30	30
Part	1	1	1	1	1	:
Interagency Communications						
Full	2	2	2	3	2	2
Part	0	0	0	0	0	(
Sheriff						
Full	512	536	536	560	535	537
Part	24	24	24	25	24	24
Emergency Services						
Full	234	237	237	240	237	240
Part	13	13	13	14	14	14
Total Service Area - Full	777	804	804	835	804	80
Total Service Area - Part	38	38	38	40	39	3
	24					
Full Part	0	24 1	24 1	24 1	24 1	
Part						
Part Total Service Area - Full	0	1	1	1	1	24
Part Total Service Area - Full Total Service Area - Part	0 <b>24</b>	1 24	1 24	1 24	1 24	24
Part Total Service Area - Full Total Service Area - Part <u>Health</u>	0 <b>24</b>	1 24	1 24	1 24	1 24	24
Part Total Service Area - Full Total Service Area - Part <u>Health</u>	0 <b>24</b>	1 24	1 24	1 24	1 24	24
Part Total Service Area - Full Total Service Area - Part Health Public Health Full Part	0 24 0 255 7	1 24 1 263 7	1 24 1 265 11	1 24 1 270 15	1 24 1 259 11	24 26 1
Part Total Service Area - Full Total Service Area - Part Health Public Health Full Part Total Service Area - Full	0 24 0 255 7 255	1 24 1 263 7 <b>263</b>	1 24 1 265 11 <b>265</b>	1 24 1 270 15 <b>270</b>	1 24 1 259 11 <b>259</b>	26 1 26
Part Total Service Area - Full Total Service Area - Part Health Public Health Full Part Total Service Area - Full	0 24 0 255 7	1 24 1 263 7	1 24 1 265 11	1 24 1 270 15	1 24 1 259 11	26 1 26
Part Total Service Area - Full Total Service Area - Part Health Public Health Full Part Total Service Area - Full Total Service Area - Part	0 24 0 255 7 255	1 24 1 263 7 <b>263</b>	1 24 1 265 11 <b>265</b>	1 24 1 270 15 <b>270</b>	1 24 1 259 11 <b>259</b>	26 1 26
Part         Total Service Area - Full         Total Service Area - Part         Health         Public Health         Full         Part         Total Service Area - Full         Total Service Area - Part         Social Services         Social Services	0 24 0 255 7 255 7 255 7	1 24 1 263 7 <b>263</b> 7 <b>263</b> 7	1 24 1 265 11 265 11	1 24 1 270 15 270 15	1 24 1 259 11 <b>259</b> 11	26 1 26 1
Part Total Service Area - Full Total Service Area - Part Health Public Health Full Part Total Service Area - Full Total Service Area - Part Social Services Full	0 24 0 255 7 255 7 255 7 255 7	1 24 1 263 7 <b>263</b> <b>7</b> 263 7	1 24 1 265 11 265 11 265 11	1 24 1 270 15 270 15 514	1 24 1 259 11 259 11 1503	26 1 26 1 26 1 50
Part Total Service Area - Full Total Service Area - Part Health Public Health Full Part Total Service Area - Full Total Service Area - Part Social Services Social Services	0 24 0 255 7 255 7 255 7	1 24 1 263 7 <b>263</b> 7 <b>263</b> 7	1 24 1 265 11 265 11	1 24 1 270 15 270 15	1 24 1 259 11 <b>259</b> 11	26 1 26 1 26 1 50
Part Total Service Area - Full Total Service Area - Part Health Public Health Full Part Total Service Area - Full Total Service Area - Part Social Services Full Part Youth Services	0 24 0 255 7 255 7 255 7 478 4	1 24 1 263 7 263 7 263 7 500 4	1 24 1 265 11 265 11 501 4	1 24 1 270 15 270 15 514 4	1 24 1 259 11 259 11 503 4	26: 1: 26: 1: 50: 50:
Part Total Service Area - Full Total Service Area - Part Health Public Health Full Part Total Service Area - Full Total Service Area - Part Social Services Full Part Youth Services Full	0 24 0 255 7 255 7 255 7 478 4 7	1 24 1 263 7 <b>263</b> 7 500 4	1 24 1 265 11 265 11 501 4	1 24 1 270 15 270 15 514 4 0	1 24 1 259 11 259 11 503 4	24 24 24 26 11 261 11 50 50
Part Total Service Area - Full Total Service Area - Part Health Public Health Full Part Total Service Area - Full Total Service Area - Part Social Services Full Part Youth Services Full Part	0 24 0 255 7 255 7 255 7 478 4 7 17 10	1 24 1 263 7 <b>263</b> 7 500 4 17	1 24 1 265 11 265 11 501 4 0 0	1 24 1 270 15 270 15 514 4 0 0	1 24 1 259 11 259 11 503 4 0 0	26: 1: 26: 1: 26: 1: 50: 50: 50: 0
Part         Total Service Area - Full         Total Service Area - Part         Health         Public Health         Full         Part         Total Service Area - Full         Total Service Area - Part         Social Services         Full         Part	0 24 0 255 7 255 7 255 7 478 4 7	1 24 1 263 7 <b>263</b> 7 500 4	1 24 1 265 11 265 11 501 4	1 24 1 270 15 270 15 514 4 0	1 24 1 259 11 259 11 503 4	26: 1: 26: 1: 26: 1: 50: 50:

## PERSONNEL POSITIONS BY SERVICE AREA - FORSYTH COUNTY EMPLOYEES

	FY 14-15	FY 15	-16		FY 16-17	
	Actual	Budget	Estimate	Request	Recommend	Adopted
<u>Education</u>						
N.C. Cooperative Extension Service						
Full	17	17	17	18	18	18
Part	2	2	2	2	2	2
Total Service Area - Full	17	17	17	18	18	18
Total Service Area - Part	2	2	2	2	2	2
Culture & Recreation						
Library						
Full	89	89	89	89	89	89
Part	33	33	33	34	33	33
Parks & Recreation						
Full	71	68	68	70	69	69
Part	120	120	125	126	124	124
Total Service Area - Full	160	157	157	159	158	158
Total Service Area - Part	153	153	158	160	157	157
Community & Economic Developme	<u>ent</u>					
Housing						
Full	5	5	5	5	5	5
Part	0	0	0	0	0	0
Total Service Area - Full	5	5	5	5	5	5
Total Service Area - Part	0	0	0	0	0	0
Administration & Support						
Budget & Management						
Full	6	6	6	6	6	6
Part	0	0	0	0	0	0
Management Information Services						
Full	42	42	41	41	41	41
Part	0	0	0	0	0	0

	FY 14-15	FY 15	-16		FY 16-17	
	Actual	Budget	Estimate	Request	Recommend	Adopted
Administration & Support (contin	ued)					
Finance						
Full	23	23	23	23	23	23
Part	0	0	0	0	0	(
General Services						
Full	133	133	133	128	128	128
Part	4	4	4	1	1	1
Human Resources						
Full	9	9	9	11	9	10
Part	0	0	0	0	0	C
MapForsyth						
Full	0	6	6	7	6	6
Part	0	0	0	0	0	C
Attorney						
Full	13	13	13	15	13	14
Part	0	0	0	0	0	C
County Commissioners & Manager						
Full	6	6	6	6	6	6
Part	1	1	2	2	2	2
Total Service Area - Full	232	238	237	237	232	234
Total Service Area - Part	5	5	6	3	3	3
General Government						
Board of Elections						
Full	8	8	8	8	8	8
Part	0	0	0	0	0	C
Register of Deeds						
Full	19	19	19	20	20	20
Part	3	3	3	1	1	1
Tax Administration						
Full	74	73	73	72	72	72
Part	1	0	0	1	1	1
Total Service Area - Full	101	100	100	100	100	100
Total Service Area - Part	4	3	3	2	2	2
Grand Total	2.000	2 425	2 1 1 0	2 4 6 2	2 102	2 4 4 4
Full-Time Positions Part-Time Positions	2,066 223	2,125 223	2,110 223	2,162 227	2,103 219	2,110 220
	223	223	223	221	219	220

### Personnel Positions by Service Area - Forsyth County Employees

Departmental Changes: Animal Control	EV2017 Adopted Budget includes addition of 1 Apimal Care Officer
	FY2017 Adopted Budget includes addition of 1 Animal Care Officer
Sheriff	FY2017 Adopted Budget includes addition of 1 School Resource Officer; 1 Narcotics Investigator; 1 Court Bailiff; 1 Audio-Visual Technician; and 2 Records Clerks - all Full-time positions. The budget also deletes 5 Crime Scene Investigator positions as this function will be contracted out to the City of Winston-Salem Police Department.
Emergency Services	FY2017 Adopted Budget includes addition of three Mobile Integrated Healthcare Program Paramedics. This program was established in the FY2016 Budget and was expanded through County Services funding for mental health, substance abuse, and developmental disability services.
Public Health	FY2017 Adopted Budget includes addition of two nurses - one Communicable Disease nurse and one School Health Nurse. These positions will be effective on January 1, 2017. In addition, four part-time positions were added to Environmental Health to address a backlog in restaurant inspections.
Social Services	FY2017 Adopted Budget includes addition of two Senior Income Maintenance Case Workers for the Program Integrity Unit. It is anticipated that these two positions will generate sufficient revenue to pay for themselves. Additionally, a Fiscal Technician was added to serve as a Hearing Officer. Finally, two HR positions were eliminated from DSS for FY2017.
Youth Services	FY2017 Adopted Budget does not include any positions for Youth Services as the Youth Detention Center was shut down in September 2016. Subsequently, these positions were eliminated.
NC Cooperative Extension	FY2017 Adopted Budget includes a Program Assistant that is funded through a grant from Crisis Control and the United Way.
Parks & Recreation	FY2017 Adopted Budget includes a part-time Gift Shop Coordinator conversion to a full- time Eent Planner.
Housing	An Office Assistant position was shifted to the Budget and Management Office as the Economic Development Specialist position was shifted to Housing.
Budget and Management	The Economic Development Specialist position was shifted to Housing and an Office Assistant position was shifted to Budget and Management.
MIS	The Chief Information Officer position was eliminated .
Human Resources	FY2017 Adopted Budget includes 1 Senior Human Resources Consultant position to be filled effective January 1, 2017.

#### PUBLIC SAFETY SERVICE AREA

#### Public Safety Service Area - \$70.4 million or 16.7% of General Fund Expenditures



#### **Operating Goals & Objectives:**

Create a community that is safe, healthy, convenient and pleasant. This will be accomplished by:

- a. Meeting the law enforcement needs of the unincorporated areas of the County, as well as several municipalities through the Sheriff's Office which patrols, investigates crime, executes court orders, serves papers and eviction notices, and collects judgments.
- b. Providing School Liaison officers in middle and high schools throughout the unincorporated areas of the County.
- c. Meeting space needs for detention facilities for the adult populations of the County.
- d. Providing adequate security services for the State-administered Court system.
- e. Providing responsive and professional fire protection to unincorporated areas of the County.
- f. Providing assistance related to animal control through picking up strays, unwanted, sick or injured animals, and dangerous and aggressive animals.
- g. Providing safe, humane housing for strays, abandoned, abused and impounded animals, as well as providing euthanasia for unwanted animals.
- h. Enforcing state and local laws concerning animals, and investigating animal bites and reports of animal cruelty.
- i. Providing special financial support to endeavors of the State-administered District Attorney's office.
- j. Maintaining responsive and professional emergency ambulance services throughout all areas of the County, both incorporated and unincorporated.
- k. Providing the rabies quarantine program.
- I. Aiding the community before, during and after disasters, both natural and man-made.
- m. Administering programs related to animals, including responsible adoption program, lost and found program, and microchip ID program.

### **ANIMAL CONTROL**

**Mission:** The Department of Animal Control is concerned with the protection of the public's health and safety and with the welfare of animals in our community. The Department is responsible for the timely and effective enforcement of state laws and county ordinances concerning animals and for providing safe, humane shelter for stray, unwanted and abused animals.

#### **Program Descriptions:**

Administration - responsible for developing policies and procedures, providing budget and financial control and providing oversight for the overall operations of the department. In conjunction with the Animal Protection & Control Advisory Board, this program facilitates communication and coordination of animal interest organizations and provides public/private partnership programs which benefit the people and animals of the community.

*Patrol* - enforces local and state regulations establishing care and control requirements of animal ownership in Forsyth County. Officers of this program also address rabies control and provide emergency response to animal concerns involving domestic pets, livestock and wildlife throughout Forsyth County. *Custody & Care* - responsible for providing safe, humane housing and care for stray, unwanted, abandoned, abused, and impounded animals. Responsibilities include feeding, cleaning, health evaluation and treatment, behavior evaluation, vaccinations, micro-chipping and humane euthanasia. The Custody & Care staff cares for an average of 200 animals daily, while maintaining the standards, certifications and licenses required by the NC Animal Welfare Act.

Accomplishments: Performance goals for all division programs are reflecting positive results. This may be attributable to the enhanced community assistance public/private programs providing assistance to low income households and shared resources promoting department programs. Dogs and cats requiring shelter are down by 23% since 2012 coinciding with the establishment of the Targeted Spay/Neuter Program assisting low-income residents. The rehoming of animals continues to increase, up 1% over 2015, while euthanasia has been reduced 1% compared to 2015.

**FY17 Goals:** The department has been meeting with private organizations regarding expansion of current successful partnership programs, such as Forsyth Spay Day Coalition. The goal is cooperative, coordinated, targeting of animal welfare resource deprived areas of the County with support and education resources. The outsourcing of the pet licensing program should increase revenues through improved collection processes, while improving customer service through the reassignment of staff previously assigned to the licensing program.

#### **PROGRAM SUMMARY** FY 14-15 FY 15-16 FY 16-17 Original Actual Estimate Request Recommend Adopted Administration 301,266 383,269 328,817 477,873 471,131 471,131 Patrol 787.880 833.413 802.859 1.044.678 845.854 845.854 Custody & Care 685,502 756,162 750,142 804,434 787,302 787,302 Total <u>1,774,648</u> <u>1,972,844</u> <u>1,881,818</u> <u>2,326,985</u> 2,104,287 2,104,287

**Key Performance Measures:** 



#### **ANIMAL CONTROL**

	FY 14-15	FY 15-2	16		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
<u>EXPENDITURES</u>						
Personal Services						
Salaries & Wages	917,292	984,167		1,046,199	•	990,498
Employee Benefits	417,460	456,451		524,517		496,894
Total Personal Services	1,334,752	1,440,618	1,424,689	1,570,716	1,487,392	1,487,392
<b>Operating Expenditures</b>						
Professional Fees	162,547	168,550	155,178	180,250	172,790	172,790
			Vet fees, t	emporary h	elp in shelter, j	pet licensing.
Maintenance Service	20,468	23,600	8,010	34,822	20,400	20,400
	Solid waste	disposal, equi	pment repa	ir on traps,	radios, & othe	r equipment.
Rent	89	200	92	200	200	200
				Rental equi	ipment for hear	ring tribunal.
Utility Services	5 <i>,</i> 353	5,020	4,498	4,811	4,811	4,811
						ewer service.
Other Purchased Services	21,111	30,800		107,000		106,750
	-	-			tract, bank ser	-
Training & Conference	2,013	3,545	4,554	3,445	•	3,445
Ongoing trainin			-	-		
General Supplies	48,561	79,339	-			77,791
Iniforms, office supplies, janit					-	
Energy	70,279	79,822	74,000	75,985	•	75,985
	100.000	120.200	447 747		ricity and natu	-
Operating Supplies	106,980	120,200	•	123,550	•	122,350
Other Operating Costs	2 405		-	-	cal and veterin 26,150	26,150
Other Operating Costs	2,495	21,150		26,150	20,150 laims, members	•
Total Operating Exps.	439,896	532,226	457,129	643,746		610,672
	435,050	552,220	437,123	043,740	010,072	010,072
Capital Outlay	0	0	0	112,523	6,223	6223
TOTAL EXPENDITURES	<u>1,774,648</u>	1,972.844	<u>1,881,818</u>	2.326.985	<u>2,104,287</u>	<u>2,104,287</u>
	<del>;,</del>	<u></u>	<u>_,</u>		<del></del>	
Cost-Sharing Expenses	242,104	237,857	201,109	237,851	237,851	237,851
REVENUES	<u>395,205</u>	<u>405,750</u>	<u>413,891</u>	<u>493,750</u>	<u>485,750</u>	<u>485,750</u>
POSITIONS (FT/PT)	29/1	29/1	29/1	32/1	30/1	30/1

**Budget Highlights:** The FY2017 Adopted Budget for Animal Control reflects a net County dollar increase of \$51,443 (3.3%) over the previous year's budget. The primary drivers of the increase are one-time costs to replace and update equipment and facilities at the Animal Control building and the addition of 401(k) benefits for non-deputized staff to the department's budget. The Revenue budget reflects an expected increase in pet licensing fee collections due to the outsourcing of the function to DataMax Corporation. The Adopted budget also includes one new Animal Care Officer position. As cost savings are realized due to transitioning sworn officers to non-sworn officers, additional Animal Care Officers will be added to the department.

### **EMERGENCY MANAGEMENT**

**Mission**: The mission of the Winston-Salem/Forsyth County Office of Emergency Management is to aid the community before, during, and after unusual events and major disasters through educational services, open communications, and cooperative efforts.

#### **Program Descriptions:**

*Emergency Management* - Coordinates the preparation of City/County agencies and other community resources for response to and recovery from disasters and unusual events on a 24-hour basis. It also manages the Forsyth County Homeland Security/Preparedness Task Force that consists of more than 20 local emergency response agencies and coordinates the implementation and maintenance of the National Incident Management System (NIMS) for municipal and county emergency response and recovery. *HAZMAT - P*rovides hazardous material support services in Forsyth County. Conducts pre-incident surveys of businesses with hazardous materials and provides training to outside agencies and emergency responders.

Homeland Preparedness - Accounts for grant funds received from the NC Department of Public Safety and the Division of Emergency Management for disaster related equipment and training.

**Accomplishments:** Conducted 4 multi-agency emergency management simulations.

Emergency Management is a joint City/County agency administered by the City of Winston-Salem. For more information, please visit: http://www.cityofws.org/departments/emergencymanagement

#### PROGRAM SUMMARY

	FY 14-15	FY 15-16				
	Actual	Original	Estimate	Request	Recommend	Adopted
Emergency Management	773,883	534,450	534,450	529,360	529,360	555,960
Hazmat Response	260,913	233,920	233,920	243,510	243,510	273,240
Homeland Preparedness	128,440	0	480	0	0	0
Total	<u>1,163,236</u>	<u>768,370</u>	<u>768,850</u>	<u>772,870</u>	<u>772,870</u>	<u>829,200</u>
County Share	456,702	354,190	354,670	353,940	353,940	382,110

#### **Key Performance Measures:**





### **EMERGENCY MANAGEMENT**

	FY 14-15	FY 15-16			FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
EXPENDITURES						
Payments T/O Agencies	328,262	354,190	354,190	353,940	353,940	382,110
	County poi	rtion paid to	City of Wins	ton-Salem	for administeri	ng program.
Other Purchased Services	70,040	0	480	0	0	0
		ŀ	Regional Ha	zard Mitig	ation Plan fund	ed by FEMA.
Grant Equipment	58,400	0	0	0	0	0
	Homeland S	ecurity Gran	t Equipment	- Regional	Water Purifica	tion System.
TOTAL EXPENDITURES	<u>456,702</u>	<u>354,190</u>	<u>354,670</u>	<u>353,940</u>	<u>353,940</u>	<u>382,110</u>

### **INTERAGENCY COMMUNICATIONS**

**Mission**: To coordinate & manage the infrastructure, assets, and resources associated with the 800 MHz digital trunked radio system that is jointly owned by Forsyth County & the City of Winston-Salem. To guide both public safety & nonemergency agencies in the coordinated use of the system as they respond to the needs of the public and to assist them in addressing their interoperable communication needs.

#### **Program Descriptions:**

Interagency Communications - assist County and City departments with planning and usage of two way radios to increase departmental efficiency; maintain compliance with the Federal Communications Commission rules and technical parameters; manage radio system security and operational integrity.

**Accomplishments**: Interagency Communications continues to manage current revenue generating tower co-locations while exploring other potential revenue generating sources.

**FY17 Goals**: Develop a proactive approach to procuring spare equipment to ensure rapid problem resolution within the radio system to provide as close to 100% uptime as possible for radio system users.

#### **PROGRAM SUMMARY**

	FY 14-15 FY		Y 15-16		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
Interagency Communications	1,148,677	1,232,455	1,202,816	1,397,131	1,273,872	1,273,872
TOTAL EXPENDITURES	<u>1,148,677</u>	<u>1,232,455</u>	<u>1,202,816</u>	<u>1,397,131</u>	<u>1,273,872</u>	<u>1,273,872</u>

	FY 14-15	FY 15-2	16		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
EXPENDITURES						
Personal Services						
Salaries & Wages	135,545	136,052	140,623	185,816	140,816	140,816
Other Employee Compensatio	522	520	524	524	524	524
Employee Benefits	40,054	38,986	43,327	59,963	45,383	45,383
<b>Total Personal Services</b>	176,121	175,558	184,474	246,303	186,723	186,723
<b>Operating Expenditures</b>						
Professional Fees	0	18,382	0	0	0	0
				-	es for system-re	elated issues.
Maintenance Service	832,702	850,238	844,548	882,825	•	882,825
Maintenance contract ;			,	-		
Rent	57,616	59 <i>,</i> 060	59,060	60,547	•	60,547
					nunication towe	
Other Purchased Services	10,570	30,032	29,592	18,500	•	43,500
Insurance premiums,		•				•
Training & Conference	846	2,000	1,409	2,000	1,500	1,500
General Supplies	17,558	26,150	25,250	47,420	-	27,070
					• •	s & supplies.
Energy	34,924	39,449	38,606	45,000	•	39,621
				-	ral gas costs a	
Operating Supplies	3,365	9,650	9,650	17,100	•	10,650
Other Operating Supplies	7,019	21,936	10,227	21,436	•	21,436
					aims; members	<u> </u>
Total Operating Exps.	964,600	1,056,897	1,018,342	1,094,828	1,087,149	1,087,149
	7.056	•	0	56 000		0
Capital Outlay	7,956	0	0	56,000	0	0
TOTAL EXPENDITURES	1.148.677	1 222 455	1.202.816	1 207 121	1.273.872	1.273.872
IOTAL EXPENDITORES	1,140,077	<u>1,232,455</u>	<u>1,202,010</u>	1,397,131	1,2/3,0/2	<u>1,273,072</u>
Cost-sharing Expenses	8,289	12,175	12,175	13,074	13,074	13,074
	0,205	12,175	12,175	13,074	13,074	13,074
<u>REVENUES</u>	<u>502,489</u>	<u>542,333</u>	<u>453,315</u>	<u>514,152</u>	<u>482,587</u>	<u>482,587</u>
	2/6	<b>c</b> / c	a /a	a /a	<b>a</b> /a	2/2
POSITIONS (FT/PT)	2/0	2/0	2/0	3/0	2/0	2/0

**Budget Highlights:** The Interagency Communications budget reflects a moderate increase driven primarily by increases in Personal Services with the addition of 401k benefits as well as slight increases in maintenance fees. In addition, the department requested to replace the strobe tower lights with more energy efficient LED technology. While not included in the adopted budget, the Board did identify this project as a potential Pay-Go item should funds be available.

**Mission**: To ensure the security of life and property, prevent crime and disorder, and enforce the laws of North Carolina and the United States.

#### **Program Descriptions:**

Administration - includes agency leadership, as well as Information Technology, Human Resources, Fiscal Management (financial and purchasing), training, facilities maintenance, and victim services.

*Law Enforcement* - provides patrol , investigation, and 911 services to all of Forsyth County except Winston-Salem and Kernersville. The program also includes court security at the Forsyth County Hall of Justice. County-wide this program executes court orders, serves papers, eviction notices, and collects judgments.

Detention Operations - maintains the jail, provides detention officers, and provides for medical and food services for County inmates. The program also includes transportation of inmates and the mentally challenged to various facilities.

DEA Forfeiture Purchasing - accounts for the spending of illegal drug seizure funds. Expenditures typically include equipment, training and other activities that enhance and support law enforcement in the community *Governor's Highway Safety Program* - is a grant that supports a multi-jurisdiction DWI task force in Forsyth County.

Accomplishments: Sustained agency CALEA accreditation status; partnered with the community to improve citizen perception, including undocumented immigrant outreach with the *FaithAction* ID card program (approximately 1,000 individuals received an ID card); successfully negotiated increased Federal inmate housing rate from \$62.22 per inmate per day to \$70.00; Volunteer programs, including Citizen Patrol provided thousands of hours of work, with a volunteer hour value of over \$100,000; enhanced staffing with 24 new positions authorized in detention, patrol/field services, inmate transportation, court room security, and investigations.

**FY17 Goals**: Achieve agency recertification with CALEA; competitive compensation, achieve Federal PREA compliance for the Detention Center and begin process to successfully achieve American Correction Association (ACA) accreditation for the Detention Center; continue alternatives to new staffing (volunteer programs, etc.); increase staffing; enhance technology; enhance training; partner with the community and improve citizen perception.

#### PROGRAM SUMMARY

	FY 14-15	FY 15-16		FY 16-17		
	Actual	Original	Estimate	Request	Recommend	Adopted
Administration	4,489,533	5,474,625	5,510,049	6,735,865	5,733,186	5,733,186
Law Enforcement	12,548,073	13,713,372	13,687,270	16,837,104	14,635,894	14,765,118
Detention	23,194,031	25,332,856	24,916,811	27,342,133	26,454,796	26,456,416
DEA Forfeiture Purchasing	65 <i>,</i> 005	0	340,770	457 <i>,</i> 340	0	0
Governor's Highway Safety	99,252	64,643	130,652	121,112	121,112	121,112
Total	40.395.894	44.585.496	44.585.552	51.493.554	46.944.988	47.075.832









Patrol/Field Services - Priority Call Average Response (minutes)

Key Performance Measures, cont.:



















Transportation - Inmates and/or Mental Commitments

	FY 14-15	FY 15-	16		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
<b>EXPENDITURES</b>		<b>.</b>		· ·		<u> </u>
Personal Services						
Salaries & Wages	21,693,567	23,220,438	22,639,288	25,774,846	23,852,384	23,876,214
Employee Benefits	9,282,274	10,053,860	9,914,094	12,049,076	11,073,247	11,083,461
Total Personal Services	30,975,841	33,274,298	32,553,382	37,823,922	34,925,631	34,959,675
Operating Expenditures						
Professional Fees	4,176,092	4,579,800	4,596,829			4,835,980
	172 200	Inmate medica		-		•
Maintenance Service	173,290	380,156	417,424	364,953	353,301	353,301
FCSO Comm. Center & finge			-			-
Rent	10,351	10,205	14,240 Bont fo	6,860 r Narcotics	6,860	6,860
Litility Sonvicos	223,324	241,560	240,673	261,132	261,132	ng equipment. 261,132
Utility Services	223,324			-		201,152 ention Center.
Construction Services	863	0	COSTS OF AUT	0	ununny & Dete 0	0
Other Purchased Services	1,834,059	2,112,078	2,385,048			2,638,825
Inmate food contract,						
Training & Conference	62,202	147,759	146,619	156,768	136,568	136,568
		cialty training, c	,	-		-
General Supplies	964,115	987,387	1,168,236	1,795,594	1,015,591	1,015,841
General Supplies		ts, specialty equ				
Energy	738,207	844,211	832,922	851,377	-	851,377
		gas costs for De		-		-
Operating Supplies	508,933	489,874	578,886	560,567	-	506,077
Ammunition, targets, training		-		-		-
Other Operating Costs	313,612	540,395	537,100	-	517,748	517,748
		In	surance clain	ns, informant	pay, member	ships & dues.
Total Operating Exps.	9,005,048	10,333,425	10,917,977	12,185,634	11,123,459	11,123,709
Capital Outlay	188,874	743,693	883,623	868,798	280,698	280,698
Payments T/O Agencies	226,131	234,080	230,570	615,200	615,200	631,750
	-	or property/evic		-	-	•
Contingency	0 enty of 11 of 10	0 property evic	0	o	0	80,000
	·	•	-	S	-	Incentive Pay
TOTAL EXPENDITURES	<u>40,395,894</u>	44,585,496	44,585,552		<u>46,944,988</u>	<u>47,075,832</u>
Cost-Sharing Expenses	2,458,007	1,989,042	1,268,557	1,739,832	1,739,802	1,739,802
Contra-Expenses	(99,660)	(86,240)	(83,240)	(90,240)	(90,240)	(90,240)
<u>REVENUES</u>	<u>6,395,922</u>	<u>6,358,116</u>	<u>5,615,904</u>	<u>6,798,891</u>	<u>6,341,551</u>	<u>6,341,551</u>
POSITIONS (FT/PT)	512/24	536/24	536/24	560/25	535/24	537/24

	FY 14-15	FY 15-16			FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
<b>EXPENDITURES - Administrat</b>	ion					
Personal Services						
Salaries & Wages	1,661,534	1,948,210		2,315,133		2,046,644
Employee Benefits	641,936	801,521	685,952		•	875,928
				•	t included in Adı	
Total Personal Services	2,303,470	2,749,731	2,426,650	3,321,429	2,922,572	2,922,572
<b>Operating Expenditures</b>						
Professional Fees	74,745	115,200	113,472	127,180	124,680	124,680
		•	•		w hires, polygra	
Maintenance Service	48,495	194,245	229,293	161,320	161,320	161,320
	10,100			•	support on vari	
Rent	8,725	7,715	10,059	4,300	4,300	4,300
	-,	.,		•	ing spaces for s	
Utility Services	16,057	15,810	18,309	19,579	19,579	19,579
Construction Services	863	0	0	•	0	0
			Wate	r/sewer ser	vice for Adminis	tration Blda.
Other Purchased Services	758,732	874,525		, 1,379,950	•	1,210,740
		,			s, OSSI System n	
Training & Conference	18,516	47,830	47,112	. 38,019	35,894	35,894
-		Specialt	y training, re	ecertificatio	ns, state manda	ted training.
General Supplies	628,027	324,975	571,842	1,034,339	358,699	358,699
		Special	ty equipmen	t, uniforms d	and computer re	placements.
Energy	258,201	309,186	305,923	301,125	301,125	301,125
		Nat	ural gas and	electricity c	osts at Adminis	tration Bldg.
Operating Supplies	110,781	103,828	117,838	126,359	105,172	105,172
			Training	supplies, saj	fety supplies, ofj	fice supplies.
Other Operating Costs	234,982	333 <i>,</i> 580	329,536	323,105	323,105	323,105
			In	nsurance cla	ims, membershi	ps and dues.
Total Operating Exps.	2,158,124	2,326,894	2,826,418	3,515,276	2,644,614	2,644,614
Capital Outlay	92,944	398,000	597,751	356,500	166,000	166,000
Capital Outlay	52,544	398,000	337,731	330,300	100,000	100,000
TOTAL EXPENDITURES	<u>4,554,538</u>	<u>5,474,625</u>	<u>5,850,819</u>	<u>7,193,205</u>	<u>5,733,186</u>	<u>5,733,186</u>
Cost-Sharing Expenses	401,980	180,211	220,209	158,144	158,144	158,144
<u>REVENUES</u>	<u>71,817</u>	<u>3,100</u>	<u>2,744</u>	<u>460,140</u>	<u>2,800</u>	<u>2,800</u>
	<u>, 1,01/</u>	<u>0,100</u>	<u> = ,, + +</u>	100)140	2,000	2,000
POSITIONS (FT/PT)	31/0	31/0	31/0	32/2	31/1	31/1
	- , -	- , -	- / -	- , -	- , -	- , -

	FY 14-15	FY 1.	5-16		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
EXPENDITURES - Law Enforce	ement/Grants					
Personal Services						
Salaries & Wages	8,050,292	8,478,955	8,449,479	9,846,924		8,797,716
Employee Benefits	3,915,048	4,109,374	4,151,855	5,024,250	4,443,686	4,453,900
Total Personal Services	11,965,340	12,588,329	12,601,334	14,871,174	13,217,572	13,251,616
<b>Operating Expenditures</b>						
Professional Fees	12,110	23,600	42,357	33,920	49,800	49,800
					Veterinary f	fees for K-9s.
Maintenance Service	48,688	77,676	80,411	92,483	80,831	80,831
	FCS	50 Communic	cation Center	& fingerprin	t equipment n	naintenance.
Rent	1,536	2,200	3,895	2,200	2,200	2,200
				Space re	ntal for Narco	tics Division.
Other Purchased Services	87,292	101,925	168,360	278,907	238,907	238,907
			Ve	erizon air car	ds for mobile d	data system.
Training & Conference	33,404	88,789	88 <i>,</i> 534	106,394	89,549	89 <i>,</i> 549
					ite mandated i	-
General Supplies	94,841	281,070	222,308	181,617	109,729	109,979
						Weapons.
Energy	645	1,250	1,231	1,500		1,500
					al gas and elec	•
Operating Supplies	160,605	161,494	235,338	200,948	175,445	175,445
	nunition, targe	-		-	-	
Other Operating Costs	77,750	203,595	204,392	191,473	191,473	191,473
					os & dues, info	
Total Operating Exps.	516,871	941,599	1,046,826	1,089,442	939,434	939,684
Capital Outlay	8,005	106,687	30,482	488,200	90,600	90,600
Payments T/O Agencies	157,109	141,400	139,280	509,400	509,400	524,330
, ,	- ,	,	-	-	& Evidence M	-
Contingency	0	0	0	0	0	80,000
0,				S	pecial Teams II	-
TOTAL EXPENDITURES	<u>12,647,325</u>	<u>13,778,015</u>	<u>13,817,922</u>	<u>16,958,216</u>	<u>14,757,006</u>	<u>14,886,230</u>
Cost-Sharing Expenses	1,190,861	1,013,316	600,684	836,621	836,591	836,591
Contra-Expenses	(99,660)	(86,240)	(83,240)	(90,240)	(90,240)	(90,240)
	(33,000)	(00)210)	(00)210)	(33)210)	(33)210)	(33)2101
REVENUES	<u>3,510,848</u>	<u>3,887,284</u>	<u>3,645,817</u>	<u>4,013,443</u>	<u>4,013,443</u>	<u>401,343</u>
POSITIONS (FT/PT)	189/15	195/15	195/15	215/14	195/14	197/14

	FY 14-15	FY 1	5-16		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
<b>EXPENDITURES - Detention</b>						
Personal Services						
Salaries & Wages	11,981,741	12,793,273	12,449,111	13,612,789	13,031,854	13,031,854
Employee Benefits	4,725,290		5,076,287		5,753,633	5,753,633
Total Personal Services	16,707,031	17,936,238	17,525,398	19,631,319	18,785,487	18,785,487
<b>Operating Expenditures</b>						
Professional Fees	4,089,237	4,441,000	4,441,000	4,661,500	4,661,500	4,661,500
FIDIESSIDIIal FEES	4,089,237	4,441,000	4,441,000	4,001,500	Inmate Medic	
Maintenance Service	76,107	108,235	107,720	111,150	111,150	111,150
Kitchen equipmer	•	•		•		•
Rent	90 g	290	286	360	360 360	360
					Community Col	
Utility Services	207,267	225,750		241,553	241,553	241,553
,	,	,	,		, Nater/sewer co	
Other Purchased Services	988,035	1,135,628	1,133,654	1,189,178	1,189,178	1,189,178
	Inmate Fo	ood Service C	ontract, elect	tronic house d	arrest monitorii	ng contract.
Training & Conference	10,282	11,140	10,973	12,355	11,125	11,125
				New office	r training, re-ce	ertifications.
General Supplies	241,247	381,342	374,086	579 <i>,</i> 638	547,163	547,163
Janitorial supplies, unifo	rms, handcuf	fs, small equi	pment, amm	unition, deter	ntion training s	upplies, etc.
Energy	479,361	533,775	525,768	548,752	548,752	548,752
					icity and natur	-
Operating Supplies	237,547		225,710	233,260	225,460	225,460
Personal protect				-		
Other Operating Costs	880	3,220		3,170	3,170	3,170
Total Operating Exps.	6,330,053	7,064,932	7,044,733	7,580,916	7,539,411	7,539,411
Capital Outlay	87,925	239,006	255,390	24,098	24,098	24,098
	.,			,	_ ,	_ ;,
Payments T/O Agencies	69 <i>,</i> 022	92,680	91,290	105,800	105,800	107,420
			City oj	fW-S: Payme	ent for Arrestee	Processing.
Total Expenditures	<u>23,194,031</u>	<u>25,332,856</u>	<u>24,916,811</u>	<u>27,342,133</u>	<u>26,454,796</u>	<u>26,456,416</u>
Cost-Sharing Expenses	0EE 601	705 515	117 661	745 067		745 067
	855,681	795,515	447 <i>,</i> 664	745 <i>,</i> 067	745 <i>,</i> 067	745,067
	,					
REVENUES	<u>2,813,257</u>	<u>2,467,732</u>	<u>1,967,343</u>	<u>2,325,308</u>	<u>2,325,308</u>	<u>2,325,308</u>
		<u>2,467,732</u>	<u>1,967,343</u>	<u>2,325,308</u>	<u>2,325,308</u>	<u>2,325,308</u>

**Budget Highlights:** The Sheriff's Office FY2017 Adopted budget reflects a net county dollar increase of \$2,506,901 (6.6%) over the FY2016 Adopted budget. An expenditure increase of \$2,490,336 and a revenue decrease of \$16,565 account for the increase. The largest overall driver of the expenditure increase is growth in Personal Services costs which grew by \$1,651,333 or 5.0% from the FY2016 budget, however, \$503,925 of this increase is due to adding Employer Share 401(k) and Market Adjustments to the department budget. These costs were budgeted elsewhere in FY2016. The personal services area also reflects the elimination of five positions in the Crime Scene Investigation unit, as the County will now contract with the City of Winston-Salem to provide this service. The Adopted budget includes six new positions including one full-time Court Bailiff to handle a new off-site landlord-tenant court five days a week, an additional School Resource Officer (SRO), a Narcotics Investigator focused on collecting North Carolina Controlled Substance Excise Tax proceeds, an Audio-Video Technician to manage the audio and video collected through the implementation of body-worn cameras, and two Office Assistants, starting in January 2017, assigned to the Records and Pistol Permits Division. The Winston-Salem Forsyth County Schools system reimburses the county for the full cost of the SRO position and the County will use existing NC Controlled Substance Excise Tax proceeds to fully fund the Narcotics Investigator position. The Adopted budget also includes \$80,000 in incentive pay for officers participating on Special Teams units.

A major driver of the operating expenditure budget increase is the annual data storage cost related to the purchase and implementation of body-worn and vehicle mounted cameras from TASER, which cost \$358,551 and \$55,854 respectively. The Community Policing and School Resource Officer programs will reimburse the County for its portion of the data storage resulting in a total County cost for body-worn cameras of \$313,990. Additionally, the Inmate Medical costs for the Forsyth County Detention Center reflects a \$220,500 increase. Also included in the expenditure budget is \$266,328 in State Criminal Alien Assistance Program revenues that are carried over from previous years. This expenditure is offset by a matching revenue appropriation.

The two largest drivers of the Sheriff's Office FY2017 revenue budget decrease are the removal of Sheriff Office grant funds and Unreserved Fund Balance that funded equipment and supply costs for new positions added in FY2016, and reductions in reimbursements from the State for housing inmates, as the detention center is currently unable to accept these inmates due to workforce recruitment and retention issues, ongoing repairs to the Detention Center, and a larger pool of Counties housing State inmates.

### **EMERGENCY SERVICES**

**Mission**: The mission of the Forsyth County Emergency Services Department is to: 1) Coordinate, supervise, and manage the fire & rescue protection program in Forsyth County; 2) Manage the operation of the 9-1-1 Communications Center; 3) Provide support & training to the volunteer fire and rescue departments; 4) Provide required fire protection to the Smith Reynolds Airport; and 5) Provide emergency medical and ambulance services as well as field level EMT Paramedic care within Forsyth County in an effective, timely, and efficient manner.

#### **Program Descriptions:**

*Fire Operations* - conducts inspections to insure fire code compliance, plans review for new construction, investigates fires to determine origin & cause, supports county fire fighting operations, and provides fire protection for Smith Reynolds Airport.

*EMS Operations* - provides medical care transportation at the "Advanced Life Support" Paramedic level, organizes training for County & City personnel who respond to medical emergencies, processes billing & enforces collections of ambulance bills, and under an agreement with WFUBMC

provides 26 paramedics for its critical care service.

*911 Communications* - receives calls via 9-1-1 & dispatches emergency agencies to fire, EMS, and rescue incidents. Provides technical support & maintains the 9-1-1 database and CAD/AVL systems for emergency services.

**Accomplishments**: The department has worked diligently to complete its mission of providing fire and EMS service to the citizens of Forsyth County.

**FY17 Goals**: Emergency Services will continue with Phase II of MIH Paramedicine Program, which will require the addition of three MIH/P positions. Phase II involves developing partnerships with local healthcare facilities in an effort to reduce the number of patient care transports. This will decrease workload and overtime costs. Additionally, FCES will develop the necessary blueprint for a partnership between Winston-Salem/Forsyth County Schools, Forsyth Technical Community College and Forsyth County Emergency Services to establish a Forsyth County Paramedic Academy.

#### PROGRAM SUMMARY

	FY 14-15	FY 15	5-16		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
Emergency Services Admin.	845,575	1,144,323	977,848	1,219,443	1,185,026	1,185,026
Fire Operations	2,240,882	2,085,244	2,174,202	2,348,312	2,197,449	2,197,449
9-1-1 Communications	1,729,105	1,935,000	2,035,260	2,437,500	2,407,200	2,407,200
EMS Operations	8,539,282	8,973 <i>,</i> 305	8,811,792	9,542,998	9,055,935	9,055,935
Compliance	2,727,246	3,906,060	3,482,096	4,279,164	4,210,968	4,210,968
Total	<u>16,082,090</u>	<u>18,043,932</u>	<u>17,481,198</u>	<u>19,827,417</u>	<u>19,056,578</u>	<u>19,056,578</u>

#### **Key Performance Measures:**

	FY14 Actual	FY15 Actual	FY16 Estimate	FY17 Goal
Emergency	0:15:07	0:15:31	0:15:41	0:12:59
Non-Emergency	0:22:05	0:21:40	0:22:07	0:22:00

Average EMS Response Times (Priority 1 & Non-Emergency)

### **EMERGENCY SERVICES**







EMS Calls for Service



Fire & Rescue Dispatches

	FY 14-15	FY 15-	-16		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
EXPENDITURES						
Personal Services						
Salaries & Wages	10,116,521	11,071,961	10,618,121	11,234,911	11,109,289	11,109,289
Other Employee Benefits	522	0	524	524	524	524
Employee Benefits	3,568,448	4,062,101	4,017,175	4,572,976	4,517,585	4,517,585
Total Personal Services	13,685,491	15,134,062	14,635,820	15,808,411	15,627,398	15,627,398
Operating Expenditures						
Professional Fees	71,273	92,620	95,340	94,916	94,916	94,916
	Medical Director	r contract, rand	dom employe	e drug scree	ns, pre-employ	ment exams.
Maintenance Service	151,140	182,847	188,141	247,946	234,165	234,165
CAD System maint	enance, maintena	ince on commu	inications, st	retchers, AV	L equipment, g	as detectors.
Rent	35,988	47,367	40,578	48,500	48,000	48,000
	Oxygen t	tank rental, Div	kie Classic Fai	ir booth rent	al, ePro Schedu	uling System.
Utility Services	11,953	15,100		15,235		15,235
·		-		Water/se	wer service at	all locations.
Other Purchased Services	535,708	971,837	872,429	1,007,690		987,813
	,	,	,		niums, EMS bill	ing contract.
Training & Conference	36,730	50,266	49,942	, 66,443		53,628
C		-		-	ng education r	-
General Supplies	424,110	324,415	356,678	376,352	-	323,665
	,		-	-	rial supplies, of	-
Energy	90,625	101,913		-		104,850
	,		-	-	natural gas at	-
Operating Supplies	692,690	593,310		753,660	-	693,344
e per activity e apprice	-	-	,	-	N regulators, E	-
Other Operating Costs	119,832	238,645	168,620	238,720	-	234,120
	110,002	200,010	100,020	-	aims, members	
Total Operating Exps.	2,170,049	2,618,320	2,618,828	2,954,312	2,789,736	2,789,736
		_,,.	_,=_,=_;===	_,	_,:,:	_,: ==;; ===
Capital Outlay	0	65,000	0	838,144	412,894	412,894
. ,						
Payments T/O Agencies	226,550	226,550	226,550	226,550	226,550	226,550
			Si	tandby funds	s to volunteer a	departments.
TOTAL EXPENDITURES	<u>16,082,090</u>	<u>18,043,932</u>	<u>17,481,198</u>	<u>19,827,417</u>	<u>19,056,578</u>	<u>19,056,578</u>
Cost-Sharing Expenses	869,703	893,978	753,745	912,584	912,584	912,584
	40 440 444	10 000 0	40 600 000	40.000	4.0.000	
<u>REVENUES</u>	<u>10,440,331</u>	<u>12,282,040</u>	<u>10,678,896</u>	<u>12,604,825</u>	<u>12,528,825</u>	<u>12,528,825</u>
			<b>a a a b a</b>		• • • • • •	
POSITIONS (FT/PT)	234/13	237/13	237/13	240/14	237/14	240/14

### **EMERGENCY SERVICES**

	FY 14-15	FY 15	5-16		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
<b>EXPENDITURES - Administrati</b>	on					
Personal Services						
Salaries & Wages	332 <i>,</i> 976	409 <i>,</i> 953	345 <i>,</i> 480	422,496	422,496	422,496
Other Employee Benefits	522	0	524	524	524	524
					Ipa	id stipend.
Employee Benefits	105,900	142,808	113,225	167,072	167,072	167,072
<b>Total Personal Services</b>	439,398	552,761	459,229	590 <i>,</i> 092	590 <i>,</i> 092	590,092
<b>Operating Expenditures</b>						
Professional Fees	21,145	24 <i>,</i> 864	27 <i>,</i> 340	27,340	27,340	27,340
		-	• •	•	ns; psychologi	
Maintenance Service	26,017	16,500	16 <i>,</i> 500	26,500	16,500	16,500
Rent	17 <i>,</i> 878	24 <i>,</i> 667	17 <i>,</i> 878	25,000	25,000	25,000
Utility Services	10,991	13,150	0	13,150	13,150	13,150
			W	ater/sewer	service at EM	S facilities.
Other Purchased Services	93,639	158,796	158,796	179,321	159,444	159,444
ance premiums, communicatio						
Training & Conference	11,019	11,322	11,322	13,500	11,460	11,460
General Supplies	24,372	29 <i>,</i> 850	29,750	29,750		28,250
Energy	89,162	100,413	100,413	103,290	•	103,290
Operating Supplies	2,871	2,000	1,620	2,000	2,000	2,000
Other Operating Costs	109,083	210,000	155,000	209,500	208,500	208,500
					ly, membershi	
Total Operating Exps.	406,177	591 <i>,</i> 562	518,619	629,351	594 <i>,</i> 934	594 <i>,</i> 934
	•	•	-			-
Capital Outlay	0	0	0	0	0	0
	045 575	1 1 4 4 2 2 2	077 040	1 210 442	1 195 036	1 105 036
Total Expenditures	<u>843,575</u>	<u>1,144,323</u>	<u>977,848</u>	<u>1,219,443</u>	<u>1,185,026</u>	<u>1,185,020</u>
Cost-Sharing Expenses	131,128	180,258	123,621	184,568	184,568	184,568
<u>REVENUES</u>	<u>227,907</u>	<u>225,000</u>	<u>227,550</u>	<u>243,187</u>	<u>243,187</u>	<u>243,187</u>
	_ /-	_ /-	_ /-	_ /-	_ /-	- /-
POSITIONS (FT/PT)	5/0	5/0	5/0	5/0	5/0	5/0

	FY 14-15	FY 1	5-16		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
EXPENDITURES - EMS						
Personal Services						
Salaries & Wages	7,409,806	8,207,883	7,708,860	8,313,480	8,187,858	8,187,858
Employee Benefits	2,573,767	2,965,263	2,869,684	3,328,315	3,272,924	3,272,924
Total Personal Services	9,983,573	11,173,146	10,578,544	11,641,795	11,460,782	11,460,782
<b>Operating Expenditures</b>						
Professional Fees	38 <i>,</i> 500	50 <i>,</i> 000	50 <i>,</i> 000	50,000	50,000	50 <i>,</i> 000
	N	ledical Direct	or contract, r	andom drug	testing, pre-hi	ire physicals.
Maintenance Service	58,731	76,282	81,994	127,100	127,100	127,100
Maintena	ance on com	munication ea	quipment, Life	e Paks, cots, s	stretchers, AVI	Lequipment.
Rent	18,015	22,200	22,200	23,000	23,000	23,000
					Oxygen	tank rental.
Utility Services	962	1,950	1,950	2,085	2,085	2,085
Other Purchased Services	210,391	576,941	476,333	588,869	588,869	588,869
EMS billing co	ntract, insur	ance premiur	ns, collection	services, billi	ing software n	naintenance.
Training & Conference	12,694	23,296	22,472	26,898	23,898	23,898
Certificatior	ns and re-cer	tification of P	Paramedics ar	nd EMTs, qua	lity improvem	ent training.
General Supplies	247,211	200,595	232,958	228,575	201,445	201,445
Stair st	tretchers, lon	ng spine boar	ds, uniforms,	office supplie	es, stretcher re	placements.
Energy	1,463	1,500	1,500	1,560	1,560	1,560
			E	lectricity, nat	ural gas at EN	AS buildings.
Operating Supplies	580,435	570,410	715,617	727,160	670,344	670,344
Medical suppli	es, blankets,	sheets, fluid	s, masks, OSH	IA related su	pplies, radio b	atteries, etc.
Other Operating Costs	5 <i>,</i> 353	8 <i>,</i> 845	1,120	8,920	8,620	8,620
			Insu	irance premit	ums, members	hips & dues.
Total Operating Exps.	<u>1,173,755</u>	<u>1,532,019</u>	<u>1,606,144</u>	<u>1,784,167</u>	<u>1,696,921</u>	<u>1,696,921</u>
Capital Outlay	0	65,000	0	287,000	0	0
Payments T/O Agencies	100 200	100 200	100 200	109,200	100 200	109,200
Payments 1/0 Agenties	109,200	109,200	109,200	109,200	109,200	109,200
TOTAL EXPENDITURES	<u>11,266,528</u>	<u>12,879,365</u>	<u>12,293,888</u>	<u>13,822,162</u>	<u>13,266,903</u>	<u>13,266,903</u>
Cost Sharing Expanses		617 710	161 210	622 540	622 540	622 540
Cost-Sharing Expenses	655 <i>,</i> 008	617,710	161,210	622,549	622,549	622,549
<u>REVENUES</u>	<u>9,644,684</u>	<u>11,675,837</u>	<u>10,009,664</u>	<u>11,953,215</u>	<u>11,953,215</u>	<u>11,953,215</u>
POSITIONS (FT/PT)	163/13	173/9	173/9	176/9	176/9	176/9
	, -	-, -	-,-	-,-	-,-	-,-

(Includes Operations, Billing, Logistics, CCT, Training, Quality Mgmt., Reserves, MIHP)

	FY 14-15	FY 15-	-16		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
EMS Standby						
Beeson Cross Rds Vol Fire	5,400	5,400	5,400	5,400	5,400	5,400
Belews Creek Vol Fire/Res	5,400	5,400	5,400	5,400	5,400	5,400 5,400
City View Vol Fire/Rescue	0	5,400	5,400	5,400	5,400	5,400
Clemmons Vol Fire/Rescue	5,400	5,400	5,400	5,400	5,400	5,400
Griffith Vol Fire/Rescue	3,600	3,600	3,600	3,600	3,600	3,600
Gumtree Vol Fire/Rescue	3,600	3,600	3,600	3,600	3,600	3,600
Horneytown Vol Fire/Rescue	3,600	3,600	3,600	3,600	3,600	3,600
King of Forsyth Co. Vol Fire/Res	3,600	3,600	3,600	3,600	3,600	3,600
Lewisville Vol/Fire Rescue	10,400	10,400	10,400	10,400	10,400	10,400
Mineral Springs Vol Fire	7,200	7,200	7,200	7,200	7,200	7,200
Old Richmond Vol Fire/Res	8,600	8,600	8,600	8,600	8,600	8,600
Piney Grove Vol Fire	5,400	3,600	3,600	3,600	3,600	3,600
Rural Hall Vol Fire/Rescue	8,600	8,600	8,600	8,600	8,600	8,600
Salem Chapel Vol Fire/Rescue	3,600	3,600	3,600	3,600	3,600	3,600
Talley's Crossing Vol Fire/Res	0	0	0	0	0	C
Union Cross Vol Fire/Rescue	10,400	10,400	10,400	10,400	10,400	10,400
Vienna Vol Fire	10,400	10,400	10,400	10,400	10,400	10,400
Walkertown Vol Fire/Rescue	14,000	10,400	10,400	10,400	10,400	10,400
TOTAL EXPENDITURES	<u>109,200</u>	<u>109,200</u>	<u>109,200</u>	<u>109,200</u>	<u>109,200</u>	<u>109,200</u>
	FY 14-15	FY 15	5-16		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
Fire Protection Standby		onginar	Lotiniate	nequest	Recommenta	, laopteu
Beeson Cross Rds Vol Fire	7,000	7,000	7,000	7,000	-	7,000
Belews Creek Vol Fire/Res	7,000	7,000	7,000	7,000		7,000
Clemmons Vol Fire/Rescue	7,000	7,000	7,000	7,000	-	7,000
Gumtree Vol Fire/Rescue	3,750	3,750	3,750	3,750	-	3,750
Horneytown Vol Fire/Rescue	5,700	5,700	5,700	5,700		5,700
Lewisville Vol Fire/Rescue	7,000	7,000	7,000	7,000		7,000
Old Richmond Vol Fire/Res	7,000	7,000	7,000	7,000		7,000
Piney Grove Vol Fire	7,000	7,000	7,000	7,000		7,000
Rural Hall Vol Fire/Rescue	7,000	7,000	7,000	7,000		7,000
Vienna Vol Fire	7,000	7,000	7,000	7,000		7,000
City View Vol Fire	7,000	7,000	7,000	7,000		7,000
Griffith Vol Fire	7,000	7,000	7,000	7,000		7,000
Mineral Springs Vol Fire	7,000	7,000	7,000	7,000		7,000
Talley's Crossing Vol Fire/Res	7,000	7,000	7,000	7,000		7,000
Union Cross Vol Fire/Rescue	7,000	7,000	7,000	7,000		7,000
King of Forsyth Co Vol Fire/Res	1,150	1,150	1,150	1,150		1,150
Salem Chapel Vol Fire/Res	7,000	7,000	7,000	7,000		7,000
Forbush Vol Fire	1,750	1,750	1,750	1,750		1,750
Walkertown Vol. Fire/Rescue	7,000	7,000	7,000	7,000	7,000	7,000

	FY 14-15	FY 1	5-16		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
EXPENDITURES - Fire Protect	ion					
Personal Services						
Salaries & Wages	1.337.546	1.289.654	1,358,132	1.291.096	1.291.096	1,291,096
Employee Benefits	495,114		536,075	577,292		577,292
Total Personal Services	,	,	1,894,207		,	1,868,388
<b>Operating Expenditures</b>						
Professional Fees	11,628	17,756			•	17,576
Annual c			-		& prevention e	mployees.
Maintenance Service	20,470	23,365	22,947			23,865
					ectors, other e	quipment.
Rent	95	500	500	500	0	0
					tion at Dixie C	
Other Purchased Services	16,620	20,650				20,550
			-	-	r Fire-related e	
Training & Conference	7,146	7,148	9,648	18,045	10,270	10,270
Fire Inspector & suppress		-		-		
General Supplies	125,184	60,200	60,200		•	60,200
	=	-	-		office supplies,	-
Operating Supplies	107,242	16,900	22,000	20,500	17,000	17,000
tors, fire education materials,	••	-		-		
Other Operating Costs	2,487	12,500	7,500	13,000	11,500	11,500
					ns, membershi	
Total Operating Exps.	290,872	159,019	162,645	201,574	160,961	160,961
Payments T/O Agencies	117,350	117,350	117,350	117,350	117,350	117,350
rayments in a Ageneies		117,000	117,550	117,550	Standby fund	•
Capital Outlay	<u>0</u>	<u>0</u>	<u>0</u>	<u>161,000</u>	<u>50,750</u>	<u>50,750</u>
	<u> </u>	÷	÷		<u> </u>	<u> </u>
TOTAL EXPENDITURES	<u>2,240,882</u>	<u>2,085,244</u>	<u>2,174,202</u>	<u>2,348,312</u>	<u>2,197,449</u>	<u>2,197,449</u>
Cost-Sharing Expenses	69,539	89,160	44,604	90,519	90,519	90,519
	03,333	03,100	44,004	50,515	30,313	50,513
<u>REVENUES</u>	<u>567,731</u>	<u>381,203</u>	<u>441,682</u>	<u>408,423</u>	<u>408,423</u>	<u>408,423</u>
POSITIONS (FT/PT)	27/0	27/0	27/0	27/0	27/0	27/0

(Includes Suppression, Prevention, and Volunteer Fire Support)

#### **EMERGENCY SERVICES**

	FY 14-15	FY 15	5-16		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
EXPENDITURES - 911						
Personal Services						
Salaries & Wages	1,036,193	1,164,471	1,205,649	1,207,839	1,207,839	1,207,839
Employee Benefits	393,667	434,809	498,191	500,297		500,297
Total Personal Services	1,429,860	1,599,280	1,703,840	1,708,136	1,708,136	1,708,136
Operating Expenditures						
Maintenance Service	45,922	66,700	66,700	66,700	•	66,700
CAD System maintenance; m		-				
Communications	181,043	180,900	180,900	184,400	,	184,400
						911 costs.
Other Purchased Services	34,015	34,550	34,550			34,550
				•	ntenance of e	
Training & Conference	5,871	8 <i>,</i> 500	6,500	8,000	•	8,000
Certified instructor	•••			-	•	
General Supplies	27,343	33,770	33,770	34,270	,	33,770
				• •	all equipment,	-
Operating Supplies	2,142	4,000	4,000	4,000	,	4,000
						D supplies.
Other Operating Costs	2,909	7,300	5,000	7,300	•	5,500
					Membershi	
Total Operating Exps.	299,245	335,720	331,420	339,220	336,920	336,920
	•					
Capital Outlay	0	0	0	390,144	362,144	362,144
	1 720 105	1 025 000	2 025 260	2 427 500	2 407 200	2 407 200
TOTAL EXPENDITURES	<u>1,729,105</u>	<u>1,935,000</u>	<u>2,035,200</u>	<u>2,437,500</u>	<u>2,407,200</u>	<u>2,407,200</u>
Cost-Sharing Expenses	14,028	6,850	10,677	14,948	14,948	14,948
<b>U</b> 1 <sup></sup>	,	-,	- / -	,	,- <b>-</b>	,- <u>-</u>
POSITIONS (FT/PT)	29/4	29/4	29/4	29/5	29/5	29/5

#### (Includes 911 Center, CAD/IT Support)

**Budget Highlights:** The FY2017 adopted budget reflects a 5.61% or \$1,012,646 increase over the FY2016 budget. Maintenance Services, Operating Supplies, and Equipment are the main cost drivers. Emergency Services will continue to enhance the Mobile Integrated Health (MIH) program with funds provided through County services funding for mental health, substance abuse, and developmental disability services, as it moves into Phase II adding three paramedics. The FY2017 budget focuses on keeping the department operating at its current service level while minimizing County costs.

#### **COURT SERVICES**

**Mission**: To provide services that enhance judicial administrative functions in Forsyth County.

#### **Program Descriptions:**

*Court Services:* uses grants, county dollars and other contributions to provide enhanced judicial services particularly in the area of domestic abuse. These services range from investigating and prosecuting allegations to providing counseling and resource referral.

**Accomplishments:** Safe on Seven has served over 16,751 victims of domestic violence since 2005. All victims received risk and needs assessments, referrals, and safety planning and 43% pursued Civil Protective Orders. Safe on Seven has provided significant benefit to low-income individuals with many victims reporting less than \$25,000 a year in income.

**FY17 Goals**: The Safe on Seven Program plans to work with MapForsyth to gain a better understanding of who is susceptible to domestic violence in an attempt to provide better outreach and services.

#### PROGRAM SUMMARY

	FY 14-15	FY 15-16		FY 14-15 FY 15-16 FY 16-17			FY 15-16 FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted		
Deferred Payment	28,724	54,715	28,850	54,437	54,437	54,437		
Safe on Seven	452,045	460,633	406,695	446,300	446,300	446,300		
Total	<u>480,769</u>	<u>515,348</u>	<u>435,545</u>	<u>500,737</u>	<u>500,737</u>	<u>500,737</u>		

#### **Key Performance Measures:**



### **COURT SERVICES**

	FY 14-15	FY 15-1	L6			
	Actual	Original	Estimate	Request	Recommend	Adopted
<b>EXPENDITURES</b>						
<b>Operating Expenditures</b>						
Other Purchased Services	478,069	512,748	434,945	498,137	498,137	498,137
Training & Conference	2,700	2,000	0	2,000	2,000	2000
General Supplies	0	600	600	600	600	600
Total Operating Exps.	480,769	515,348	435,545	500,737	500,737	500,737
TOTAL EXPENDITURES	<u>480,769</u>	<u>515,348</u>	<u>435,545</u>	<u>500,737</u>	<u>500,737</u>	<u>500,737</u>
Cost-Sharing Expenses	43,572	38,000	38,000	39,100	39,100	39,100
REVENUES						
Family Court/City Match	42,750	40,670	40,670	40,670	40,670	40,670
Safe on Seven - GCC	103,858	56,249	56,249	78,382	78,382	78,382
Safe on Seven - DOJ	148,963	0	0	0	0	0
TOTAL REVENUES	<u>295,571</u>	<u>96,919</u>	<u>96,919</u>	<u>119,052</u>	<u>119,052</u>	<u>119,052</u>
County Dollars	185,198	418,429	338,626	<u>119,052</u> 381,685	<u>119,052</u> 381,685	<u>119,052</u> 381,685

**Budget Highlights:** The Court Services FY2017 Adopted budget reflects a County Dollar decrease of \$14,611 below the FY2016 adopted budget. The FY2017 revenue budget includes an increase of \$22,133 over the FY2016 adopted budget due to receiving a continuation Governor's Crime Commission (GCC) grant. The County was notified it will receive the GCC grant, which provides reimbursement for the cost of two contracted positions during nine months of FY2017 and three months of FY2018, pending Federal funds being available. In FY2016 the GCC grant covered approximately half the cost of the positions.

The decrease in the expenditure budget is due to a decrease in the cost of contracted positions due to salary decreases as a result of staff turnover and adjustments to represent actual contract costs.

### **ENVIRONMENTAL MANAGEMENT SERVICE AREA**

#### Environmental Management Service Area - \$2.7 million or 0.6% of General Fund Expenditures



#### **Operating Goals & Objectives:**

Create a community that is healthy, convenient and pleasant. This will be accomplished by:

- a. Enforcing the Zoning and Erosion Control Ordinances.
- b. Supporting strategies that will ensure clean air and water.
- c. Providing awards to local farmers for the installation of "Best Management Practices".
- d. Preserving farmland through the purchase of development rights.
- e. Enforce laws related to illegal dumping of solid waste.
- f. Support and promote recycling efforts County-wide.
- g. Monitor solid waste franchise contracts for compliance with agreements.

### **ENVIRONMENTAL ASSISTANCE & PROTECTION**

**Mission**: To protect public health and the environment of Forsyth County by minimizing the impacts of environmental contaminants, educating the public about pollution prevention and promoting conservation of natural resources in the community.

#### **Program Descriptions:**

Air Quality Control - operates ambient air pollution monitoring network, enforces emission standards and regulations prohibiting open burning to maintain healthy air quality, responds to complaints from citizens, assists with local transportation planning, provides compliance assistance services to the regulated community and radon consultative services to homeowners.

Solid Waste and Other Programs - performs inspections and maintains asbestos management plans for County facilities, administers asbestos regulatory program, responds to solid waste complaints, requires clean up of illegal dump sites, inspects private landfills, administers franchise ordinances governing solid waste and recycling collection services, and responds to complaints regarding surface waters.

Accomplishments: During the past year staff have pursued cross training to improve the depth of coverage for the most critical functions, enabling EAP to provide seamless service and prompt responses to complaints and reported concerns from the public. While the regulatory requirements for taking action on air permit applications include a 90 day deadline, EAP continues to routinely issue permits in 45 days or less. Several complex and large-scale solid waste violations and illegal dump sites have been remediated successfully, with some negotiation without necessitating enforcement action.

**FY17 Goals**: Goals for the coming year include continuing ongoing cross-training of staff to provide needed depth of coverage and enhanced efficiency of service delivery, implementing improvements in the ambient air quality monitoring network, responding to all complaints within one working day, issuing asbestos permits within three working days and air quality permits within 45 days, and performing 100% of required inspections on schedule.

#### PROGRAM SUMMARY

	FY 14-15 FY 15-16 FY 16-17		FY 15-16		FY 15-16 FY 16-17			14-15FY 15-16FY 16-17		
	Actual	Original	Estimate	Request	Recommend	Adopted				
Air Quality Control	1,691,706	1,780,191	1,805,765	1,862,408	1,836,327	1,836,327				
Solid Waste & Other Progs.	410,727	429,243	449,419	573,331	535,981	581,981				
Total	2.102.433	2.209.434	2.255.184	2.435.739	2.372.308	2.418.308				

#### **Key Performance Measures:**





% of correct air quality forecasting for PM 2.5 & ozone season \*EPA requires >75%/quarter

ENVIRONMENTAL ASSISTANCE & PROTECTION								
	FY 14-15	FY 15-:			FY 16-17			
	Actual	Original	Estimate	Request	Recommend	Adopted		
<u>EXPENDITURES</u>								
Personal Services								
Salaries & Wages	1,316,876	1,356,267	1,355,200	1,367,387		1,367,387		
Other Employee Benefits	2,172	1,550	2,860	1,550	1,550	1,550		
					pad and cell pl	•		
Employee Benefits	462,815	478,143	514,610	544,750		544,750		
Total Personal Services	1,781,863	1,835,960	1,872,670	1,913,687	1,913,687	1,913,687		
Operating Expenditures								
Professional Fees	2,517	2,050	2,750	2,050	-	2,050		
					Laboratory &	-		
Maintenance Service	5,271	6,500	6,500	38,291	•	38,291		
		4 9 9 9				naintenance.		
Rent	1,144	1,800	1,400	1,400	1,400	1,400		
				-	ressed gas cyli			
Other Purchased Services	24,082	29,385	29,285	63,600	•	61,600		
		emiums, public				•		
Training & Conference	24,678	30,416	30,416	30,416	•	30,331		
General Supplies	29,442	27,428	36,268	27,428	-	23,473		
_		••	•••••	-	quipment & rep	• •		
Energy	8,824	9,350	9 <i>,</i> 350	9,350	9,350	9,350		
						Electricity.		
Operating Supplies	6,551	16,750	14,995	14,995	14,995	14,995		
					-	ting supplies.		
Inventory Purchases	643	530	530	530	530	530		
						Radon kits.		
Other Operating Costs	6,168	15,733	17,488	15,556	13,833	13,833		
					aims, members			
Total Operating Exps.	109,320	139,942	148,982	203,616	195,853	195,853		
Consister Outloor	20 227	24.042	24.042	02 420	64 470	CA 470		
Capital Outlay	29,327	34,042	<b>34,042</b>	<b>83,436</b>	64,478	<b>64,478</b>		
Down ant T/O Aganaias	181,923	199,490	•		, analyzers and			
Payment T/O Agencies	101,925		<b>199,490</b>	235,000	<b>198,290</b>	244,290		
Total Europeditures	2 102 422				at 3 drop-sites			
Total Expenditures	<u>2,102,433</u>	<u>2,209,434</u>	<u>2,255,184</u>	<u>2,435,739</u>	<u>2,372,308</u>	<u>2,418,308</u>		
Cost Sharing Evapores	87,667	64,203	64,203	62,456	62,456	62,456		
Cost-Sharing Expenses		-			-			
Contra-Expenses	(9,823)	(18,794)	(20,460)	(22,330)	(22,330)	(22,330)		
<u>REVENUES</u>	<u>946,933</u>	<u>964,997</u>	<u>844,380</u>	<u>1,011,497</u>	<u>1,011,497</u>	<u>1,011,497</u>		
<u>NEVENOLS</u>	<u>540,555</u>	<u>304,337</u>	<u>099,700</u>	<u>1,011,437</u>	<u>1,011,437</u>	<u>1,74,110,110,110,110,110,110,110,110,110,11</u>		
Positions (FT/PT)	24/0	24/1	24/1	24/1	24/1	24/1		
	24/0	24/1	24/1	24/1	24/ 1	24/ 1		

#### **ENVIRONMENTAL ASSISTANCE & PROTECTION**

**Budget Highlights:** The EAP FY2017 adopted budget reflects a net county dollar increase of \$162,374 or 13.05% over the current year original budget. For FY2017, EAP received two recycling collection grants and a waste reduction grant totaling \$50,000. The adopted budget reflects increases in the operating budget based on these grant funds, with corresponding increases in revenue.

### Inspections

The Inspections Department is a subdivision of Winston-Salem/Forsyth County Planning & Development Services.

#### **Program Descriptions:**

*Construction Control* - Provides for the enforcement of the North Carolina State Building Code and local building and sign ordinances through a comprehensive plan review, permit, and inspections process; inspects all electrical, plumbing, heating, and refrigeration work associated with building construction in Forsyth County, excluding Kernersville; provides initial building inspections and evaluations of day care and family group home facilities.

*Zoning Enforcement* - Provides for the administration and enforcement of the zoning sections for the *Unified* 

**PROGRAM SUMMARY** 

Development Ordinances (UDO) of Winston-Salem, Forsyth County, Lewisville, Clemmons, and Walkertown to ensure that required parking, tree save and landscaping, sign enforcement, and setbacks are provided, and that the use and dimensional requirements of the zoning district regulations are followed; provides staff support to the respective City and County Zoning Boards of Adjustment.

*Erosion Control* - Erosion Control is administered through the City Of Winston-Salem's Stormwater Department.

The Inspections Department is a joint City-County agency administered by the City of Winston-Salem: http://www.cityofws.org/departments/inspections

<u></u>	FY 14-15	FY 15-16		FY 16-17		
	Actual	Original	Estimate	Request	Recommend	Adopted
Administration	2,327	3,100	2,200	3,100	3,100	3,100
Zoning Enforcement	1,854,930	1,137,720	1,137,720	1,145,710	1,145,710	1,188,730
Erosion Control	191,932	345,260	345,260	351,970	351,970	364,020
Construction Control	3,922,803	2,914,800	2,914,800	2,852,740	2,852,740	3,082,570
Total	<u>5,971,992</u>	<u>4,400,880</u>	<u>4,399,980</u>	<u>4,353,520</u>	<u>4,353,520</u>	<u>4,638,420</u>
County Share Zoning Enforcement is resp	<b>266,480</b> ponsible for ent	<b>330,740</b> forcing the Co	<b>297,425</b> unty Zoning	<b>433,730</b> Ordinance		307,270

Erosion Control enforces the County Erosion Control Ordinance.

**Construction Control** enforces the NC State Building Code through permits and inspections.

**Key Performance Measures:** 



#### HEALTH SERVICE AREA



#### Health Service Area - \$30.2 million or 7.2% of General Fund Expenditures

#### **Operating Goals & Objectives:**

Create a community that is healthy. This will be accomplished by:

- a. Providing services for the treatment of mental illness, developmental disabilities, and alcohol and drug abuse.
- b. Supporting strategies that reduce teen pregnancy, infant mortality, HIV and other sexually transmitted diseases, substance abuse, dental disease, and other negative forces in the community.
- c. Providing nutrition counseling, dental hygiene, and speech/hearing services.
- d. Providing nutrition education and food vouchers to breast-feeding and pregnant women, as well as infants and children.
- e. Supporting strategies that will ensure sanitary food handling establishments, hotels, motels, and other institutions as specified by state law.
- f. Providing adult health services, maternal and child health services, and communicable disease services.
# **MEDICAL EXAMINER**

**Mission**: To conduct medical examinations of deaths in the County and perform autopsies in those deaths where necessary as specified by State Law.

*Medical Fees:* Medical fees are paid by the County for medical examinations in cases of suspicious death, or when otherwise required by law.

Autopsies: Autopsies are performed when deemed necessary by the Medical Examiner during death investigations, or otherwise required by law.

### PROGRAM SUMMARY

	FY 14-15	FY 15-1	FY 15-16		FY 16-17		
	Actual	Original	Estimate	Request	Recommend	Adopted	
Medical Fees	26,100	28,700	26,000	58,200	58,200	58,200	
Autopsies	160,000	180,000	154,000	246,750	246,750	246,750	
Total	<u>186,100</u>	<u>208,700</u>	<u>180,000</u>	<u>304,950</u>	<u>304,950</u>	<u>304,950</u>	

#### **Key Performance Measures:**



# **MEDICAL EXAMINER**

	FY 14-15	FY 15-1	FY 15-16		FY 16-17		
	Actual	Original	Estimate	Request	Recommend	Adopted	
EXPENDITURES							
<b>Operating Expenditures</b> Professional Fees	186,100	208,700	180,000	304,950	304,950	304,950	
Total Expenditures	<u>186,100</u>	<u>208,700</u>	<u>180,000</u>	<u>304,950</u>	<u>304,950</u>	<u>304,950</u>	

**Budget Highlights:** North Carolina legislation increased the fee for medical investigations to \$200, from \$100 per case, and the fee for autopsies to \$1,750, from \$1,250 per case. Due to these mandated increases and based on a five year average, the Medical Examiner budget is expected to increase 46%.

# **CENTERPOINT HUMAN SERVICES**

**Mission**: To assess community needs and develop appropriate response systems; to provide community-based services of the highest quality within the limits of available resources.

#### **Program Description:**

CenterPoint provides publicly funded behavioral health services to Forsyth County residents through its comprehensive, contracted provider network. Providers include outpatient clinicians and psychiatrists, behavioral health agencies, residential treatment programs and hospitals. Services include clinical assessment, outpatient therapies and medication management, Medicaid Enhanced Services, residential care, respite, substance abuse detoxification and treatment, partial hospitalization and inpatient care. Services are provided to individuals aged 3 and above with mental health, intellectual/developmental disabilities and/or substance use conditions. Funding is provided through Medicaid, county, state, federal and grant allocations.

**Accomplishments:** CenterPoint continues to operate a capitated 1915 (b)(c) Medicaid Waiver for its catchment area of Forsyth, Stokes, Davie and Rockingham Counties, with behavioral health services also provided to indigent populations. A pharmaceutical Patient Assistant Program (PAP) and medication samples program operated in conjunction with the Forsyth County Pharmacy provided over \$3.5 million in free and low-cost medications to Forsyth residents during FY 2014-2015. During the fiscal year ending June

30, 2015, a total of 12,276 Forsyth County residents received behavioral health services (8,362 adults and 3,914 children served).

#### FY17 Goals: CenterPoint will:

- Support the state's "Transition to Community Living" initiative, developing the infrastructure and supporting individuals who choose to live in less-restrictive community settings with needed services and supports.
- Continue to address crisis needs and emergency department wait times by developing a 24/7 Behavioral Health Urgent Care with a 16-bed facility based crisis center, an on-site medical clinic with integrated medical/behavioral health care and a recovery-focused Wellness Center. This facility is expected to be operational in January 2017.
- Implement integrated/collaborative care initiatives to improve the health status of individuals with serious mental illness (e.g. SMILES Program; "Smart Moves to Improve Life, Energy and Satisfaction").
- Strengthen its collaboration with Forsyth County Departments of Social Services and Public Health to address timely service access and enhanced quality of care for mutual clients.
- Collaborate with Forsyth County to further develop/enhance the National Association of Counties' "Stepping Up" initiative to reduce the number of incarcerated individuals with behavioral health needs.

#### PROGRAM SUMMARY

	FY 14-15	FY 15-16	5		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
Child & Family	577,686	577,686	577,686	577,686	577,686	577,686
Adult Mental Health	1,660,352	1,660,352	1,660,352	1,660,352	1,660,352	1,660,352
Developmental Disabilities	616,030	616,030	616,030	616,030	616,030	616,030
Substance Abuse	380,609	380,609	380,609	380,609	380,609	380,609
Inpatient Services	792,000	792,000	792,000	792,000	792,000	792,000
County Services	1,834,628	2,122,029	1,900,000	2,122,029	2,122,029	2,122,029
Total	<u>5,861,305</u>	<u>6,148,706</u>	<u>5,926,677</u>	<u>6,148,706</u>	<u>6,148,706</u>	<u>6,148,706</u>





# **CENTERPOINT HUMAN SERVICES**

	FY 14-15	FY 15-1	16		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
EXPENDITURES						
Forsyth County	5,861,305	6,148,706	5,926,677	6,148,706	6,148,706	6,148,706
Administration	21,382,038	23,014,147	23,014,147	23,014,147	23,014,147	23,014,147
Other	126,313,897	130,965,880	130,965,880	130,965,880	130,965,880	130,965,880
Strategic Initiatives	22,500,000	0	0	0	0	0
Change in Net Position	2,547,231	5,000,000	5,000,000	-5,400,000	-5,400,000	-5,400,000
Total Expenditures	<u>178,604,471</u>	<u>165,128,733</u>	<u>164,906,704</u>	<u>154,728,733</u>	<u>154,728,733</u>	<u>154,728,733</u>
<u>REVENUES</u>						
Forsyth County	5,861,305	6,148,706	5,926,677	6,148,706	6,148,706	6,148,706
Other Counties	1,702,260	1,752,146	1,752,146	1,752,146	1,752,146	1,752,146
Other	171,040,906	157,227,881	157,227,881	146,827,881	146,827,881	146,827,881
Total Revenues	<u>178,604,471</u>	<u>165,128,733</u>	<u>164,906,704</u>	<u>154,728,733</u>	<u>154,728,733</u>	<u>154,728,733</u>

**Budget Highlights:** On July 1, 2016, CenterPoint Human Services will merge with Cardinal Innovations Healthcare as part of a State effort to reduce the number of behavioral health managed care organizations. Forsyth County's funding allocation to CenterPoint Human Services for FY2017 remains at the same funding level as FY2016. Forsyth County and Cardinal Innovations Healthcare will enter into a Memorandum of Understanding that recognizes the County's current funding allocated for the direct provision of mental health, substance abuse, and developmental disability services within the County to be \$4,026,677. The balance of the County's allocation are in-kind services such as Pharmacy, Print Shop, Mail Services, and Fleet Maintenance. Aside from Pharmacy services, Cardinal Innovations has declined the in-kind services such as Print, Mail, and Fleet moving forward. Of the \$4,026,677 of funding, the County will direct \$50,000 toward a Stepping Up Initiative to address mental health issues in the Forsyth County jail and an additional \$209,846 toward the County's Mobile Integrated Healthcare (Paramedicine) program which proactively visits individuals to provide primary care, patient care coordination, chronic disease education, diet and meal planning related to medications and health concerns, and wellness programs.

# **PUBLIC HEALTH**

**Mission**: To prevent disease and promote a healthy community through regulation, education and partnerships.

#### **Program Descriptions:**

Administration - provides management of the Budget/Finances of the department as well as Computer Operations, Vital Records, Epidemiology & Surveillance, Medical Records & Clinic Registration, Interpretive Services, Public Health Preparedness and Public Information.

*Lab Services* - provides specialized diagnostic testing procedures necessary to detect, control, or eliminate disease.

*Environmental Health* - provides plan review, permitting and inspection to over 2,200 facilities; investigates communicable disease outbreaks; inspects septic tanks and water supplies; provides vector control.

*Preventive Health Services* - promotes health and improves lives by providing culturally competent, culturally sensitive and evidence based health education, health advocacy, health promotion and disease prevention services.

*Nursing* - provides adult health services, school nurses, speech/hearing and communicable disease services. Nursing

also provides case management services that include Pregnancy Care Management, Coordinated Care for Children and Nurse Family Partnership.

*WIC* - federally funded health and nutrition program for women, infants and children. Helps families by providing vouchers to buy health supplemental foods from WIC authorized vendors, nutrition education and helps identify health care and other community services for WIC clients.

*Pharmacy* - provides pharmacy services to Mental Health, Public Health, and other County departments.

*Dental Clinic* - provides comprehensive dental services to adults and children.

Accomplishments: The Public Health Department received Re-Accreditation Status (2014 – 2018) by the North Carolina Accreditation Board. The Public Health Lab tested 52,940 specimens in house and processed an additional 14,928 specimens for testing at the State Lab. The Dental Clinic has increased productivity, seeing about 350-400 clients each month. Preventive Health Services offered 1,792 educational classes for which 18,000 community members attended.

#### PROGRAM SUMMARY

	FY 14-15	FY 15-16			FY 16-17		
	Actual	Original	Estimate	Request	Recommend	Adopted	
Administration	1,865,122	2,170,159	1,879,022	2,216,774	2,197,669	2,197,669	
Lab Services	517,219	589,213	407,139	529,108	512,008	512,008	
Environmental Health	1,981,040	2,323,671	2,066,107	2,719,578	2,492,006	2,492,006	
Personal Health & Nursing	9,034,657	11,242,586	9,817,461	12,599,178	11,901,517	11,970,620	
WIC	2,091,676	2,257,706	2,140,994	2,081,780	2,047,209	2,047,209	
Pharmacy	3,345,438	3,707,736	3,322,635	4,484,193	3,512,453	3,512,453	
Dental Clinic	734,644	1,255,302	927,321	1,249,082	1,035,792	1,035,792	
Total	<u>19,569,796</u>	<u>23,546,373</u>	<u>20,560,679</u>	<u>25,879,693</u>	<u>23,698,654</u>	<u>23,767,757</u>	

# **PUBLIC HEALTH**

**Key Performance Measures:** 





Percentage of Required Food & Lodging Inspections







% of Children Immunized by Age 23 Months

# **PUBLIC HEALTH**

	FY 14-15	FY 15	-16		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
<b>EXPENDITURES</b>				•		· · ·
Personal Services						
Salaries & Wages	10,493,271	12,262,378	10,757,643	12,872,643	12,098,945	12,149,863
Other Employee Comp.	4,134	4,000	2,264	3,820	3 <i>,</i> 820	3,820
Employee Benefits	3,719,006	4,336,390	3,983,591	4,967,364	4,764,435	4,782,620
Board Compensation	2,215	2,700	975	2,700	2,700	2,700
Total Personal Services	14,218,626	16,605,468	14,744,473	17,846,527	16,869,900	16,939,003
<b>Operating Expenditures</b>						
Professional Fees	524,122	585 <i>,</i> 351	598,239	733,311	686,452	686,452
				Temporar	y Help, lab fees,	medical fees.
Maintenance Service	45,541	73,800	58,122	68,690	64,440	64,440
					disposal, other i	
Rent	81,080	108,022	86,691	82,722	82,722	82,722
		Equipmen	t rental, spac	e rental for Ad	dministration &	Dental Clinic.
Utility Services	6 <i>,</i> 852	7,536	7,536	8,000		8,000
						ater & sewer.
	0		0			0
Other Purchased Services	483,640		-		-	
Training & Conference	126,063	229,207	170,919		-	-
					-	-
General Supplies	-	-	-		-	-
		-	-	-		
Energy	79,137	78,330	77,046	79,905	-	-
					-	-
Operating Supplies	-					
	-				-	
Inventory Purchases	2,873,463	3,200,000	2,850,000	3,971,000		
Other Operating Costs	79,056	452,805	89,538	-		
	5 206 462	6 055 005	5 734 306			
lotal Operating Exps.	5,286,162	6,855,905	5,731,206	8,003,867	6,826,655	6,826,655
Capital Outlay	65,008	85,000	85,000	29,299	2,099	2,099
Total Expenditures	19 569 796	23 546 373	20 560 679	25 879 693	23 698 654	23 767 757
Total Expenditures	<u>15,505,750</u>	23,340,373	20,300,075	23,073,033	23,050,054	23,101,131
Cost-Sharing Expenses	495 864	630 737	598 673	636 837	630 843	630 843
	,	,	,		-	-
	(140,000)	(100,000)	(137,300)	(100,000)	(100,000)	(100,000)
<u>REVENUES</u>	<u>14,292,192</u>	<u>16,000,454</u>	<u>14,744,678</u>	<u>15,171,005</u>	<u>15,047,868</u>	<u>15,047,868</u>
POSITIONS (FT/PT)	255/7	263/7	265/11	270/15	259/11	261/11
Construction Services Other Purchased Services Training & Conference General Supplies Energy Operating Supplies Inventory Purchases Other Operating Costs Other Operating Exps. Capital Outlay Total Expenditures Cost-Sharing Expenses Contra-Expenses	0 483,640 126,063 157,764 <i>General supp</i> 79,137 829,444 Softu 2,873,463 79,056 5,286,162 65,008 19,569,796 495,864 (140,068) 14,292,192	7,536 0 723,162 Advertis 229,207 244,874 olies, small equ 78,330 1,152,818 vare, audio vis 3,200,000 452,805 6,855,905 85,000 <u>23,546,373</u> 630,737 (160,000) <u>16,000,454</u>	7,536 0 622,830 ing, printing, 170,919 184,667 ipment, book 77,046 985,618 ual supplies, 1 2,850,000 89,538 <b>5,731,206</b> <b>85,000</b> <b>20,560,679</b> 598,673 (157,500) <b>14,744,678</b>	8,000 25,000 636,442 telephone, ins 240,570 230,807 s & subscripti 79,905 1,387,186 medical suppl 3,971,000 540,234 <u>Membersh</u> 8,003,867 29,299 <u>25,879,693</u> 636,837 (160,000) <u>15,171,005</u>	8,000 W 0 625,982 surance premiur 219,076 Travel and pers 199,132 fons, office supp 79,905 Electricity and 1,323,817 ies, other opera 3,000,000 Pharma 537,129 ips & dues, insu 6,826,655 2,099 23,698,654 630,843 (160,000) 15,047,868	8,000 (ater & sewer. 0 625,982 ns, contracts. 219,076 onal mileage. 199,132 lies, postage. 79,905 d natural gas. 1,323,817 ting supplies. 3,000,000 ncy inventory. 537,129 trance claims. 6,826,655 2,099 <u>23,767,757</u> 630,843 (160,000) <u>15,047,868</u>

**Budget Highlights:** Public Health's FY2017 Adopted budget reflects a \$221,384 or .94% expenditure increase over the Current Year Original budget (CYO); and a \$952,586 or 6.33% decrease in revenue from the CYO. The primary drivers of the net county dollar increase are based on a significant decrease in state/federal revenue for the WIC program and a decrease in projected Pharmacy revenues. Pharmacy expenditures are offset by state and federal revenues. While Public Health positions were eliminated from the WIC program based on a reduction in state and federal revenue, the overall department's personal services increased by \$333,535 or 2% based on performance increases and the addition of 401k benefits. The BOCC also approved two new positions (effective January 1, 2017) for Public Health which include a new School Health Nurse and a Communicable Disease Nurse.

## SOCIAL SERVICES SERVICE AREA



## Social Services Service Area - \$57.6 million or 13.6% of General Fund Expenditures

### **Operating Goals & Objectives:**

Create a community that is safe/healthy. This will be accomplished by:

- a. Providing child welfare programs including child protective services, foster care and adoptions.
- b. Providing employment services, assistance with medical services, & daycare for families to help them become gainfully employed.
- c. Providing assistance to elderly members of the community through Medicaid, adult protective services, adult daycare and congregate meals.
- d. Providing in-home aid workers and case managers to help elderly clients stay at home instead of relocating them to assisted living facilities, and providing trustee services for some adult clients as well as juvenile wards of the County.
- e. Providing low income energy assistance and crisis intervention services.
- f. Meeting space needs for detention facilities for the youth population of the County.
- g. Providing educational, counseling and other supervised services for youthful offenders while they are in detention.

# **SOCIAL SERVICES**

**Mission**: Forsyth County DSS will strive to protect vulnerable children and adults, strengthen and preserve families and enhance economic stability, while encouraging personal responsibility.

### **Program Descriptions:**

*Income Support* - provides food benefits; day care subsidies; Work First cash assistance

*Family & Children Services* - provides Children's Protective Services; In-Home Services; Foster Care placement; recruitment, licensure, training and inspection of Foster Homes; social work and treatment for children who have experienced trauma, or who have behavioral problems; Adoption Services

Adult Services - provides Adult Protective Services; intake assistance; in-home care, counseling, case management, and

personal aide; placement in with families or assisted living; guardianship of those determined to be wards by the Clerk of Court; inspection and monitoring of all licensed adult care facilities, and complaint investigation; employment services

Other Services: provides assistance with establishing and collection child support payments; Energy Assistances programs

**Accomplishments:** FCDSS met State and Federal benchmarks for FNS processing timeliness and continues to meet the demand in Medicaid processing from ACA.

**FY17 GOALS**: - FCDSS will be working toward improving technology to meet the demands of programs changes as a result of legislation and changes to policy. The Income Support Division is planning to reorganize to ensure USDA, Medicaid and other federally mandated program standards and goals are achieved

### PROGRAM SUMMARY

FY 14-15	FY 15-16		FY 16-17		
Actual	Original	Estimate	Request	Recommend	Adopted
3,540,184	4,031,135	3,535,276	4,207,239	4,151,496	4,034,169
24,203,869	29,731,330	28,697,788	30,490,484	30,478,984	30,537,674
8,645,148	10,706,601	10,019,327	12,023,086	11,456,808	11,456,808
11,829,028	9,688,417	9,769,446	10,115,330	9,901,175	9,901,175
<u>48,218,229</u>	<u>54,157,483</u>	<u>52,021,837</u>	<u>56,836,139</u>	<u>55,988,463</u>	<u>55,929,826</u>
	Actual 3,540,184 24,203,869 8,645,148 11,829,028	ActualOriginal3,540,1844,031,13524,203,86929,731,3308,645,14810,706,60111,829,0289,688,417	ActualOriginalEstimate3,540,1844,031,1353,535,27624,203,86929,731,33028,697,7888,645,14810,706,60110,019,32711,829,0289,688,4179,769,446	ActualOriginalEstimateRequest3,540,1844,031,1353,535,2764,207,23924,203,86929,731,33028,697,78830,490,4848,645,14810,706,60110,019,32712,023,08611,829,0289,688,4179,769,44610,115,330	ActualOriginalEstimateRequestRecommend3,540,1844,031,1353,535,2764,207,2394,151,49624,203,86929,731,33028,697,78830,490,48430,478,9848,645,14810,706,60110,019,32712,023,08611,456,80811,829,0289,688,4179,769,44610,115,3309,901,175

### 2,600 2,500 2.500 2430 2,400 2,300 2,200 2 1 1 4 2,100 2,000 1,900 FY14 Actual FY15 Actual FY16 Estimate FY17 Estimate Adult Guardianships

### Key Performance Measures:

# **SOCIAL SERVICES**





Child Protective Services Investigations



Child Day Care Clients Served



# **SOCIAL SERVICES**

	FY 14-15	FY 15-1	6		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
<b>EXPENDITURES</b>						
Personal Services						
Salaries & Wages	16,679,229	18,763,055	17,271,301	19,826,900	19,368,448	19,286,258
Employee Benefits	6,499,727	7,366,869	7,096,507	8,573,411	8,372,562	8,337,425
Other Employee Benefits	1,638	0	524	0	0	0
Board Compensation	950	1,250	1,250	1,250	1,250	1,250
Total Personal Services	23,181,544	26,131,174	24,369,582	28,401,561	27,742,260	27,624,933
<b>Operating Expenditures</b>						
Professional Fees	852,161	786,500	826,000	493,000	486,500	486,500
	Includes medical tests &	& temporary help for	Food & Nutritic	on, Medicaid, L	ow Income Energy	Assistance & CPS.
Maintenance Service	7,435	7,100	8,500	8,500	8,500	8,500
Rent	6,576	7,000	9,000	10,500	8,500	8,500
					Parkir	ng for court cases.
Utility Services	27,122	30,650	31,000	31,000	31,000	31,000
Construction Services	19,771	35,000	15,000	35,000	35,000	35,000
Other Purchased Services	1,162,988	1,448,271	1,362,843	1,514,400	1,396,650	1,396,650
				e premiums, m	icrofilm, food stam	p service charges.
Training & Conference	51,137	65,500	91,000	87,500	71,500	71,500
					g & personal milea	ge for care-givers.
General Supplies	179,211	301,550	281,900	327,275	291,850	291,850
Energy	241,646	230,130	230,130	240,000	-	240,000
Operating Supplies	13,653	44,204	43,100	44,300	-	43,600
Support & Assistance	21,930,582	24,403,716	24,076,877	24,911,398		24,905,898
		Daycare, Special As			-	
Other Operating Costs	340,110	427,500	400,250	464,500	460,000	460,000
					Insurance claims a	
Total Operating Exps.	24,832,392	27,787,121	27,375,600	28,167,373	27,978,998	27,978,998
Payments T/O Agencies	204,293	239,188	276,655	267,205	267,205	325,895
TOTAL EXPENDITURES	<u>48,218,229</u>	<u>54,157,483</u>	<u>52,021,837</u>	<u>56,836,139</u>	<u>55,988,463</u>	<u>55,929,826</u>
Cost-Sharing Expenses	1,813,720	1,694,062	1,879,460	1,670,632	1,670,632	1,670,632
REVENUES	<u>37,333,107</u>	<u>39,679,520</u>	<u>38,254,651</u>	<u>41,251,554</u>	<u>41,162,260</u>	<u>41,103,596</u>
POSITIONS (FT/PT)	478/4	500/4	501/4	514/4	503/4	501/5

**Budget Highlights:** The Forsyth County share of the Department of Social Services' FY17 Budget is increasing \$348,267, or 2.4%. The primary drivers of this increase are inflationary changes to salaries and benefits, inclusion of 401k costs into DSS's budget, and expanded contractual services for Foster Care support. Two new positions have been included in the AdoptedBudget in the Program Integrity Unit, with anticipated revenues balancing their cost. The Board also included additional contract funds in the adopted budget for attorney and hearing officer services. Additionally, two Human Resources positions have been removed from the department.

# **AGING SERVICES**

Mission: To ensure the vulnerable elderly people of Forsyth County receive quality assistance and services; to help them gain a more meaningful and independent life when possible; and to render those services efficiently.

### **Program Descriptions:**

Aging Services - Aging Services ensures high-quality independent living for Forsyth County's vulnerable elderly by contracting with area non-profits to provide services including: adult day care; Meals-on-Wheels; In-home care; and group lunches. Aging Services pays for the support of approximately 20,000 meals for elderly residents through its contract with Senior Services Inc.

### Transaid/Rural Operating Assistance Program (ROAP) Grant -Allocates funding to WSTA and sub recipients in accordance with the Elderly and Disabled Transportation Assistance Program funding formula.

Accomplishments: Contracted with Senior Services, Inc. and the Shepherd's Center to provide an array of services to the County's elderly.

FY17 Goals: Continue to ensure high-quality independent living for Forsyth County's vulnerable elderly through smart contracting with area non-profits serving the elderly.

### **PROGRAM SUMMARY**

	FY 14-15	FY 14-15 FY 15-16		FY 16-17		
	Actual	Original	Estimate	Request	Recommend	Adopted
Aging Services	294,280	550,000	512,000	634,630	529,630	624,630

### **Key Performance Measures:**



### Meals on Wheels Served



FY16 Estimate

30

FY17 Estimate

37

FY15 Actual

35



Williams Day Center Attendance

# **AGING SERVICES**

	FY 14-15	FY 15-1	6		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
EXPENDITURES						
Payments T/O Agencies						
Senior Services, Inc.	150,000	325,000	325,000	370,000	325,000	370,000
Shepherd's Center	0	25,000	25,000	60,000	0	50,000
Transaid	144,280	200,000	162,000	204,630	204,630	204,630
TOTAL EXPENDITURES	<u>294,280</u>	<u>550,000</u>	<u>512,000</u>	<u>634,630</u>	<u>529,630</u>	<u>624,630</u>
REVENUES	<u>146,182</u>	<u>200,000</u>	<u>162,000</u>	<u>200,000</u>	<u>200,000</u>	<u>200,000</u>

**Budget Highlights:** The FY17 Adopted Budget for Aging Services allocates funding to the Shepherd's Centers of Winston-Salem and Kernersville, Senior Services, Inc. for Meals-on-Wheels, Adult Day Care, and administration of those programs. Transaid payments are based off City of Winston-Salem estimates and are offset with Rural Operating Assistance Program pass-through revenues.

**Mission**: To provide secure short-term care to juveniles who are accused or adjudicated pending court action.

### **Program Descriptions:**

Youth Services represents the cost to place Forsyth County juveniles in secure detention facilities throughout the State while pending court action.

JCPC Administration is the provision of administrative support for the Forsyth County Juvenile Prevention Council which helps plan programs and services at the local level for youth delinquency, gang prevention & substance abuse.

**Accomplishments:** The Forsyth County Juvenile Detention Center closed in FY 2016. Forsyth County juveniles are now placed in State or County operated detention facilities. Staff worked with the State to locate a new juvenile crisis center facility at the former detention center location.

### PROGRAM SUMMARY

	FY 14-15	FY 15-1	FY 15-16		FY 16-17		
	Actual	Original	Estimate	Request	Recommend	Adopted	
Youth Services	1,194,286	576,545	593,734	292,800	292,800	292,800	
JCPC Administration	715,790	713,108	714,728	713,108	713,108	713,108	
Total	<u>1,910,076</u>	<u>1,289,653</u>	<u>1,308,462</u>	<u>1,005,908</u>	<u>1,005,908</u>	<u>1,005,908</u>	

**Key Performance Measures:** 

4.2

Average Daily Number of Forsyth County Juveniles Detained (FY16) 1,550

Estimated Total Forsyth County Juvenile Bed Days

# **YOUTH SERVICES**

	FY 14-15	FY 15-16			FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
EXPENDITURES						
Personal Services						
Salaries & Wages	764,202	260,910	307,822	9,376	9,376	9,376
Other Employee Benefits	835	209	4,753	-	-	-
				Ipad,	Cellphone stipen	d, & Severance
Employee Benefits	283,853	86,653	78,363	5,624	5,624	5,624
Total Personal Services	1,048,890	347,772	390,938	15,000	15,000	15,000
Operating Expenditures						
Professional Fees	61,546	11,145	16,844	0	0	(
					Incl	udes medical fees
Maintenance Service	2,095	722	322	0	0	(
Utility Services	4,801	950	742	0	0	C
Construction Services	1,799	450	409	0	0	(
Other Purchased Services	58,299	208,556	189,964	292,800	292,800	292,800
			Includes foo	d service contr	ract & out-of-county	, placement costs
Training & Conference	201	0	0	0	0	C
			Include.	s required trav	el for training as m	andated by State
General Supplies	3,816	650	301	200	200	200
		Includes de	tention facility j	furniture, janit	orial needs, and JC	PC office supplies
Energy	18,625	4,850	6,153	0	0	C
Operating Supplies	6,783	2,000	770	300	300	300
Other Operating Costs	11,063	14,950	4,411	0	0	C
						Insurance claims
Total Operating Exps.	169,028	244,273	219,916	293,300	293,300	293,300
Contingency	0	697,608	0	697,608	697,608	697,608
Capital Outlay	0	0	0	0	0	0
Payments T/O Agencies	692,158	0	697,608	0	0	0
TOTAL EXPENDITURES	<u>1,910,076</u>	1,289,653	1,308,462	1,005,908	1,005,908	1,005,908
Cost-Sharing Expenses	33,626	13,486	7,110	0	0	C
REVENUES	<u>1,421,606</u>	<u>870,244</u>	<u>790,612</u>	<u>698,108</u>	<u>698,108</u>	<u>698,10</u>

**Budget Highlights:** The Youth Services Center closed during the FY2016 budget year. The FY2017 adopted budget includes funding for subsidies paid for placing Forsyth County juveniles in facilities operated by the State or other counties. The Youth Services Department budget also contains the Forsyth County Juvenile Crime Prevention Council (JCPC) program which is 100% State funded. JCPC expenditures are budgeted in the Payments To Other Agencies line until approved by the Board of County Commissioners. Finally, revenues for the administrative functions of JCPC (\$15,000) were moved to the Budget & Management department for FY2017.

## **EDUCATION SERVICE AREA**



## Education Service Area - \$132.7 million or 31.4% of General Fund Expenditures

### **Operating Goals & Objectives:**

Create a community with educational opportunities for everyone. Create a community that is healthy, convenient and pleasant. This will be accomplished by:

- a. Providing facilities that are conducive to learning for the Winston-Salem/Forsyth County School System and the Forsyth Technical Community College.
- b. Providing additional teachers beyond the number that the State of North Carolina provides for the elementary, middle, and high school environments.
- c. Providing supplements to salaries of teachers and other personnel in the Winston-Salem/Forsyth County School System.
- d. Providing training and advice to improve farm and agri-business profitability, environmental quality and urban horticulture.
- e. Administering the 4-H Program which teaches science and technology, and their application, to young people.
- f. Supporting strategies that will ensure clean air & water.
- g. Providing awards to local farmers for the installation of "Best Management Practices".

# **N.C. COOPERATIVE EXTENSION**

**Mission**: Cooperative Extension partners with communities to deliver education and technology that enrich lives, land, and economy of Forsyth County Citizens

### **Program Descriptions:**

*Conservation and Natural Resources* - provides support to the Soil and Water Conservation District, provides state cost share assistance to local farmers and urban residents for installation of Best Management Practices, and works to preserve the county's working farmland.

*Economic Assistance* - provides training and advice to improve farm profitability, sustainability and environmental quality; educates and assists urban horticulture clients.

*Home Economics* - helps improve quality of living particularly in the areas of food safety, preservation, nutrition and financial management.

*Community Development* - teaches leadership and community development to build community and through community gardens increases access to healthy, local food.

*Youth Development* - teaches science, technology, life skills and community service to youth ages 5-18.

**Accomplishments:** 629 acres were enrolled in the voluntary agricultural district program by 10 landowners, bringing the total to 4,894 acres committed to voluntary preservation. 178

citizens have been involved in developing the Farmland Preservation Plan. 53 new and transitioning growers have participated in the Piedmont Farm School over the past four years, most have completed a business plan for a new farm enterprise and in 2015 several produced and sold their first products. Four growers received NC Ag Venture grants (\$29,156) to assist them with developing their local food farms including a new value-added product which became available in 2015. 13 new community gardens were established, including nine in limited-resource communities bringing the county total to 160 gardens. 4-H programming (STEM and career skills) has helped 6193 youth learn appropriate communication techniques and improve critical thinking skills through hands-on, experiential learning. Community service is also a critical component of the 4-H experience. Forsyth 4-H'ers provided 3,312 hours of community service to an array of projects across the County; teaching youth empathy and the value of service to others.

**FY17 Goals**: Implementing Local Food Study recommendations such as training new and transitioning farmers on production and business management; training growers on Good Agricultural Practices (GAP) in order to maintain or secure markets; further develop the urban agriculture project in distressed areas; complete, present to commissioners for adoption and begin implementing recommendations from the Farmland Preservation Plan.

#### PROGRAM SUMMARY

	FY 14-15	FY 15	-16		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
Administration	91,246	84,126	71,551	98,445	98,445	98,445
Soil & Water	100,767	129,678	127,537	141,093	141,093	141,093
Forestry	49,768	64,951	64,951	51,072	51,072	51,072
Agricultural Assistance	351,679	359,040	276,027	360,035	332,535	332,535
Family & Consumer Sciences	175,846	135,126	139,654	146,083	130,051	173,583
Community Development	105,812	105,463	88,764	130,340	127,940	127,940
Youth Development	145,751	98,461	71,560	99,415	99,415	99,415
Ag Bldg. Maintenance	33,482	42,858	41,200	42,684	42,684	42,684
Arboretum at Tanglewood	28,568	33,038	32,509	33,619	33,619	33,619
TOTAL	<u>1,082,919</u>	<u>1,052,741</u>	<u>913,753</u>	<u>1,102,786</u>	<u>1,056,854</u>	<u>1,100,386</u>

#### **Key Performance Measures:**



**28,985** Total Volunteer Hours (FY15)

\$663,391

Total Economic Value of Volunteers (FY15)

# **N.C. COOPERATIVE EXTENSION**

	FY 14-15	FY 15	-16	L6 FY 16-17		
	Actual	Original	Estimate	Request	Recommend	Adopted
EXPENDITURES						
Personal Services	4 60 000	100 510	161 206	222 507	204.042	222 507
Salaries & Wages	169,338	193,516	164,386	232,587	201,843	232,587
Employee Benefits	388,534	144,829	105,460	178,306	165,518	178,306
Board Compensation	0	400	400	400	400	400
Total Personal Services	557,872	338,745	270,246	411,293	367,761	411,293
Operating Expenditures						
Professional Fees	95	1,750	1,250	3,950	1,750	1,750
		,			, for deaf progran	
Maintenance Service	2,035	4,400	3,800	4,900	4,900	4,900
Rent	944	3,200	2,550	3,350	3,350	3,350
				Spc	ice rental at Tang	glewood Park.
Utility Services	3,424	2,323	2,200	2,354	2,354	2,354
					И	/ater & sewer.
Other Purchased Services	333,485	438,311	400,618	423,279	423,279	423,279
Includes salary/fringe for	"send-in" positio	ns. Alarm moni	toring, printing,	advertising, in	surance premiun	ns, telephone.
Training & Conference	9,292	14,572	13,897	16,570	16,370	16,370
General Supplies	31,789	40,959	30,028	43,608	43,608	43,608
				Office & gene	eral supplies, smo	all equipment.
Energy	28,309	40,235	38,500	38,530	38,530	38,530
					Electricity an	d natural gas.
Operating Supplies	58,876	66,930	54,097	62,630	62,630	62,630
Other Operating Costs	7,030	12,365	7,616	15,250	15,250	15,250
			Member	rships, adminis	tration costs, insi	urance claims.
Total Operating Exps.	475,279	625,045	554,556	614,421	612,021	612,021
Contingency	0	24,000	24,000	26,000	26,000	26,000
				SWCD	Board misc. activ	vities account.
Payments T/O Agencies	49,768	64,951	64,951	51,072	51,072	51,072
		County's sh	are of Division o	f Forest Resou	rces contract thro	ugh NCDENR.
Capital Projects	0	0	0	0	0	0
Total Expenditures	<u>1,082,919</u>	<u>1,052,741</u>	<u>913,753</u>	<u>1,102,786</u>	<u>1,056,854</u>	<u>1,100,386</u>
Cost-Sharing Expenses	62,932	62,554	54,258	60,269	60,238	60,238
REVENUES	<u>219,412</u>	<u>267,994</u>	<u>250,494</u>	<u>316,676</u>	<u>285,665</u>	<u>307,431</u>
POSITIONS (FT/PT)	17/2	17/2	17/2	18/2	18/2	18/2

**Budget Highlights:** The FY17 Adopted Budget for Cooperative Extension is a County dollar increase of \$8,208, or 1.1%. Several factors are driving department expenditure changes, including: the end of a \$14,000 Farmland Preservation grant, increases to telecommunication costs, and a decrease to US Forest Service payments and annualized salaries and benefits. Changes to department revenues include the changes to the aforementioned grants (which offset changes to expenditures) and a request by North Carolina A&T University for Forsyth County to accept 50% less funding for an existing position in the Expanded Food and Nutrition Education Program. Forsyth County NCCES also received a grant from Crisis Control and the United Way to fund a Cooperative Extension Program Assistant for one year.

# FORSYTH TECHNICAL COMMUNITY COLLEGE

**Mission**: To provide continuing education and technical/vocational training for individuals and industries to aid them in their response to changing economic conditions.

Accomplishments: The Early College of Forsyth was ranked by Newsweek magazine as one of the top 500 high schools in the nation, for the second consecutive year. This year, the Early College of Forsyth advanced to 103, from the previous year's ranking of 365.

In August 2015, Forsyth Tech was named a Center for Academic Excellence (CAE) in Cyber Defense Education (CDE). This national designation, jointly awarded by the National Security Agency and the Department of Homeland Security, is the highest honor for cybersecurity excellence that a college can receive. Only six colleges in North Carolina have earned this designation, with Forsyth Tech being the first of two-year institutions with this designation.

In February 2016, American automobile manufacturer Fiat Chrysler Automobile (FCA US) in partnership with the National Coalition of Certification Centers (NC3) designated Forsyth Tech as one of the first 20 colleges in the U.S. to offer a program designed to train the next generation of Chrysler dealership service technicians.

**FY17 Goals:** Have a successful Community College Bond Referendum on the November ballot for Forsyth County. The bond would allow for \$8 million for main campus renovations; \$18 million to renovate unfinished space in the Oak Grove Center; \$21 million to build a Learning Commons; \$6.4 million for an additional facility at the Transportation Technology Center; and \$16.6 million to create an aviation center on Liberty Street near Smith Reynolds Airport. The College will be offering a new Summer Enrichment Program this summer targeting community youth, ages 8-13.

For more information about the operations of the Forsyth Technical Community College please visit: https://www.forsythtech.edu/

### PROGRAM SUMMARY

	FY 14-15	FY 15	5-16		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
General Administration	1,545,676	1,619,174	1,619,174	1,532,529	1,532,529	1,532,529
Curriculum Instruction	23,500,979	31,972,746	31,972,746	28,731,895	28,731,895	28,731,895
Non-Curriculum Instruction	7,116,731	5,228,171	5,228,171	4,922,008	4,922,008	4,922,008
Plant Fund/Operation	11,513,368	12,358,467	12,357,467	12,322,817	12,322,817	12,322,817
Institution	46,119,521	41,869,351	41,348,351	35,469,099	35,469,099	35,469,099
Other Expenses	9,835,463	9,138,632	9,138,632	8,555,464	8,555,464	8,555,464
Total	99,631,738	102,186,541	101,664,541	91,533,812	91,533,812	91,533,812
County Share	9,573,402	10,083,839	10,082,839	10,301,841	10,187,122	10,187,122
Current Expense	9,118,402	9,628,839	9,627,839	9,846,841	9,732,122	9,732,122
Capital Outlay	455,000	455,000	455,000	455,000	455,000	455,000
TOTAL	<u>9,573,402</u>	<u>10,083,839</u>	<u>10,082,839</u>	<u>10,301,841</u>	<u>10,187,122</u>	<u>10,187,122</u>
	<u></u>	10,000,000	10,002,003	<u>10,001,041</u>		<u></u>

# FORSYTH TECHNICAL COMMUNITY COLLEGE

	FY 15-16		FY 16-17	
	Budget	Request	Recommend	Adopted
Personal Services				
Salaries	1,499,472	1,540,797	1,510,585	1,510,585
Longevity	143,069	147,025	144,142	144,142
Salary Supplements	1,490,424	1,531,621	1,501,589	1,501,589
Fringe Benefits	885,488	956,544	904,952	904,952
Training & Conference	12,000	12,000	12,000	12,000
Work Study	20,000	20,000	20,000	20,000
Total Personal Services	4,050,453	4,207,987	4,093,268	4,093,268
Contractual Services				
Legal Fees	20,000	20,000	20,000	20,000
Maintenance Service	391,814	399,651	399,651	399,651
Space Rental	33,000	33,000	33,000	33,000
Telephone	280,611	286,224	286,224	286,224
Electricity	1,626,047	1,658,568	1,658,568	1,658,568
Water	135,651	142,434	142,434	142,434
Natural Gas	656,621	663,188	663,188	663,188
Insurance	626,818	639,354	639,354	639,354
Janitorial	891,015	908,836	908 <i>,</i> 836	908,836
Grounds	143,242	146,107	146,107	146,107
Security	343,138	350,000	350,000	350,000
Total Contractual Services	5,147,957	5,247,362	5,247,362	5,247,362
Supplies & Materials				
Custodial Supplies	211,153	213,265	213,265	213,265
Maintenance Supplies	157,835	159,414	159,414	159,414
Auto Parts & Supplies	18,626	18,813	18,813	18,813
Total Supplies & Materials	387,614	391,492	391,492	391,492
Total Direct Expense	<u>9,586,024</u>	<u>9,846,841</u>	<u>9,732,122</u>	<u>9,732,122</u>
Capital Outlay (ongoing)	455,000	455,000	455,000	455,000
GRAND TOTAL	<u>10,041,024</u>	<u>10,301,841</u>	<u>10,187,122</u>	<u>10,187,122</u>

**Budget Highlights:** Forsyth Tech's Adopted Budget for FY2017 is \$146,098, or 1.5%, higher than the current year's budget. this includes all of the requested increases for Forsyth Tech, except for increases in Personal Services, amounting to \$114,719. However, these funds have been included in Contingency. The second year of the state budget has an amount for community college salary increases but it does not have a certain percent increase. FTCC's requested budget for increases in Personal Services (included in Contingency) includes a 2% increase for state paid employees and a 1% increase for non-state paid employees. FTCC has also requested \$65 million be included in a November 2016 Bond Referendum.

# WINSTON-SALEM/FORSYTH COUNTY SCHOOLS

**Mission**: To provide students with an educational program that will ensure they become academically proficient, responsible citizens and productive workers in a rapidly changing world.

### **Program Descriptions:**

Instructional Programs - 1) regular instructional covers instructional activities designed to prepare students as citizens, family members & employees; 2) special instructional covers pupils with special needs; 3) co-curricular instructional provides school sponsored activities; 4) student services cover social work, guidance & psychological services; & 5) other instructional programs include employee benefits & additional pay for instructional programs.

Support Services - 1) pupil support includes the direction and management of the pupil support services as a group; 2) instructional staff support includes such things as improvement of instructional, educational media, and career development services; 3) administrative staff support includes executive & general administration; 4) business support includes such things as fiscal services, transportation, child nutrition, & plant maintenance; 5) central support includes such things as research and development, informational, statistical & data processing services; & 6) other support services provide for employee benefits.

*Capital Outlay* - divided into specific purposes by program area: regular programs, co-curricular, school based support, technology support, operational support, and system-wide support.

Non-Programmed Charges - funds anticipated to be transferred to qualified charter schools by law & contingency funds.

Ancillary Services - include the costs of day care services at Schools hosting the magnet express bus stop.

For more information about the operations of the Winston-Salem/Forsyth County Public Schools please visit: www.wsfcs.k12.nc.us

## **PROGRAM SUMMARY**

	FY 14-15	FY 15-16			FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
Instructional Programs	60,090,319	62,739,340	62,739,340	66,078,183	66,078,183	66,078,183
Support Services	43,046,839	41,831,108	41,831,108	40,865,949	40,865,949	40,865,949
Ancillary Services	383,060	407,560	407,560	433,876	433,876	433,876
Non-Programmed Charges	4,500,001	5,400,000	5,400,000	5,400,000	5,400,000	5,400,000
Capital Program	5,730,636	7,877,913	7,877,913	8,623,066	8,623,066	8,623,066
Total	<u>113,750,855</u>	<u>118,255,921</u>	<u>118,255,921</u>	<u>121,401,074</u>	<u>121,401,074</u>	<u>121,401,074</u>
Current Expense	108,020,219	110,378,008	110,378,008	112,778,008	112,778,008	112,778,008
Capital Outlay	5,730,636	7,877,913	7,877,913	8,623,066	8,623,066	8,623,066
Debt Service	44,112,171	41,863,724	41,026,388	40,337,307	40,337,307	40,337,307
Total	<u>157,863,026</u>	<u>160,119,645</u>	<u>159,282,309</u>	<u>161,738,381</u>	<u>161,738,381</u>	<u>161,738,381</u>

**Budget Highlights:** The FY2017 Adopted budget for WSFCS is an increase of \$3,145,153, or 2.7% over the Current Year Original budget. The funding formula developed by County and WSFCS staff in 2011 that takes into account county revenue and enrollment growth within the School System was used to determine the appropriate funding level for WSFCS. To see how the funding formula determined the Adopted FY2017 allocation, see the Overview of Changes in Revenues, Expenditures, and County dollars.

Included in this budget, as it has the past several years, is a transfer of \$1,735,000 to a Capital Maintenance Capital Project Ordinance to be used for life cycle replacements including, but not limited to, chillers, roof replacements, and HVAC repairs.

As part of the increase in the budget for FY2016 was related to an increase in the County tax rate, \$1,437,331 was budgeted in Capital Outlay - Technology Solutions to help address the many technology needs of the Winston-Salem/Forsyth County School System. This amount is included for technology in FY2017 as well. However, due to how these funds will be used for classroom technology, they need to be budgeted in Regular Capital Outlay.

Also listed above in the Program Summary is a line item detailing the amount of Debt Service in FY2017 that will be paid by the County for debt on past bond referenda for WSFCS. This provides a more accurate accounting of the County's commitment to assisting WSFCS with their mission. This number will likely increase as WSFCS has requested \$350 million in a November 2016 bond referendum.

# WINSTON-SALEM/FORSYTH COUNTY SCHOOLS

	FV 1 4 1 F	FY 15-16 FY		FV 16 17	V 16-17	
	FY 14-15			Desurat	FY 16-17	<b>A</b> al a sa ta al
-	Actual	Original	Estimate	Request	Recommend	Adopted
Instructional Programs	22 026 700			25 725 405		
Regular	32,836,790	35,173,448	35,173,448	35,725,485	35,725,485	35,725,485
Special Population	5,361,612	4,793,881	4,793,881	5,261,219	5,261,219	5,261,219
Alternative	1,276,120	1,572,100	1,572,100	1,644,987	1,644,987	1,644,987
School Leadership	7,647,591	7,189,655	7,189,655	7,584,549	7,584,549	7,584,549
Co-Curricular	3,848,544	4,052,676	4,052,676	3,888,462	3,888,462	3,888,462
School Based Support	9,119,662	9,957,580	9,957,580	11,973,481	11,973,481	11,973,481
Total Instructional Programs	60,090,319	62,739,340	62,739,340	66,078,183	66,078,183	66,078,183
Support Services	4 206 260	4 4 0 2 7 4 5	4 400 745	1 100 101	1 100 101	4 400 464
Support & Development	1,286,268	1,103,715	1,103,715	1,198,164	1,198,164	1,198,164
Special Population Support	676,470	676,017	676,017	697,407	697,407	697,407
Alternative Programs Support	372,222	391,937	391,937	400,457	400,457	400,457
Technology Support	2,471,022	2,890,090	2,890,090	2,970,442	2,970,442	2,970,442
Operational Support	30,255,114	27,962,233	27,962,233	27,103,979	27,103,979	27,103,979
Financial & HR	4,462,873	4,568,120	4,568,120	4,269,798	4,269,798	4,269,798
Accountability	760,667	969,980	969,980	1,007,719	1,007,719	1,007,719
System-Wide Pupil Support	835,618	842,610	842,610	769,207	769,207	769,207
Policy, Leadership & PR	1,926,585	2,426,406	2,426,406	2,448,776	2,448,776	2,448,776
Total Support Services	43,046,839	41,831,108	41,831,108	40,865,949	40,865,949	40,865,949
Ancillary Services						
Community Services	364,960	382,560	382,560	405,876	405,876	405,876
Nutrition Services	18,100	25,000	25,000	28,000	28,000	28,000
Total Anciallary Services	383,060	407,560	407,560	433,876	433,876	433,876
Non-Programmed Charges						
Charter Schools	4,500,001	5,400,000	5,400,000	5,400,000	5,400,000	5,400,000
Total Non-Programmed Charg	4,500,001	5,400,000	5,400,000	5,400,000	5,400,000	5,400,000
Total Current Expense	108,020,219	110,378,008	110,378,008	112,778,008	112,778,008	112,778,008
<u>Capital Outlay</u>						
Regular	2,193,943	2,354,710	2,354,710	4,968,923	4,968,923	4,968,923
Special Population	0	0	0	0	0	0
School Based Support	0	6,917	6,917	0	0	0
Technology Support	0	1,490,331	1,490,331	34,000	34,000	34,000
Operational Support	1,720,793	2,207,255	2,207,255	1,882,643	1,882,643	1,882,643
Accountability	1,400	1,500	1,500	1,500	1,500	1,500
Policy, Leadership & PR	0	700	700	0	0	0
System Wide	79,500	81,500	81,500	1,000	1,000	1,000
Tfr to Schools Maint. CPO	1,735,000	1,735,000	1,735,000	1,735,000	1,735,000	1,735,000
Total Capital Outlay	5,730,636	7,877,913	7,877,913	8,623,066	8,623,066	8,623,066
Total	<u>113,750,855</u>	<u>118,255,921</u>	<u>118,255,921</u>	<u>121,401,074</u>	<u>121,401,074</u>	<u>121,401,074</u>
	<u>2014-2015</u>		<u>2015-2016</u>		<u>2016-2017</u>	
State Current Expense Fund	286,764,768		300,618,306		301,506,934	
Local Current Expense Fund	120,344,739		123,111,141		123,668,093	
Capital Outlay Fund	4,185,636		5,245,755		7,850,454	
Federal Grants Fund	N/A		N/A		N/A	
Child Nutrition Fund	23,169,688		24,172,825		24,999,026	
Total	<u>434,464,831</u>		<u>453,148,027</u>		<u>458,024,507</u>	

# **CULTURE & RECREATION SERVICE AREA**



## Culture & Recreation Service Area \$15.5 million, or 3.7% of General Fund Expenditures

### **Operating Goals & Objectives:**

Create a community in which to live that is convenient and pleasant. This will be accomplished by:

- a. Preserving and expanding its parks and libraries.
- b. Providing a variety of materials, through the main library and nine (9) branch libraries & outreach programs, including research, genealogy, pleasure reading, audio-video, children's, career, education, and job related services, as well as public access computers and typewriters.
- c. Providing recreation programs at all County parks.
- d. Providing recreation programs at school sites and other County locations throughout the year.

# FORSYTH COUNTY PUBLIC LIBRARIES

**Mission**: Connecting our community to reading, information, and lifelong learning.

### **Program Descriptions:**

*Central Library* - provides research, genealogy, leisure reading, audio/visual, children's materials, and career education resources. The Library also offers public access computers, inter-library loans, and a number of on-line resources.

*Extension Division* – consists of nine branch libraries and the Outreach Services Departments which include Hispanic Services, Children's Outreach, and Homebound & Institutional services.

Accomplishments: The Library received a \$332,561 Great Expectation grant from Kate B. Reynolds Charitable Trust to improve library preschool spaces and resources for children ages 0-5 in seven library locations.

The Library also received a \$100,000 Library Services and Technology Act (LSTA) project Literacy & Lifelong Learning grant to purchase a replacement bookmobile.

**FY17 Goals**: The Library is evaluating existing staff and creating a new staffing model/plan for the Central Library. The department is also assessing collection material and technology needs in preparation for the reopening of the Central Library in 2017.

### PROGRAM SUMMARY

	FY 14-15	FY 15-16		FY 16-17	FY 16-17	FY 16-17
	Actual	Original	Estimate	Request	Recommend	Adopted
Library Administration	1,546,252	1,757,408	1,645,737	2,072,342	1,859,581	1,859,581
Headquarter	347,131	392,465	271,655	419,492	482,773	482,773
Extension	174,769	189,851	149,606	297,071	248,359	248,359
Branches	4,797,826	5,060,124	4,948,587	5,212,595	5,000,333	5,000,333
TOTAL	<u>6,865,978</u>	<u>7,399,848</u>	<u>7,015,585</u>	<u>8,001,500</u>	<u>7,591,046</u>	<u>7,591,046</u>

#### **Key Performance Measures:**



#### Materials Circulated





FY 14-15	FY 15	-16	FY 16-17	FY 16-17	FY 16-17
Actual	Original	Estimate	Request	Recommend	Adopted
3,751,172	3,867,427	3,489,636	3,915,685	3,895,184	3,895,184
900	522	1,362	522	522	522
					lpad stipend.
					1,568,091
5,104,969	5,272,599	4,805,569	5,484,298	5,463,797	5,463,797
20,285	20,355	20,355	20,966	20,966	20,966
	,				Security services.
46,658	80,000	71,814	87,550	74,790	74,790
		Ext	erminating & s	solid waste svcs., e	quipment repair.
92,992	93,400	51,047	94,120	93,150	93,150
		Re	ent for Kernersv	ville Branch and ot	her misc. rentals.
21,972	30,513	30,510	32,646	32,646	32,646
					Water & sewer.
1,509	0	9,883	0	0	0
463,782	529,208	595,267	562,464	496,914	496,914
Software license, prin	ting, book proce	ssing, insurance	e premiums, or	n-line services & tel	lephone services.
24,970	25,080	24,998	26,171	25,010	25,010
37,157	48,984	278,851	88,915	75,845	75,845
306,005	344,437	263,639	353,582		345,922
					ty & natural gas.
709,571	-	-		-	754,903
27.262					
27,263	33,525	33,525	32,425		32,245
0	156 200	0	122 220		
					132,338
					<i>2,084,729</i>
1,752,104	2,117,271	2,210,010	2,434,720	2,004,725	2,007,723
8,845	9,978	0	62,476	42,520	42,520
<u>6,865,978</u>	<u>7,399,848</u>	<u>7,015,585</u>	<u>8,001,500</u>	<u>7,591,046</u>	<u>7,591,046</u>
564,723	493,032	424,117	491,984	488,058	488,058
,					
<u>426,590</u>	<u>442,792</u>	<u>849,251</u>	<u>495,802</u>	<u>495,802</u>	<u>495,802</u>
	Actual 3,751,172 900 1,352,897 5,104,969 20,285 46,658 92,992 21,972 1,509 463,782 Software license, prin 24,970 37,157 306,005 709,571 27,263 0 counts for the Chathan 1,752,164	Actual Original   3,751,172 3,867,427   900 522   1,352,897 1,404,650   1,352,897 1,404,650   5,104,969 5,272,599   20,285 20,355   46,658 80,000   92,992 93,400   21,972 30,513   1,509 0   463,782 529,208   Software license, printing, book proce 24,970   24,970 25,080   37,157 48,984   306,005 344,437   709,571 755,389   8 27,263 33,525   0 156,380   counts for the Chatham Fund (offset b) 1,752,164   8,845 9,978	Actual Original Estimate   3,751,172 3,867,427 3,489,636   900 522 1,362   1,352,897 1,404,650 1,314,571   5,104,969 5,272,599 4,805,569   20,285 20,355 20,355   46,658 80,000 71,814   92,992 93,400 51,047   92,992 93,400 51,047   8,843 529,208 595,267   Software license, printing, book processing, insurance 24,970 25,080 24,998   37,157 48,984 278,851 Office supplies,   306,005 344,437 263,639 24,998   37,157 48,984 278,851 Office supplies,   01,50,305 344,437 263,639 33,525   02,7,263 33,525 33,525 33,525   0 156,380 0 0   1,752,164 2,117,271 2,210,016 34,453	Actual Original Estimate Request   3,751,172 3,867,427 3,489,636 3,915,685   900 522 1,362 522   1,352,897 1,404,650 1,314,571 1,568,091   5,104,969 5,272,599 4,805,569 5,484,298   20,285 20,355 20,355 20,966   46,658 80,000 71,814 87,550   20,992 93,400 51,047 94,120   8,92,992 93,400 51,047 94,120   8,915 21,972 30,513 30,510 32,646   1,509 0 9,883 0   463,782 529,208 595,267 562,464   Software license, printing, book processing, insurance premiums, or 24,970 25,080 24,998 26,171   37,157 48,984 278,851 88,915 0 1,023,549 353,582   709,571 755,389 830,127 1,023,549 Books, periodicals, A/V supplie, SA/V supplie, SA/V supplie, SA/V supplie, SA/V supplie, SA/V supplie, SA/	Actual Original Estimate Request Recommend   3,751,172 3,867,427 3,489,636 3,915,685 3,895,184   900 522 1,362 522 522   1,352,897 1,404,650 1,314,571 1,568,091 1,568,091   5,104,969 5,272,599 4,805,569 5,484,298 5,463,797   20,285 20,355 20,355 20,966 20,966   46,658 80,000 71,814 87,550 74,790   Exterminating & solid waste svcs, e 92,992 93,400 51,047 94,120 93,150   Rent for Kemersville Branch and ot 21,972 30,513 30,510 32,646 32,646   1,509 0 9,883 0 0 0 0   463,782 529,208 595,267 562,464 496,914 25,010   Software license, printing, book processing, insurance primums, on-line services & ter 24,970 25,980 24,978 345,922   24,970 25,5389 830,127 1,023

# **FORSYTH COUNTY PUBLIC LIBRARIES**

**Budget Highlights:** The Library's FY2017 adopted budget reflects a \$138,188 or 1.99% net county increase over the Current Year Original (CYO) budget. One reason for the increase is the annualization of salaries and benefits and the addition of 401K benefits. Additionally, reserve funds in the amount of \$122,338 were budgeted to maintain a flat operating budget while the Central Library completes its renovation. Positions continue to be frozen for Central Library staff vacancies.

**Mission**: To operate, develop, and maintain a park system in order to meet the recreational needs of the citizens.

### **Program Descriptions:**

Administration - provides human resources support, financial controls and reporting, and management of the County-wide parks system

*Park Maintenance* - provides for general parks and facilities maintenance

*Park Operations* - provides for improvements and recreational programming at all County Parks

**Accomplishments**: In FY 16, the Parks & Recreation Department accomplished the following:

- Continued financial growth and strengthening of enterprise activities at Tanglewood Park
- Implemented efficiency changes in park maintenance staffing levels
- Completed Phase 8 of Triad Park
- Provided more events and programming opportunities in the park system
- Obtained new sponsorship for Festival of Lights
- Prepared CIP Recommendation for Bond Proposal

**FY17 Goals**: In FY17, the Parks & Recreation Department hopes to accomplish the following:

- Continue to improve the financial strength of Tanglewood Enterprise activities
- Improve recruitment, training, and retention of staff
- Increase events at Triad and Tanglewood Parks
- Conceptual plan study for C.G. Hill Park

	FY 14-15	FY 15-16		FY 16-17		
	Actual	Original	Estimate	Request	Recommend	Adopted
Administration	595,927	548,325	480,375	615,062	592,092	592,092
Park Maintenance	492,518	496,260	501,731	829,268	550,318	550,318
Park Operation	333,273	370,689	327,005	378,392	369,057	369,057
Tanglewood Park	4,814,338	5,266,945	4,968,656	5,750,096	5,443,210	5,443,210
Triad Park	891,583	953,663	890,442	1,022,655	965,805	965,805
TOTAL	<u>7,127,639</u>	<u>7,635,882</u>	<u>7,168,209</u>	<u>8,595,473</u>	<u>7,920,482</u>	<u>7,920,482</u>

### Key Performance Measures:





FY15 Number of Visits by Park / Total Visits = 4,256,936

FY15 Revenue Producing Transactions Tanglewood Park

### PROGRAM SUMMARY

	FY 14-15	FY 15-	16		FY 16-17	
	Actual	Original	Estimate	Request F	Recommend	Adopted
<u>EXPENDITURES</u>						
Personal Services						
Salaries & Wages	2,930,435	3,101,671	2,907,496	3,252,831	3,206,871	3,206,871
Other Employee Benefits	1,200	0	1,206	0	0	0
Employee Benefits	1,010,882	1,047,577	1,085,961	1,241,153	1,238,977	1,238,977
Total Personal Services	3,942,517	4,149,248	3,994,663	4,493,984	4,445,848	4,445,848
<b>Operating Expenditures</b>						
Professional Fees	194,125	258,750	222,050	231,050	202,750	202,750
			Includ	es security for m	ulti-purpose build	dings and parks.
Maintenance Service	442,413	497,772	465,530	697,122	507,772	507,772
				Includes ja	nitorial, solid wa	ste, park repairs.
Rent	161,047	179,625	176,671	182,625	181,375	181,375
				Golf cart renta	l, space rental, eo	quipment rental.
Utility Services	65,078	102,900	109,715	112,900	107,900	107,900
Other Purchased Services	518,854	632,700	569,955	657,718	612,018	612,018
	Include	es bank service cl	harges, recreati	on programs, lif	e guards, tree ren	noval, contracts.
Training & Conference	11,521	17,700	14,800	31,670	19,700	19,700
General Supplies	325,879	353,655	300,925	433,275	359,875	359,875
		les uniforms, rep	air supplies, jai		small equipment	t, office supplies.
Energy	514,039	577,732	542,150	588,534	571,999	571,999
					electricity, gasol	ine, natural gas.
Operating Supplies	436,856	425,800	401,500	482,300	455,600	455,600
					ed killer, locks, sh	
Inventory Purchases	196,194	225,800	184,800	223,800	212,300	212,300
					se for resale, food	
Other Operating Costs	36,785	125,000	73,050	119,095	119,095	119,095
					s, other general &	
Total Operating Exps.	2,902,791	3,397,434	3,061,146	3,760,089	3,350,384	3,350,384
Capital Outlay	101,995	89,200	112,400	341,400	124,250	124,250
Cupital Outlay	101,995	89,200	112,400	541,400		-
Payments T/O Agencies	180,336				Replaced	ment equipment.
ruyments 170 Agenties	180,330	-	-	- SciWorks	- shifted out of Par	-
Total Expenditures	<u>7,127,639</u>	<u>7,635,882</u>	<u>7,168,209</u>	<u>8,595,473</u>	<b>7,920,482</b>	<u>7,920,482</u>
Total Experiatures	<u>7,127,035</u>	7,033,002	<u>7,100,205</u>	0,000,470	<u>7,520,482</u>	<u>7,520,402</u>
Cost-Sharing Expenses	305,900	379,368	318,698	399,766	399,766	399,766
Contra-Expenses	(94)	0	0	0	0	0
contra Expenses	(24)	0	0	0	0	0
<u>REVENUES</u>	<u>4,547,558</u>	<u>4,557,117</u>	<u>4,641,046</u>	<u>4,632,850</u>	<u>4,683,850</u>	<u>4,683,850</u>
	<del></del>	<del>-,/</del>	<u>-,,,,,,,,,,</u>	<u>+,032,030</u>	<del>-,</del>	<del>-,</del>
POSITIONS (FT/PT)	71/120	68/120	68/125	70/126	69/124	69/124
	, 1/ 120	00/120	50/ 123	, 0/ 120	0.5/ 124	55/ 124

	FY 14-15	FY 15	5-16		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
EXPENDITURES - TANGLEWOOD O	PERATIONS					
Personal Services						
Salaries & Wages	1,264,448	1,286,759	1,302,828	1,377,042	1,357,750	1,357,750
Other Employee Benefits	600	0	603	0	0	0
Employee Benefits	436,826	451,033	472,391	550,900	549,424	549,424
Total Personal Services	1,701,874	1,737,792	1,775,822	1,927,942	1,907,174	1,907,174
Operating Expenditures						
Professional Fees	44,558	70,000	56,500	32,000	20,000	20,000
						fessional fees.
Maintenance Service	75,465	80,450	75,200	91,550	79,950	79,950
					en & laundry, equ	
Rent	151,435	169,175	166,221	169,175	168,925	168,925
					olf cart rental, equ	-
Utility Services	4,279	4,600	5,100	5,600	5,600	5,600
						Vater & sewer.
Other Purchased Services	378,905	449,995	396,895	461,653	439,553	439,553
	6 9 9 9				advertising, life g	
Training & Conference	6,390	9,100	6,200	0	0	0
General Supplies	100,142	133,910	90,300	136,010	122,610	122,610
<b>F</b> actor <b>a</b>	174.050	222 700	102.000		epair supplies, smo	
Energy	174,850	222,700	182,000	208,500	204,500	204,500
Operating Supplies	216 120	280,400	228 550	282,600	gas, electricity, gas	
Operating Supplies	216,130	280,400	238,550	,	265,200	265,200
Inventory Purchases	195,067	225,000	184,000	223,000	od, seed, chemical 211,500	211,500
inventory ruchases	155,007	223,000	184,000	-	ise for resale, food	
Other Operating Costs	12,102	28,675	14,325	26,870	26,870	26,870
	12,102	20,075		-	emberships & due	
Total Operating Exps.	1,359,323	1,674,005	1,415,291	1,636,958	1,544,708	<i>1,544,708</i>
	_,000,020	2,07 ,000	_,,	2,000,000		
Capital Outlay	3,619	0	0	0	0	0
Total Expenditures	<u>3,064,816</u>	<u>3,411,797</u>	<u>3,191,113</u>	<u>3,564,900</u>	<u>3,451,882</u>	<u>3,451,882</u>
Cost-Sharing Expenses	30,259	37,596	35,788	45,988	45,988	45,988
<u>REVENUES</u>	<u>3,789,655</u>	<u>3,771,650</u>	<u>3,860,550</u>	<u>3,837,200</u>		<u>3,893,700</u>
Net County Dollars	(724,839)	(359,853)	(669,437)	(272,300)	(441,818)	(441,818)

Includes Golf, Pool, Accommodations, Special Events, Festival of Lights, Tennis, Campground

	FY 14-15	FY 15	5-16		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
EXPENDITURES - TANGLEWOOD I	MAINTENANCE					
Personal Services						
Salaries & Wages	687,257	762,337	681,678	804,434	804,434	804,434
Other Employee Benefits	600	0	603	0	0	0
Employee Benefits	249,733	259,656	288,665	310,546	310,546	310,546
Total Personal Services	937,590	1,021,993	970,946	1,114,980	1,114,980	1,114,980
Operating Expenditures						
Professional Fees	85,729	94,000	90,000	106,000	96,000	96,000
					fees, security, proj	fessional fees.
Maintenance Service	184,328	186,550	191,550	300,450	203,050	203,050
					air, other mainten	
Rent	8,248	9,200	9,200	9,200	9,200	9,200
					-	ipment rental.
Utility Services	29,797	50,000	50,000	50,000	45,000	45,000
						/ater & sewer.
Other Purchased Services	19,310	21,150	21,150	22,340	22,340	22,340
				-	one & alarm moni	-
Training & Conference	1,508	4,600	4,600	0	0	0
General Supplies	118,344	112,550	123,500	171,840	126,340	126,340
_					ll equipment, janit	
Energy	203,496	212,000	223,500	227,000	219,000	219,000
		c. =00		-	gas, electricity, gas	-
Operating Supplies	78,285	61,500	72,500	75,500	75,500	75,500
	0.05	4 475	4 475		ulch, sand, sod, se	
Other Operating Costs	805	1,475	1,475	1,875	1,875	1,875
Total Onerating France	720.050	752 025	707 475		emberships & due	
Total Operating Exps.	729,850	753,025	787,475	964,205	798,305	798,305
Capital Outlay	54,275	46,000	0	46,000	46,000	46,000
Cupital Outlay	54,275	40,000	U	40,000	40,000	40,000
Total Expenditures	<u>1,721,715</u>	<u>1,821,018</u>	<u>1,758,421</u>	<u>2,125,185</u>	<u>1,959,285</u>	<u>1,959,285</u>
Cost-Sharing Expenses	8,074	9,466	9,466	11,839	11,839	11,839
<u>REVENUES</u> Net County Dollars	<u>183,133</u> 1,538,582	<u>192,200</u> 1,628,818	<u>189,200</u> 1,569,221	<u>192,200</u> 1,932,985	<u>186,700</u> 1,772,585	<u>186,700</u> 1,772,585

	FY 14-15	FY 15-16		FY 16-17			
	Actual	Original	Estimate	Request	Recommend	Adopted	
		- 0 -		- 1			
<b>EXPENDITURES - ALL OTHER</b>	<u>S</u>						
Personal Services	_						
Salaries & Wages	978,730	1,052,575	922,990	1,071,355	1,044,687	1,044,687	
Employee Benefits	324,323	336,888	324,905	379,707	379,007	379,007	
Total Personal Services	1,303,053	1,389,463	1,247,895	1,451,062	1,423,694	1,423,694	
<b>Operating Expenditures</b>							
Professional Fees	63,838	94,750	75 <i>,</i> 550	93 <i>,</i> 050	86,750	86 <i>,</i> 750	
			Security f	or multi-pur	pose building	and parks.	
Maintenance Service	182,620	230,772	198,780	305,122	224,772	224,772	
Jani	itorial services	s, solid waste	e, equipment	t repair, oth	er maintenan	ce projects.	
Rent	1,364	1,250	1,250	4,250	3,250	3,250	
				Spac	e and equipn	nent rental.	
Utility Services	31,002	48,300	54 <i>,</i> 615	57 <i>,</i> 300	57,300	57,300	
					Wate	er & sewer.	
Other Purchased Services	120,639	161,555	151 <i>,</i> 910	173 <i>,</i> 325	149,725	149,725	
	Recr	eation prog	rams, contra	icts, telepho	ne, insurance	premiums.	
Training & Conference	3,623	4,000	4,000	31,670	19,700	19,700	
General Supplies	107,393	107,195	87,125	125,425	110,925	110,925	
Offi	ice supplies, u	niforms, repo	air supplies,	small equip	ment, janitori	al supplies.	
Energy	135,693	143,032	136,650	153,034	148,499	148,499	
			Natı	ıral gas, eled	ctricity, gasoli	ine, fuel oil.	
Operating Supplies	143,568	84,700	91,250	125,000	115,700	115,700	
	Paint, l	umber, conc	rete, fertilize	er, mulch, sa	nd, sod, seed,	chemicals.	
Other Operating Costs	23 <i>,</i> 878	94,850	57,250	90,750	90,750	90,750	
		Me	mberships &	dues, perm	it fees, insura	nce claims.	
Total Operating Exps.	813,618	970,404	858,380	1,158,926	1,007,371	1,007,371	
Capital Outlay	44,101	43,200	112,400	295,400	78,250	78,250	
					Replacement	equipment.	
Payments T/O Agencies	180,336	0	0	0	0	0	
			SciWorks	shifted fron	n Special Appr	opriations.	
Total Expenditures	<u>2,341,108</u>	<u>2,403,067</u>	<u>2,218,675</u>	<u>2,905,388</u>	<u>2,509,315</u>	<u>2,509,315</u>	
Cost-Sharing Expenses	267,567	332,306	273,444	341,939		341,939	
Contra-Expenses	-94	0	0	0	0	0	
<u>REVENUES</u>	574,770	593,267	591,296	603,450	603,450	603,450	

**Budget Highlights:** The Adopted FY2017 Parks & Recreation expenditure budget is an increase of \$284,600, or 3.7% over the Current Year Original budget. The primary driver of the increase is personal service cost increases of \$296,600, or 7.1%, while operating expenses have decreased \$12,000, or 0.3%. The adopted revenue budget is an increase of \$126,733, or 2.8% over current year due to anticipated increases in utilization of revenue generating facilities.

# **COMMUNITY & ECONOMIC DEVELOPMENT SERVICE AREA**



## Community & Economic Development Service Area - \$5.1 million or 1.2% of General Fund Expenditures

## **Operating Goals & Objectives:**

Create a community with economic opportunities for everyone. This will be accomplished by:

- a. Assisting and expanding existing businesses, as well as recruiting targeted new industry to Forsyth County.
- b. Providing affordable housing for low and moderate-income residents.

# HOUSING & COMMUNITY DEVELOPMENT

**Mission**: To provide affordable housing for low and moderate income residents in unincorporated areas and small municipalities by effective use for State and Federal Grant Programs.

### **Program Descriptions:**

*Rehabilitation and Home Ownership* - rehabilitation of existing homes; building of new houses where appropriate; down payment assistance to first time homebuyers.

*Rental Construction Financing* – provide subordinate, gap financing for tax credit multi-family affordable housing projects.

*Minimum Housing Code Enforcement* – protect the health and safety of residents while strengthening the values of surrounding property.

Accomplishments: In FY2016 the Housing & Community Development rehabilitated 16 homes, assisted 39 families

with purchasing a home, and inspected 69 homes for code enforcement. The department has taken a leadership role in a community partnership with six other agencies to assist low income families increase their financial wellbeing within the Forsyth County Asset Building Coalition.

**FY17 Goals**: Housing and Community Development plans to rehabilitate 20 homes, develop a small house construction initiative for 1-2 member households who currently reside in dilapidated housing, and provide down payment assistance to 35 first time home buyers. The department will fully take on the County's Economic Development role with the addition of the Economic Development Specialist position. The department will also work with the United Way to provide matching grants for Individual Development Accounts to residents seeking to open microenterprises and small businesses.

### PROGRAM SUMMARY

	FY 14-15	FY 15-16				
	Actual	Original	Estimate	Request	Recommend	Adopted
Housing Supp/Grants Projects	408,007	453,752	443,962	586,298	526,298	526,298
Emergency Rehab.	15,608	15,000	15,000	15,000	15,000	15,000
Transfer to GPO	27,690	25,125	25,125	26,205	26,205	26,205
TOTAL	<u>451,305</u>	<u>493,877</u>	<u>484,087</u>	<u>627,503</u>	<u>567,503</u>	<u>567,503</u>

### **Key Performance Measures:**





# **HOUSING & COMMUNITY DEVELOPMENT**

	FY 14-15	FY 15	-16		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
<b>EXPENDITURES</b>						
Personal Services						
Salaries & Wages	240,816	268,112	267,332	304,231	-	304,231
Other Employee Benefits	522	520	524	520	520	520
						lpad stipend
Employee Benefits	86,194	93,247	89,628	115,334		115,334
Total Personal Services	327,532	361,879	357,484	420,085	420,085	420,085
Operating Expenditures						
Professional Fees	0	150	25	150	150	150
					Code enforceme	nt title opinions.
Rent	0	100	25	100	100	100
Construction Services	638	0	0	2,500	2,500	2500
Communications	2,228	2,200	2,200	2,200	2,200	2,200
Other Purchased Services	68,583	69,013	69,103	71,353	71,353	71,353
		one, printing, ad	vertising contro		consumer counseli	ing for IDA Prog.
Insurance Premiums	725	1,000	725	1,000	-	1,000
Training & Conference	3,996	6,450	5,550	6,450	-	6,450
General Supplies	2,329	5,170	3,975	3,220	-	3,220
Operating Supplies	719	3,100	3,700	5,050	-	5,050
						pplies, software.
Other Operating Costs	16,865	19,690	16,175	79,190		19,190
					ab, memberships, i	
Other Contracts, Grants	0	0	0	10,000	-	10,000
	27 000	25 425	25 425		nds to United Way	
Transfer to Housing GPO	27,690	25,125	25,125	26,205	26,205	26,205
Total Operating Exps.	123,773	131,998	126,603	207,418	Transfer of matchin <b>147,418</b>	<b>147,418</b>
Payments T/O Agencies	0	0	0	0	0	О
Payments 1/0 Agencies	0	U	U	0	U	U
Total Expenditures	<u>451,305</u>	<u>493,877</u>	<u>484,087</u>	<u>627,503</u>	<u>567,503</u>	<u>567,503</u>
Cost-Sharing Expenses	21,616	16,146	16,146	13,338	13,338	13,338
<u>REVENUES</u>	<u>13,200</u>	<u>20,000</u>	<u>20,000</u>	<u>20,000</u>	<u>20,000</u>	<u>20,000</u>
POSITIONS (FT/PT)	5/0	5/0	5/0	5/0	5/0	5/0

**Budget Highlights:** The FY2017 Adopted budget for Housing and Community Development reflects a net County dollar increase of \$73,626 or 15.5%. The primary driver of the increase is the addition of the Economic Development Specialist position and associated salary and benefits. The budget also includes \$10,000 in grant funding for Individual Development Accounts that assist in the establishment of microenterprises and small businesses. The Housing and Community Development Department also manages several grant funded programs that help Forsyth County citizens with buying houses and home rehabilitation. For FY2017, Housing anticipates spending close to \$800,000 through a variety of housing programs.

# **ECONOMIC DEVELOPMENT**

**Mission**: To attract new industries and businesses which diversify and expand the economic base and create quality job opportunities; and to promote existing business expansion and new business formation.

Accomplishments: The Forsyth County Board of Commissioners approved several economic development projects in FY 2016 that are projected to create \$100,475,000 in capital investment and 251 new private sector jobs in Forsyth County, as well as provide infrastructure improvements at Union Cross Business Park, Whitaker Park, the Brookstown District, Smith-Reynolds Airport and the Wake Forest Innovation Quarter. County staff involved in economic development strengthened relationships with local economic development partners.

**FY17 Goals**: County staff will work with local economic development partners to focus efforts on the areas of industrial site and building availability, workforce development, and entrepreneurship support.

#### PROGRAM SUMMARY

	FY 14-15	FY 15-16				
	Actual	Original	Estimate	Request	Recommend	Adopted
Economic Development	2,125,801	2,798,596	2,754,979	3,097,516	3,027,516	3,027,516
TOTAL	2,125,801	2,798,596	2,754,979	3,097,516	3,027,516	3,027,516

#### **Key Performance Measures:**



**Budget Highlights:** The FY2017 Adopted budget for Economic Development reflects an increase of \$228,920 or 8.2% over FY2016. The increase is primarily due to the first incentive payments to Herbalife, United Furniture, and Polyvlies. Additionally, several businesses will receive larger incentive payments as the companies make additional capital investment and create additional jobs.

The Winston-Salem Chamber of Commerce, the Downtown Winston-Salem Partnership and the Piedmont Triad Film Commission requested additional County appropriations to support their efforts, discussed in the Alternate Service Level section; however, these requests were not included in the adopted budget.

# **ECONOMIC DEVELOPMENT**

	FY 14-15	FY 15-	-16		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
EXPENDITURES						
Grantee Agencies:						
Downtown W-S Partnership	4,906	20,000	20,000	30,000	20,000	20,000
KVL Chamber of Commerce	5,172	5,172	5,172	5,172	5,172	5,172
W-S Chamber of Commerce	62,064	100,000	100,000	150,000	100,000	100,000
Film Commission	20,188	30,000	30,000	40,000	30,000	30,000
W-S Business, Inc.	62,333	100,000	100,000	100,000	100,000	100,000
Subtotal Grantee Agencies	154,663	255,172	255,172	325,172	255,172	255,172
Incentives						
City of WS (parking deck)	426,641	426,641	426,641	435,348	435,348	435,348
					Agreement	status: 14 of 20.
Pepsi	19,014	71,252	71,252	83,964	83,964	83,964
					Agreeme	nt status: 3 of 7.
Wake Forest Univ. Hlth Sci.	396,270	396,270	396,270	396,270	396,270	396,270
	, -	, -	, ,	, -		t status: 9 of 20
Bekaert Ind.	15,000	0	0	0	0	0
	, -	-		Aar	eement status: Co	mpleted FY2015.
Herbalife	0	0	0	269,252	269,252	269,252
	-	-	2	-,		nt status: 1 of 5.
owes	184,655	184,080	181,779	210,624	210,624	210,624
		20.,000	,,,,,			status: 10 of 10.
Grass America	19,555	33,600	33,600	0	0	0
	20,000	20,000	23,000	-	reement status: Co	-
Caterpillar, Inc.	595,732	680,308	653,096	700,947	700,947	700,947
1						t status: 4 of 10
Jnited Furniture Industries	0	0	0	21,500	21,500	21,500
	-	5	C C	,000		nt status: 1 of 7.
NSA Aviation (One NC Funds)	75,000	0	0	0	0	0 0
	,000	5	Ū.		eement status: Col	
Deere-Hitachi	0	173,837	173,837	202,053	202,053	202,053
	-	-,	-,	- ,		nt status: 2 of 7
Wexford WFU	239,271	250,000	235,897	235,900	235,900	235,900
		_30,000		_00,000		t status: 4 of 21.
nmar Inc.	0	124,591	124,591	195,100	195,100	195,100
	5	,	,+			nt status: 2 of 7
Piedmont Propulsion	0	2,845	2,844	3,076	3,076	3,076
	5	2,010	_,	3,070		nt status: 2 of 5.
WPDA/KCS	0	200,000	200,000	0	0	0
	5	200,000	200,000		reement Status: Co	
Polyvlies	0	0	0	18,310	18,310	.18,310
	0	0	U	10,510		nt Status: 1 of 8.
Subtotal Incentives	1,971,138	2,543,424	2,499,807	2,772,344	2,772,344	<b>2,772,344</b>
Total Expenditures	<u>2,125,801</u>	<u>2,798,596</u>	<u>2,754,979</u>	<u>3,097,516</u>	<u>3,027,516</u>	<u>3,027,516</u>
	<u>105,374</u>					
<u>REVENUES</u>	105 274	<u>30,374</u>	<u>30,374</u>	<u>30,374</u>	<u>30,374</u>	<u>30,37</u>

# **CITY/COUNTY PLANNING and DEVELOPMENT**

**Mission**: The mission of the Planning and Development Services Department is to assist the community and its decision makers in preparing for future growth and improvement and to administer in a fair, consistent and efficient way the development regulations and building codes where applicable in our county.

### **Program Descriptions:**

*Comprehensive Planning and Implementation:* Develops a comprehensive plan to guide land use, development and public investment decisions in Winston-Salem and Forsyth County. Works with citizens to create area plans to translate the comprehensive plan (currently *Legacy 2030*) into sitespecific recommendations.

Land Use Administration: Provides planning and zoning information, maps and aerial photography to the public via customer service counter, telephone, website and/or email. Processes and reviews zoning request changes, proposed subdivisions and site plans in the City of Winston-Salem and for most of Forsyth County. Prepares or reviews proposed amendments to the Unified Development Ordinances (UDO). Provides recommendations to the City-County Planning Board and elected bodies through staff reports, presentations, and recommendations.

Zoning Enforcement: Provides for the administration and enforcement of the zoning sections for the UDO of Winston-Salem, Forsyth County, Lewisville, Clemmons, and Walkertown to ensure that required parking, tree save and landscaping, sign enforcement, and setbacks are provided, and that the use and dimensional requirements of the zoning district regulations are followed. Provides staff support to the respective City and County Zoning Boards of Adjustment.

*Community Character:* Provides planning for activities that have a city/countywide scope, including transportation; parks, greenways, and open spaces; environmental planning/review; community appearance and historic resources. Provides staff support to the Transportation Advisory Committee. Supports the Historic Resources Commission in its promotion, preservation and appreciation of our historic resources. Supports the Community Appearance Commission in its review of public and private projects and in its work to enhance community appearance through advocacy, education, and recognition.

Mapping and Graphics: Produces a wide variety of map, data, graphic and information services to enable and support planning decisions and recommendations. Provides technical support to the Census on behalf of the City and County. Provides map, graphic and production support for planning efforts and departmental publications.

The Planning & Development Services Department is a joint City-County agency administered by the City of Winston-Salem. For more information, please visit: http://www.cityofws.org/departments/planning

TOTAL County Share	<u>4,931,687</u>	<u>3,269,110</u>	<u>3,269,110</u>	<u>3,484,040</u>	<u>3,484,040</u>	<u>3,466,790</u>	
Transportation Planning	782,079	793,800	793,800	941,450	941,450	953,980	
Planning Board	4,149,608	2,475,310	2,475,310	2,542,590	2,542,590	2,512,810	
	Actual	Original	Estimate	Request	Recommend	Adopted	
	FY 14-15	FY 15-16		FY 16-17			

## PROGRAM SUMMARY
# **CITY/COUNTY PLANNING and DEVELOPMENT**

Key Performance Measures:



Approved Plans Meeting Goals & Policies of Legacy Comprehensive Plan 49 Community Outreach Meetings (FY15) 54 Rezonings (FY15) 134 Certificates of Appropriateness (FY15) 8

Planning Board Site Plans Reviews

	FY 14-15	FY 15-16				
	Actual	Original	Estimate	Request	Recommend	Adopted
EXPENDITURES						
Payments T/O Agencies						
Planning/Planning Board	1,233,104	1,176,260	1,176,260	1,215,650	1,215,650	1,200,760
Transportation Planning	120,038	209,400	209,400	283,230	283,230	289,490
Total Expenditures	<u>1,353,142</u>	<u>1,385,660</u>	<u>1,385,660</u>	<u>1,498,880</u>	<u>1,498,880</u>	<u>1,490,250</u>

### **ADMINISTRATION & SUPPORT SERVICE AREA**

#### Purchasing, Human MapForsyth, \$108,890,0%\_ Resources, \$771,698, 3% MIS, \$965,237,4% Commissioners \$6,825,447, & Manager, \_ 25% \$1,130,687,4% Attorney, \$1,458,527,5% Budget & Mgmt, \$513,909, 2% Finance. General Svcs, \$2,454,987,9% \$13,390,988, 48%

### Administration & Support Service Area - \$27.6 million or 6.5% of General Fund Expenditures

### **Operating Goals & Objectives:**

To provide a sound basis for all budgeting, accounting and financial reporting, and to maintain County facilities, technology and staffing procedures. This will be accomplished by:

- a. Maintaining the County's Aaa/AAA bond ratings (Moody's Investors Service, Standard & Poor's, Fitch Investors' Service).
- b. Maintaining a Fund Balance available for appropriation in the General Fund of at least 16% of the subsequent yr's budget.
- c. Annually updating projections of revenues, expenditures & fund balances for the next 5 years, & developing longer-range projections as appropriate.
- d. Annually updating the Capital Improvement Plan, which includes anticipated capital projects and related debt service and operating costs for the subsequent six years.
- e. Limit (as preferred by Commissioners) the growth in the annual operating budget to an amount which can be accommodated by growth in the tax base as well as other local, state & federal revenues, without a tax rate increase, whenever possible.
- f. Undertaking no major new programs, projects or expansion of services without substantial public support for both the services and the tax rate increase, if necessary, to support them.
- g. Maintaining aggressive safety & risk management programs to protect employees & minimize financial exposure to the County.
- h. Regularly and professionally maintaining grounds, buildings and HVAC systems.
- i. Regularly and professionally maintaining computer systems and equipment.
- j. Effectively screening applications, and advertising for and filling vacant County positions.
- k. Evidence the quality of our Comprehensive Annual Financial Report and our Annual Budget by receiving the GFOA Certificate for Excellence in Financial Reporting and the Distinguished Budget Presentation Award.
- I. Providing expertise for advise in legal matters and proceedings affecting the County.

To safeguard the financial position of the County through responsible use of debt for major capital projects. This will be accomplished by:

a. Adhering to aan amended debt policy established by the Board of Commissioners limiting long-term debt to 18% net of applicable revenue for all of the annual appropriations and preparing projections of proposed future debt that are within that limitation.

Percent of long term debt service included for FY 15-16 net of dedicated revenue, is 14.9%. Debt projections for the future indicate the County will exceed this debt limitation if all projects in the proposed Capital Improvement Plan are funded with long term financing. Future discussions with the Commissioners will determine if, how, and when these projects are financed.

b. Appropriating funds for principal/interest requirements for general obligation bonds/installment purchases in the General Fund when due.

# **BUDGET & MANAGEMENT**

**Mission**: To provide management analyses, problem solving assistance, and advice to County Commissioners, County Management, and operating departments in an effort to establish the optimal type and level of resources which the organization requires to fulfill its missions, goals, and objectives.

### **Program Descriptions:**

Budget & Management - provides required analyses, negotiations, and document production for the creation of the annual budget; management analyses and advice to County Management on various activities; problem solving assistance to operating departments and County Management; monitoring of budget and budgetary control; generation of monthly, mid-year and annual reports to the Manager and/or County Commissioners. **Accomplishments:** The Budget & Management Office received the Distinguished Budget Presentation Award from the Government Financial Officers' Association for the 26th consecutive year.

**FY17 Goals**: Continued improvement and streamlining of the budget process; Concerted effort to improve data captured in the County measures system and turning the data into actual performance indicators; Effort to provide more professional development opportunities for staff and shift focus from numbers management to data analytics and developing measurable performance outcomes; To have each staff person assist assigned departments with development of improved performance metrics and indicators for the various documents produced by the Budget & Management Office.

	FY 14-15	FY 15-16		FY 16-17		
	Actual	Original	Estimate	Request	Recommend	Adopted
Budget & Management	382,775	493,387	451,500	513,909	513,909	513,909
TOTAL	382,775	493,387	451,500	513,909	513,909	513,909

#### **Key Performance Measures**

**PROGRAM SUMMARY:** 



Number of Consecutive Years Receiving GFOA Distinguished Budget Award

47

Special Projects Completed



Estimated Accuracy of Year End Projections of Expenditure & Revenues

## **BUDGET & MANAGEMENT**

	FY 14-15 FY 15-16			FY 16-17		
	Actual	Original	Estimate	Request	Recommend	Adopted
<b>EXPENDITURES</b>						
Personal Services						
Salaries & Wages	283,828	336,948	271,591	336,338	336,338	336,338
Other Employee Benefits	365	832	458	520	520	520
					Ipad and cellph	ione stipends.
Employee Benefits	93,959	115,607	92,366	119,751	119,751	119,751
Total Personal Services	378,152	453,387	364,415	456,609	456,609	456,609
<b>Operating Expenditures</b>						
Professional Fees	635	650	635	650	650	650
					e to submit docun	nent to GFOA.
Rent	0	200	200	200	200	200
Other Purchased Services	733	26,000	79,400	41,100	41,100	41,100
				Contractual s	tudies and insurar	nce premiums.
Training & Conference	1,797	8,500	5,500	11,000	11,000	11,000
General Supplies	1,158	2,350	1,050	2,350	2,350	2,350
Other Operating Costs	300	2,300	300	2,000	2,000	2,000
				Insurar	ice claims, membe	rships & dues.
Total Operating Exps.	4,623	40,000	87,085	57,300	57,300	57,300
TOTAL EXPENDITURES	<u>382,775</u>	<u>493,387</u>	<u>451,500</u>	<u>513,909</u>	<u>513,909</u>	<u>513,909</u>
	_		_			
<u>REVENUES</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>15,000</u>	<u>15,000</u>	<u>15,000</u>
Cost Charing Evenness	27 472	22.005	22.205	26 540		26 540
Cost-Sharing Expenses	27,472	33,905	33,205	36,549	36,549	36,549
POSITIONS (FT/PT)	6/0	6/0	6/0	6/0	6/0	6/0
	0/0	0/0	0/0	0/0	0/0	0/0

**Budget Highlights:** The adopted FY 2017 Budget & Management budget is an increase of \$20,522, or 4.2%. The increase includes \$3,222 of increased Personal Services, \$15,000 increase in Other Purchased Services, \$2,500 increase in Training & Conference, and a \$200 decrease of Other Operating Costs. Also included is \$15,000 of revenue for JCPC Administration. This revenue has historically been housed in Youth Services. Budget staff will now be completing administrative functions for JCPC.

# **MANAGEMENT INFORMATION SERVICES**

**Mission**: To further the goals of Forsyth County Government by providing flexible information network that can deliver services securely, timely and within budget.

MIS has been reorganized to provide a higher level of unified support for employees and citizens of Forsyth County. This reorganization provides focused, high-level leadership in the external and internal arenas.

*Client Relations* - Oversees high-level departmental contact between MIS and other departments. This unit is responsible for establishing and maintaining a single point of contact for departments, and is responsible for providing training and education for IT related subject matter for Forsyth County employees.

*Technology Services* - Oversees the technological infrastructure for County departments, which includes wired and wireless networks, high-end centralized computer platforms, endpoint computer platforms, phones, printers copiers, video surveillance for departmental requirements, and IT security services. This unit also actively searches for future technologies that could enhance IT service delivery and efficiency. Accomplishments: MIS has undergone significant changes during the 2015-2016 budget year. With the retirement of the CIO, the MIS department lost over 40 years of knowledge, experience, and history. This significant event allowed the MIS department to evaluate operations and personnel which created an opportunity to realign IT for the future. As such, leadership was expanded to include both a CIO (Chief Information Officer) and a CTO (Chief Technology Officer). The goal is to provide specific leadership in these distinct and expanding areas within the County to ensure that Forsyth County's employees, citizens, and stakeholders are prepared to face the ever-changing IT landscape.

**FY17 Goals**: MIS plans to establish and maintain a unified service delivery for County departments; review and modernize the key central storage area network and data protection solutions to provide reliable and efficient service for the upcoming years; review and modernize the key site-to-site connectivity options in order to keep up with the growing demands for internet bandwidth at County locations; and implement a state-of-the-art technology center at the new Central Library.

### PROGRAM SUMMARY

	FY 14-15	FY 15-16		FY 16-17		
	Actual	Original	Estimate	Request	Recommend	Adopted
Administration	664,781	786,645	605,882	678,108	672,208	672,208
Technology Solutions	4,508,583	5,008,526	5,166,004	6,049,723	5,188,060	5,188,060
Application Solutions	1,122,808	1,000,732	897,067	965,179	965,179	965,179
TOTAL	<u>6,296,172</u>	<u>6,795,903</u>	<u>6,668,953</u>	<u>7,693,010</u>	<u>6,825,447</u>	<u>6,825,447</u>

### **Key Performance Measures:**



### **MANAGEMENT INFORMATION SERVICES**

	FY 14-15	FY 15	-16	FY 16-17	FY 16-17	FY 16-17
	Actual	Original	Estimate	Request	Recommend	Adopted
<b>EXPENDITURES</b>						
Personal Services						
Salaries & Wages	2,657,851	2,756,506	2,540,172	2,567,725	2,567,725	2,567,725
Other Employee Benefits	7,091	7,384	6,166	7,384	7,384	7,384
					Ipad & cell ph	one stipends.
Employee Benefits	817,219	837,893	854,039	916,671	916,671	916,671
Total Personal Services	3,482,161	3,601,783	3,400,377	3,491,780	3,491,780	3,491,780
<b>Operating Expenditures</b>						
Maintenance Service	403,520	577,800	550,000	740,800	-	573,200
		Copier mo		dware mainte	nance for compute	
Rent	138,632	140,680	140,680	510,930	-	294,527
					al and copier rent	-
Construction Services	9,506	20,000	20,000	20,000	20,000	20,000
					W	iring projects.
Other Purchased Services	1,189,961	1,576,140	1,584,470	1,654,600		1,572,240
	Insurance premiums, so	oftware mainter	nance, consulta	nt svcs. Contra	icts, phone & data	line charges.
Training & Conference	25,053	30,050	30,050	30,250	25,250	25,250
					Training & pers	
General Supplies	443,756	571,050	671,376	619,050	-	571,050
					nall equipment, re	
Operating Supplies	60,354	103,000	103,100	140,200	103,000	103,000
					ter supplies, comp	
Other Operating Costs	9,562	18,400	11,900	17,400	-	17,400
					subscriptions, insu	
Total Operating Exps.	2,280,344	3,037,120	3,111,576	3,733,230	3,176,667	3,176,667
	500 667	457.000	457.000	460.000		457.000
Capital Outlay	533,667	157,000	157,000	468,000	157,000	157,000
		Software,	server replacem	ents and equi	pment for County	departments.
Total Expenditures	<u>6,296,172</u>	6 705 002	<u>6,668,953</u>	<u>7,693,010</u>	<u>6,825,447</u>	<u>6,825,447</u>
iotal expenditures	0,290,172	<u>6,795,903</u>	0,000,333	7,035,010	0,825,447	<u>0,023,447</u>
Cost-Sharing Expenses	194,294	140,240	131,380	145,871	145,871	145,871
Contra-Expenses	(458,328)	(779,670)	(583,569)	(617,164)	(607,612)	(607,612)
contra-expenses	(450,520)	(775,070)	(202,202)	(017,104)	(007,012)	(007,012)
<u>REVENUES</u>	<u>127</u>	<u>11,200</u>	<u>200</u>	<u>200</u>	<u>200</u>	<u>200</u>
POSITIONS (FT/PT)	42/0	42/0	41/0	41/0	41/0	41/0

**Budget Highlights:** The MIS FY2017 Adopted budget reflects a net county dollar increase of \$37,544 or .55% over the Current Year Original budget. In February of 2017, MIS is moving to a lease agreement for the Storage Area Network system which will keep the equipment current, eliminate some of the high maintenance costs, provide better data migration, and reduce staff time. There is an overall decrease in Personal Services mainly due to the retirement of the CIO and subsequent elimination of that position. The department consists of 41 total positions, including a Chief Information Officer, and a Chief Technology Officer with the remaining positions allocated across 3 divisions (Administration, Technology Services, and IT Application Solutions).

### FINANCE

**Mission**: To preserve, enrich, enhance, and provide accountability for the County's financial resources.

### **Program Descriptions:**

Finance - provides general accounting, payroll, disbursing, cash forecasting, investing, debt management and bond issuance, budgetary control, grant accounting and compliance, record retention, financial systems analysis, and fixed asset accounting services; quarterly, mid-year, and annual reports to the Manager and/or Board of County Commissioners and the public; financial advice to the Manager and/or Board of Commissioners and to County departments/agencies. Finance also provides County Management with appraisals, analyses, recommendations and pertinent comments concerning periodic and ongoing reviews of various County activities through Internal Audit which is included in Finance. Finance provides risk management services which identify and control the risk of accidental loss to which the County and participating local agencies are exposed and arranges appropriate funding mechanisms for covered losses. Finance also provides financial

and risk management services to the Forsyth County Tourism Development Authority.

Accomplishments: The Finance Department earned the Government Finance Officers Association Certificate of Achievement for Excellence in Financial Reporting for the 31<sup>st</sup> consecutive year.

**FY17 Goals**: For FY 2017, the Finance Department has identified the following goals:

- A. Complete & fully utilize the digitized contract control system for departmentally initiated contracts < \$3,500.
- B. Implement an electronic department budget transfer and Board Appropriation system.
- C. Fully utilize and implement the online digital invoice and payment system.
- D. Fully utilize and complete development of automated timesheet system.
- E. Select a consultant to perform requirements definition study for new financial, budgeting, purchasing, payroll, and human resources system(s).

### PROGRAM SUMMARY

	FY 14-15	FY 15-16		FY 16-17		
	Actual	Original	Estimate	Request	Recommend	Adopted
Finance	2,236,889	2,373,692	2,499,288	2,454,987	2,454,987	2,454,987
TOTAL	2,236,889	2,373,692	2,499,288	2,454,987	2,454,987	2,454,987

### Key Performance Measures:



Disbursements by Type



#### Disbursements by Amount

# FINANCE

FY 14-15 FY 15-	-16		FY 16-17	
Actual Original	Estimate	Request	Recommend	Adopted
<u>EXPENDITURES</u>				
Personal Services				
Salaries & Wages 1,353,774 1,378,743	1,364,328	1,400,995	1,400,995	1,400,995
Other Employee Benefits 4,143 4,947	4,586	5,200	5,200	5,200
			Ipad & cell p	phone stipends.
Employee Benefits 432,012 433,157	458,504	490,527	490,527	490,527
Total Personal Services 1,789,929 1,816,847	1,827,418	1,896,722	1,896,722	1,896,722
Operating Expenditures				
Professional Fees 100,901 177,000	286,870	179,000	179,000	179,000
Includes benefits consultant,				
Maintenance Service01,000	1,000	1,000	1,000	1,000
Other Purchased Services 295,333 304,750	330,905	304,950	304,950	304,950
Cost allocation plan, financial sys				
Training & Conference 32,383 48,000	34,000	48,000	48,000	48,000
Certification training, GFOA		-	•	
General Supplies 14,565 15,000	10,000	15,000	15,000	15,000
			& subscriptions, sn	
Operating Supplies 0 3,400	1,400	3,400	3,400	3,400
			r risk management .	
Other Operating Costs 3,788 7,695	7,695	6,915	6,915	6,915
			rance claims, memb	
Total Operating Exps. 446,970 556,845	671,870	558,265	558,265	558,265
Total Expenditures <u>2,236,899</u> <u>2,373,692</u>	<u>2,499,288</u>	<u>2,454,987</u>	<u>2,454,987</u>	<u>2,454,987</u>
	2,433,200	2,434,307	2,434,387	2,434,587
Cost-Sharing Expenses 70,594 59,003				
	59.291	60.899	60.899	60.899
Cost-sharing expenses 70,594 59,005	59,291	60,899	60,899	60,899
REVENUES 228,350 60,000	59,291 <u>57,500</u>	60,899 <u>60,000</u>	60,899 <u>60,000</u>	60,899 <u>60,000</u>
		,		

**Budget Highlights:** The adopted FY2017 Finance Department budget reflects an increase of \$81,295, or 3.4%, over the Current Year Original (CYO) budget. The increase is due to annualized salary increases of \$22,252, fringe benefit increases of \$57,370, and a \$253 increase for iPad & Cell Phone Stipends. The remaining increase of \$2,000 is for auditing services that were not included in the FY16 budget. Insurance premiums & claims have been reduced a total of \$580 from CYO. The remaining budget is the same as CYO, with the same level of service being expected.

# **GENERAL SERVICES**

**Mission**: To provide quality management of the County's facility, fleet and property assets and other services all to support and meet the needs of our customers in a manner consistent with the goals of Forsyth County.

### **Program Descriptions:**

*Construction Management* - oversees the planning, design and construction of new and renovated County facilities; administers the County's Facilities Renewal Program.

*Facilities Operations* - maintains heating, air conditioning, refrigeration, plumbing, electrical, electronics, elevators, roof systems and life safety systems for all County facilities.

*Facilities Services* - provides custodial services for all County facilities.

Automotive Services - maintains the County's fleet, purchases new vehicles and conducts the surplus vehicles auction.

*Grounds Maintenance* - maintains the grounds, landscaping & parking lots for all County facilities and certain parks, constructs & maintains various outdoor structures, provides & installs replacement street signs in the unincorporated area & maintains watershed dams.

Property Management - provides management for real and personal property including the leasing of County property,

oversees the operations of the warehouses, surplus property disposal, and recycling.

Security Services - provides contracted security services for the Hall of Justice, Government Center, Department of Social Services, Public Health, and branch libraries.

Accomplishments: General Services successfully contracted out print shop and mail delivery services; eliminated contracted janitorial services at Behavioral Health Complex for annual savings of \$51,500; completed \$1.484 million of capital repair maintenance projects; created and implemented FRED's List, an online solution to the County's surplus property and disposal needs.

**FY17 Goals:** In FY17, General Services plans to implement a County wide security guard services contract to increase the level of service. They also plan to: complete LEDC roof replacement project; complete installation of fuel master reader at Automotive Services fueling station to allow for robust reporting and the ability to capture all fueling data into one system; greatly expand and improve the access control system at the Government Center, Department of Social Services, Public Health, Hall of Justice, Behavioral Health Complex, Emergency Services; and create and implement an Arc Flash Labeling program.

	FY 14-15	FY 15	5-16		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
Administration	1,474,523	1,629,529	1,729,565	1,904,342	1,904,342	1,904,342
Automotive Services	2,478,497	2,903,828	2,507,783	2,774,606	2,576,606	2,576,606
Central Services	1,792,070	1,959,610	1,769,036	2,043,458	2,042,058	2,042,058
Construction Management	184,419	231,973	232,606	246,434	246,434	246,434
Facilities Operations	2,120,716	2,115,446	2,062,716	2,126,753	2,120,203	2,120,203
Grounds Maintenance	838,130	929,767	943,069	1,003,823	998,323	998,323
Facility Expenses	1,887,942	1,860,700	1,797,279	1,884,940	1,837,540	1,837,540
Support Services	1,257,460	1,432,783	1,499,140	1,672,182	1,665,482	1,665,482
TOTAL	<u>12,033,757</u>	<u>13,063,636</u>	<u>12,541,194</u>	<u>13,656,538</u>	<u>13,390,988</u>	<u>13,390,988</u>
Key Performance Measures:						
	47 Facilities A	Active	100 Road Na Signs M			
	1,121 Work Orc Complet	ders	577 Vehicles C	Inline		

### PROGRAM SUMMARY

# **GENERAL SERVICES**

	FY 14-15	FY 15	-16		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
<b>EXPENDITURES</b>						
Personal Services						
Salaries & Wages	3,971,572	4,285,457	3,864,657	4,185,817	4,185,817	4,185,817
Other Employee Benefits	5,808	5,000	6,419	6,575	6,575	6,575
Employee Benefits	1,690,872	1,841,143	1,754,920	2,016,841	2,016,841	2,016,841
Board Compensation	0	900	900	900	900	900
<b>Total Personal Services</b>	5,668,252	6,132,500	5,626,896	6,210,133	6,210,133	6,210,133
<b>Operating Expenditures</b>						
Professional Fees	808,235	845,590	837,590	1,115,590	1,115,590	1,115,590
			Custodial	and security se	ervices; legal and e	engineering fees.
Maintenance Service	829,235	850,377	793,233	861,900	848,250	848,250
			Janitorial se	ervices, building	g and mechanical	systems projects.
Rent	518,337	545,650	539,590	546,090	536,090	536,090
	Includes Para	le, Probation &	Community Ser	vice lease; juro	r parking, Public D	efender's Office.
Utility Services	64,587	61,700	65,100	72,200	72,200	72,200
			Includes soli	d waste dispos	al charges, water	& sewer services.
Construction Services	480	40,000	200,000	0	0	0
					Сар	oital Repair Plan.
Other Purchased Services	467,376	418,745	753,355	738,250	731,850	731,850
	Insurance premiums, p	agers, telephone	e services, blank	et contracts fo	r preventive main	tenance services.
Training & Conference	7,925	10,900	12,850	13,300	10,000	10,000
General Supplies	882,214	908,175	926,340	911,375	900,675	900,675
		Janito	orial & mainten	ance repair su	oplies; small equip	ment purchases.
Energy	1,793,092	2,084,044	1,782,100	2,020,800	1,820,800	1,820,800
					Electricity, natur	ral gas, gasoline.
Operating Supplies	934,078	1,019,650	866,135	1,008,500	992,000	992,000
				omotive suppli	es, protective gear	r, repair supplies.
Other Operating Costs	21,449	80,305	62,705	78,400	78,400	78,400
					rance claims, mem	
Total Operating Exps.	6,327,008	6,865,136	6,838,998	7,366,405	7,105,855	7,105,855
Capital Outlay	38,497	66,000	75,300	80,000	75,000	75,000
. ,	,				,	
Total Expenditures	<u>12,033,757</u>	<u>13,063,636</u>	<u>12,541,194</u>	<u>13,656,538</u>	<u>13,390,988</u>	<u>13,390,988</u>
Cost-Sharing Expenses	1,638,830	1,055,432	1,525,540	1,522,008		1,516,258
Contra-Expenses	(8,322,254)	(7,134,042)	(6,255,971)	(6,999,062)	(6,989,637)	(6,989,637)
REVENUES	<u>948,123</u>	<u>782,740</u>	<u>793,330</u>	<u>731,040</u>	<u>731,040</u>	<u>731,040</u>
POSITIONS (FT/PT)	133/4	133/4	133/4	128/1	128/1	128/1

**Budget Highlights:** The FY2017 adopted budget reflects a net county dollar increase of \$379,062 or 3.09% over FY2016. Revenue is down slightly by \$51,700 or 6.61%. There are increases in Personal Services for FY2017 due to the addition of 401k contributions. The budget also reflects anticipated savings in utilities and gasoline. The primary drivers for the overall increases are a new contract with AlliedBarton Security Services and a Ricoh USA contract. The addition of both contracts is expected to enhance the quality of county services in the areas of security to county buildings and print shop services for county departments.

# **HUMAN RESOURCES**

**Mission**: Human Resources provides quality, professional services to attract, develop, motivate and retain a diverse workforce. As a strategic partner, HR provides comprehensive HR services along with guidance in the development, implementation and equitable administration of policies and procedures, thus fostering a positive work environment. Values of continuous improvement, team work and achieving results are woven into every aspect of human resources management.

### **Program Descriptions:**

Personnel Management - is focused on providing key support and resources for all departments by facilitating recruitment, vetting and managing compensation and classification, benefits, and facilitating employee relations for Forsyth County government departments. The Human Resources Department supports all departments and acts as a resource to the County Manager and executive staff team in managing the most important resources of the county: the employees.

*In-Service Training* - supports all County employees and departments by providing training opportunities, encouraging

training and development participation, developing courses to meet training and development needs and coordinating with external vendors to meet unique training needs.

Accomplishments: Implemented the inaugural year of the County Manager's Management Fellows Program; Implemented the new Family Medical Leave (FMLA) Tracking system which provides a centralized location for managing FMLA cases to minimize compliance concerns; Revamped the new hire orientation and on-boarding/assimilation process to provide a more effective introductory experience for new hires.

**FY17 Goals**: The Human Resources Department will continue to work on overall process improvements to provide more effective and efficient customer service; implement more leadership and development courses for current and prospective county leaders; support the improvement and increase the participation of employees in wellness initiatives and programs; and implement more automated processes to enhance our electronic efforts.

### PROGRAM SUMMARY

	FY 14-15	FY 15-16		FY 16-17		
	Actual	Original	Estimate	Request	Recommend	Adopted
Human Resources	747,622	898,245	892,847	1,077,374	930,905	965,237
TOTAL	747,622	898,245	892,847	1,077,374	930,905	965,237

### Key Performance Measures:

	FY 12	FY 13	FY 14	FY 15
Turnover % by Service Area				
Admin & Support	10.3%	9.6%	12.5%	4.3%
Community & Economical Development	0.0%	20.0%	0.0%	0.0%
Cultural & Recreation	12.0%	14.4%	14.9%	13.3%
Environmental Management	10.0%	21.7%	4.2%	8.3%
General Government	3.9%	3.7%	23.2%	11.1%
Health	11.9%	14.7%	22.5%	20.9%
Public Safety	10.3%	12.0%	21.1%	12.4%
Social Services	11.9%	10.7%	14.7%	17.1%
Total Turnover	10.7%	11.8%	13.7%	13.6%
Sick Leave Utilization	3.3%	3.5%	3.5%	3.5%

# **HUMAN RESOURCES**

	FY 14-15	FY 15	-16		FY 16-17		
	Actual	Original	Estimate	Request	Recommend	Adopted	
<b>EXPENDITURES</b>							
Personal Services							
Salaries & Wages	443,529	498,730	500,106	597,716	497,716	520,918	
Employee Benefits	134,308	150,335	168,996	199,109	165,699	176,829	
Total Personal Services	577,837	649,065	669,102	796,825	663,415	697,747	
Operating Expenditures							
Professional Fees	32,576	40,000	40,000	40,000	40,000	40,000	
			Contro	act for the Cou	nty's Employee Assi	stance Program.	
Rent	220	750	250	750	750	750	
Other Purchased Services	89,534	141,200	124,396	158,200	149,200	149,200	
Criminal & drivers	license checks, COE	BRA Admin., Flex	Program Admi	n., Neo Gov co	ntracts, Kenexa, Co	mp/Class Study.	
Training & Conference	6,407	10,850	8,050	12,665	12,365	12,365	
General Supplies	4,308	9,100	6,700	10,600	9,400	9,400	
			Office	supplies, smal	l equipment, books	& subscriptions.	
Operating Supplies	18,806	22,800	22,000	28,800	26,300	26,300	
Other Operating Costs	17,934	24,480	22,349	29,534	29,475	29,475	
			Tuition reim	bursement, me	embership & dues, i	nsurance claims.	
Total Operating Exps.	169,785	249,180	223,745	280,549	267,490	267,490	
Total Expenditures	<u>747,622</u>	<u>898,245</u>	<u>892,847</u>	<u>1,077,374</u>	<u>930,905</u>	<u>965,237</u>	
Cost-Sharing Expenses	37,402	5,220	29,921	30,695	30,695	30,965	
POSITIONS (FT/PT)	9/0	9/0	9/0	11/0	9/0	10/0	

**Budget Highlights:** The Adopted FY2017 Human Resources budget is an increase of \$66,992, or 7.5% over the Current Year Original (CYO) budget. The adopted increase is driven by the addition of 1 Senior Human Resources Consultant to be hired in January 2017, as well as increases in the department's operating budget to support the Employee Wellness Program. Remaining increases are due to personal services costs and increases in operating for consulting fee expenditures.

# **MapForsyth**

**Mission**: To effectively use innovative technologies to serve the citizens and municipalities of Forsyth County by providing comprehensive and reliable Geographic Information Systems and Addressing services.

**Program Description:** *MapForsyth / City-County Geographic Information* - MapForsyth is an enterprise GIS Addressing office. MapForsyth is designed to support departments and municipalities that are using GIS Addressing information, while supporting and training others who do not have GIS personnel. Projects include providing Maps, GIS Support, Data, GIS Presentations, GIS Trainings and Addressing.

**FY17 Goals**: MapForsyth will begin work on Phase III of the Master Address Repository (MAR) Addressing Project during summer 2016. In addition, it will work to upgrade desktop and server ArcGIS software, increase public accessibility to county information by enhancing GIS and Addressing Web pages, and develop universal geospatial policies.

### PROGRAM SUMMARY

	FY 14-15	FY 15-16		FY 16-17		
	Actual	Original	Estimate	Request	Recommend	Adopted
MapForsyth	-	835,130	783,635	611,539	543,206	543,206
Addressing	-	-	-	230,948	228,492	228,492
TOTAL	-	835,130	783,635	842,487	771,698	771,698

### **Key Performance Measures:**



Planned Division of Staff Time

Maps - Creation, Updates, Web Development, etc. GIS Support - Technical Support Data - Creation, Update, Etc. GIS Presentations - Presentations to stakeholders

# **MapForsyth**

	FY 14-15	FY 15	-16		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
<b>EXPENDITURES</b>						
Personal Services						
Salaries & Wages	0	398,530	350,020	422,599	374,801	374,801
Employee Benefits	0	127,700	124,715	160,883	145,396	145,396
Total Personal Services	0	526,230	474,735	583,482	520,197	520,197
<b>Operating Expenditures</b>						
Other Purchased Services	0	296,720	296,720	232,100	232,100	232,100
	Softw	vare Licensing o	and Maintena	nce, Other Con	ntractual, Insura	nce Premiums.
Training & Conference	0	8,380	8,380	14,000	10,001	10,001
General Supplies	0	2,000	2,000	7,400	5,400	5,400
	Offices	supplies, small	equipment, Bo	ooks & Subscri	ptions, Other Ge	neral Supplies.
Other Operating Costs	0	1,800	1,800	5,505	4,000	4,000
				Insuran	ice claims, Meml	bership & Dues
Total Operating Exps.	0	308,900	308,900	259,005	251,501	251,501
Total Expenditures	<u>0</u>	<u>835,130</u>	<u>783,635</u>	<u>842,487</u>	<u>771,698</u>	<u>771,698</u>
Cost-Sharing Expenses	0	38	2,408	19,815	19,815	19,815
REVENUES	<u>0</u>	<u>402,820</u>	<u>278,190</u>	<u>306,117</u>	<u>280,987</u>	<u>280,987</u>
POSITIONS (FT/PT)	0	6/0	6/0	7/0	6/0	6/0

**Budget Highlights:** This is the second budget for MapForsyth as a standalone department. The department's workload continues to increase as more stakeholders become aware of the services and capabilities available through MapForsyth. For FY2017, MapForsyth was divided into two program areas to better depict its operations: 1) GIS functions and 2) Addressing functions. Operating Expenses are primarily in Software Licensing and Maintenance (ESRI contract) and Other Contractual Services (Phase III of the Master Addressing Repository Contract with Spatial Focus). Some costs included in this budget were previously budgeted in Tax Administration. The revenue for MapForsyth is primarily from the City of Winston-Salem as MapForsyth operates as a joint City/County department. The revenue formula is based on population. Currently, the city funds 35.5% and the county 64.5% of the MapForsyth budget.

### PURCHASING

**Mission**: To provide centralized procurement service for the City of Winston-Salem, the County of Forsyth, the City/County Utilities Commission, and the Winston-Salem Transit Authority.

### **Program Descriptions:**

*Purchasing* - procures equipment and supplies for the City & County; prepares formal construction contract bids as

required by law; prepares informal construction and equipment contracts; holds pre-bid conferences.

Winston-Salem/Forsyth County Purchasing is a joint City/County agency administered by the City of Winston-Salem. For more information, please visit: http://www.cityofws.org/departments/finance/purchasing

### PROGRAM SUMMARY

	FY 14-15	FY 15-16				
	Actual	Original	Estimate	Request	Recommend	Adopted
Purchasing	108,839	117,230	117,230	98,590	98,590	108,890
County Share	<u>108,839</u>	<u>117,230</u>	<u>117,230</u>	<u>98,590</u>	<u>98,590</u>	<u>108,890</u>

### **Key Performance Measures:**



Purchase Orders & Contracts per Position



Total Number of Purchases

# ATTORNEY

**Mission:** To protect and preserve the interests of Forsyth County Government through the initiation and defense of legal proceedings and the successful conclusion of these proceedings, to provide accurate legal advice upon which decisions can be made by the Board and County departments.

### **Program Descriptions:**

Attorney – Represents County to protect its interests through the initiation, defense, and conclusion of legal proceedings including lawsuit, administrative proceedings, and claims; provides advice to Board of Commissioners, County departments & agencies about legal matters; prepares & reviews documents such as contracts, ordinances, resolutions, legislation, and notices.

Attorney – Social Services – Provides legal services to the Department of Social Services for child welfare and child support cases.

### PROGRAM SUMMARY

	FY 14-15	FY 15-16				
	Actual	Original	Estimate	Request	Recommend	Adopted
Attorney	720,803	740,388	756,405	787,439	780,759	780,759
Attorney - Social Services	609,895	597,116	638,402	770,853	627,768	677,768
Total	<u>1,330,698</u>	<u>1,337,504</u>	<u>1,394,807</u>	<u>1,558,292</u>	<u>1,408,527</u>	<u>1,458,527</u>

### Key Performance Measures:







### Percentage of Contracts Processed in One Working Week

# ATTORNEY

	FY 14-15	FY 15-	16		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
EXPENDITURES						
Personal Services						
Salaries & Wages	996,923	1,001,474	1,026,403	1,128,830	1,027,492	1,077,492
Other Employee Benefits	522	520	524	520	520	520
						lpad stipend.
Employee Benefits	283,239	276,208	298,715	351,110	319,513	319,513
Total Personal Services	1,280,684	1,278,202	1,325,642	1,480,460	1,347,525	1,397,525
Operating Expenditures						
Professional Fees	14,255	1,000	15,745	10,000	3,500	3,500
						Legal fees.
Maintenance Service	0	60	60	60	60	60
						quipment repair.
Rent	3,955	4,260	4,260	4,260	4,260	4,260
					t rental, parking fo	
Other Purchased Services	9,247	13,026	11,376	13,406	13,226	13,226
				5	e law references and	
Training & Conference	6,778	11,888	9,650	11,888	11,888	11,888
					rsonal mileage and	
General Supplies	11,242	15,800	16,044	25,450	15,300	15,300
					s & subscriptions, si	
Operating Supplies	759	200	558	200	200	200
Other Operating Costs	3,778	13,068	11,472	12,568	12,568	12,568
	=0.044			-	osts, insurance clai	
Total Operating Exps.	50,014	<i>59,3</i> 02	<i>69,165</i>	77,832	61,002	61,002
Total Expenditures	<u>1,330,698</u>	<u>1,337,504</u>	<u>1,394,807</u>	<u>1,558,292</u>	<u>1,408,527</u>	<u>1,458,527</u>
Cost-Sharing Expenses	23,786	21,258	19,640	21,862	21,862	21,862
Contra-Expenses	(582,674)	(597,116)	(610,000)	(753,085)	(610,000)	(610,000)
			Soci	al Services' Att	corneys and Paraleg	gal charge back.
POSITIONS (FT/PT)	13/0	13/0	13/0	15/0	13/0	14/0

**Budget Highlights:** The adopted FY17 County Attorney budget is an increase of \$121,023, or 9% over the Current Year Original (CYO) budget. The Board of Commissioners added \$50,000 for the hiring or contracting of a full time Assistant County Attorney to be assigned to DSS to assist with Foster Child Care Cases. Also included in the adopted budget is an increase of \$2,500 for outside attorney Legal Fees. The remaining \$68,523 increase is for personal service costs and insurance premium increases, as well as reductions in insurance claims and general supplies from CYO.

# **COUNTY COMMISSIONERS & MANAGER**

**Mission**: To provide legislative and policy leadership for County Government. To supervise and direct the administration of all County Departments, Boards, Commissions and Agencies under the general control of the Board of County Commissioners.

**Program Descriptions:** County Commissioners set policies and adopt ordinances which impact the direction of Forsyth County.

County Manager - Forsyth County operates under a Commissioner-Manager form of government. The Manager is tasked with translating and implementing the policies and programs established by the Board of Commissioners. The Manager is also the Chief Administrator of County government and is responsible to the Board of Commissioners for administering the departments of County government under the Board's general control and serves as liaison officer to the public and groups within the County and between the County, State, and Federal agencies. The Manager is also responsible for coordinating, supervising, and recommending alternative solutions to problems and issues.

Clerk to the Board - The Clerk to the Board responds to informational requests and administrative needs of the Board and Manager. The Clerk also maintains the minutes of the Commissioners' meetings.

Accomplishments: Construction of renovated Central Library began; successful acceptance of property for a new Kernersville branch library with design phase beginning; and significant work towards property donation from Village of Clemmons for a new branch library. Successful passage of the FY2016 budget with approval for implementation of 2.5% Employer 401(k) contribution for full and part-time benefit employees (excludes sworn law enforcement due to their receipt of statutory 5% employer 401(k) contribution).

**FY17 Goals:** To implement and translate any programs and policies adopted by the Board of Commissioners.

### PROGRAM SUMMARY

	FY 14-15	FY 15-16				
	Actual	Original	Estimate	Request	Recommend	Adopted
County Commis. & Manager	1,006,038	1,097,216	1,157,709	1,130,687	1,130,687	1,130,687
TOTAL	<u>1,006,038</u>	<u>1,097,216</u>	<u>1,157,709</u>	<u>1,130,687</u>	<u>1,130,687</u>	<u>1,130,687</u>

	FY 14-15	FY 15	-16		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
EXPENDITURES						
Personal Services						
Salaries & Wages	712,262	778,651	813,360	784,606	784,606	784,606
Other Employee Benefits	2,642	3,888	3,045	3,240	3,240	3,240
Employee Benefits	201,553	179,398	224,901	204,951	204,951	204,951
Total Personal Services	916,457	961,937	1,041,306	992,797	992,797	992,797
Operating Expenditures						
Professional Fees	0	4,000	2,450	2,000	2,000	2,000
Maintenance Service	0	300	0	300	300	300
Rent	0	190	400	575	575	575
Other Purchased Services	27,443	38,595	41,241	44,000	44,000	44,000
	Adve	rtising, videota	ape briefings a	& meetings, l	laser fiche, emplo	oyee luncheon.
Training & Conference	35,250	49,000	40,500	49,000	49,000	49,000
General Supplies	24,760	28,390	27,186	28,615	28,615	28,615
			Office suppli	es, books & s	ubscriptions, sm	all equipment
Operating Supplies	20	5,474	100	5,000	5,000	5,000
Other Operating Costs	2,108	9,330	4,526	8,400	8,400	8,400
			Insur	ance claims d	and professional	memberships
Total Operating Exps.	89,581	135,279	116,403	137,890	137,890	137,890
Total Expenditures	<u>1,006,038</u>	<u>1,097,216</u>	<u>1,157,709</u>	<u>1,130,687</u>	<u>1,130,687</u>	<u>1,130,68</u>
Cost-Sharing Expenses	91,823	71,260	92,511	82,422	82,422	82,422
POSITIONS (FT/PT)	6/1	6/1	6/2	6/2	6/2	6/2

# **COUNTY COMMISSIONERS & MANAGER**

**Budget Highlights:** The Board of County Commissioners/Manager's Office Adopted FY2017 budget reflects a County dollar increase of \$33,471, or 3.1% over the Current Year Original (CYO) budget. This increase is driven by personal services cost increases of \$30,860 and an operating increase of \$2,611.

# **DEBT SERVICE**

**Mission:** To meet the legal requirement that the full amount of debt from bonds and installment purchases is included in the County's annual budget.

**Budget Highlights:** The FY2017 Adopted budget reflects a net County dollar decrease of over \$3.1 million (6.3%) compared to the FY2016 Adopted budget. The decrease is attributable to a decrease in debt obligations including the retirement and/or refunding of several debt issues. Revenue increases slightly in part due to the addition of Library Debt Leveling (\$406,807). From the Debt by Service area information below, Education Debt makes up 78.3% of the County's debt service obligations with the Winston-Salem/Forsyth County Public School System making up 68.8% of the 78.3%.

There will be a Bond Referendum for Winston-Salem/Forsyth County Schools, Forsyth Technical Community College, and County Parks. The referendum for WSFCS will amount to \$350 million, while FTCC will ask for \$65 million, and County Parks has identified \$15 million in needs. If the Board of Commissioners decides to renovate and/or build a new court facility, Limited Obligation bonds would be used to fund that project.

The impact on the November Bond Referendum will be significant for future Debt Service payments. Debt Leveling would be proposed for any General Obligation bond project.

		FY 14-15	<b>FY 15</b> -1	FY 15-16		FY 16-17	
		Actual	Original	Estimate	Request	Recommend	Adopted
General Obligation Bonds		50,982,502	52,043,615	52,106,299	50,047,009	50,047,009	50,047,009
Non-General Obligation Debt		1,527,926	2,067,964	2,067,964	5,901,185	5,901,185	5,901,185
Installment Purchase Contract	ts	8,129,595	7,367,718	7,367,448	2,665,750	2,665,750	2,665,750
Total		60,640,023	61,479,297	61,541,711	58,613,944	58,613,944	58,613,944
Debt By Service Area:							
<u>1</u>	<u>15-16%</u>						
Animal Control	0.8%	414,688	526,074	526,074	481,735	481,735	481,735
Emergency Communications	0.1%	81,720	75,001	74,997	76,284	76,284	76,284
EMS	0.1%	30,094	61,371	61,371	38,210	38,210	38,210
Sheriff Administration	4.7%	2,850,885	2,795,933	2,795,928	2,753,770	2,753,770	2,753,770
Jail	0.0%	176,526	0	0	0	0	0
Courts	0.8%	435,666	485,714	485,701	485,005	485,005	485,005
Total Public Safety	6.5%	3,989,579	3,944,093	3,944,071	3,835,004	3,835,004	3,835,004
Health	0.2%	82,237	153,592	153,592	100,903	100,903	100,903
Social Services	2.2%	1,352,148	1,240,972	1,240,904	1,261,982	1,261,982	1,261,982
Youth Services	0.1%	51,602	65 <i>,</i> 976	65,976	60,317	60,317	60,317
Total Health/Social Svcs.	2.4%	1,485,987	1,460,540	1,460,472	1,423,202	1,423,202	1,423,202
Forsyth Tech	9.5%	4,963,572	5,479,515	5,479,508	5,573,687	5,573,687	5,573,687
Schools	68.8%	44,112,171	41,863,724	41,026,388	40,337,307	40,337,307	40,337,307
Total Education	78.3%	49,075,743	47,343,239	46,505,896	45,910,994	45,910,994	45,910,994
Library	4.5%	781,235	2,796,858	2,796,858	2,610,573	2,610,573	2,610,573
Parks	3.0%	1,528,920	1,972,181	1,972,178	1,741,816	1,741,816	1,741,816
Total Culture & Rec.	7.4%	2,310,155	4,769,039	4,769,036	4,352,389	4,352,389	4,352,389
Technology	0.2%	725,909	1,004,193	1,004,186	136,796	136,796	136,796
General Services	1.1%	587,641	631,153	631,129	634,529	634,529	634,529
Administration/Other	4.0%	2,465,009	2,327,040	2,326,921	2,321,030	2,321,030	2,321,030
Total Admin./Other	5.3%	3,778,559	3,962,386	3,962,236	3,092,355	3,092,355	3,092,355
Total	100%	<u>60,640,023</u>	<u>61,479,297</u>	<u>60,641,711</u>	<u>58,613,944</u>	<u>58,613,944</u>	<u>58,613,944</u>

# **Debt Service**

	FY 14-15	FY 15-2	L6	FY 16-17		
	Actual	Original	Estimate	Request	Recommend	Adopted
Dobt by Issuance						
<u>Debt by Issuance</u> 2003A Refunding	359,231	_	_	_	_	_
2004 Refunding	2,463,300	-	_	_	_	_
2004 Schools VRDB	1,102,696	1,537,859	2,017,000	1,504,017	1,504,017	1,504,017
2006 School Bonds	998,000	1,640,000	1,640,000	1,504,017	1,504,017	1,504,017
2006 PI 2/3rds Bonds	244,000	820,000	820,000	_	_	_
2007A Schools	1,107,750	1,857,750	1,857,750	1,783,500	1,783,500	1,783,500
2007B Schools VRDB	993,150	2,260,457	1,844,000	2,261,643	2,261,643	2,261,643
2007 Community College Bonds	409,500	789,500	789,500	758,000	758,000	758,000
2008 School Bonds	4,204,953	3,047,500	3,047,500	2,915,000	2,915,000	2,915,000
2008 2/3rds Bonds	574,672	397,250	397,250	385,000	385,000	385,000
2008 Refunding Bonds	6,515,200	2,711,875	2,711,875	2,614,975	2,614,975	2,614,975
2009 Educational Facilities Bonds	2,969,000	1,864,500	1,864,500	1,815,000	1,815,000	1,815,000
2009 Refunding	6,531,875	8,351,425	8,351,425	7,627,175	7,627,175	7,627,175
2010D QSCBs -Bonds	1,316,553	1,316,554	1,316,554	1,316,554	1,316,554	1,316,554
2010B GO P/I	5,627,950	5,444,950	5,444,950	5,221,200	5,221,200	5,221,200
2010C BABs - Bonds	3,845,300	3,845,300	3,845,300	3,845,300	3,845,300	3,845,300
2010A Public Improvement 2/3rds	1,736,313	1,693,113	1,693,113	1,659,613	1,659,613	1,659,613
2010E Refunding	4,868,150	4,748,900	4,748,900	4,625,700	4,625,700	4,625,700
2013 Public Improvement 2/3rds	931,438	919,938	919,938	902,688	902,688	902,688
2013 Educational Facilities	328,094	323,594	323,594	319,094	319,094	319,094
2013 Refunding	1,648,650	1,648,650	1,648,650	3,736,050	3,736,050	3,736,050
2014 Public Improvement 2/3rds	241,654	991,500	991,500	971,500	971,500	971,500
2014 Library Bonds	598,400	2,424,000	2,424,000	2,376,000	2,376,000	2,376,000
2015 Refunding Bonds	1,366,673	3,409,000	3,409,000	3,409,000	3,409,000	3,409,000
2011 Installment Purch (Equip)	579,563	869,346	869,346			-
2014 Installment Purch (Refund)	948,363	920,003	920,003	886,849	886,849	886,849
2015 Installment Purch (Refund)	540,505	278,615	278,615	5,014,336	5,014,336	5,014,336
2005 Refunding COPS	- 5,376,333	4,655,668	4,655,398	5,014,550	5,014,550	5,014,550
2005 School COPS	2,612	4,055,008	4,055,558	_	-	_
2009 LOBS-Phillips Building	1,291,150	- 1,265,000	- 1,265,000	- 1,235,000	- 1,235,000	- 1,235,000
2009 LOBS-Phillips Building	1,459,500	1,447,050	, ,	, ,	1,430,750	1,235,000
2012 LOD3-FIIIIIPS building	1,459,500	1,447,030	1,447,050	1,430,750	1,430,730	1,430,730
Total Expenditures	<u>60,640,023</u>	<u>61,479,297</u>	<u>61,541,711</u>	<u>58,613,944</u>	<u>58,613,944</u>	<u>58,613,944</u>

**REVENUE** 

<u>7,966,799</u> <u>11,214,260</u> <u>11,214,260</u> <u>11,434,233</u> <u>11,434,233</u> <u>11,434,233</u>

On April 27, 2015, the Board of Commissioners amended the County debt policy on the maximum annual debt service percentage allowable. In 2012, the Commissioners established a debt policy limiting the annual debt to fifteen (15%) of the total budget net of applicable revenue. The amended policy increases the maximum percentage to a straight 18% maximum of the appropriations in the annually adopted budgets as reflected in the budget ordinance.

The chart below compares committed, proposed, and total projected long-term debt service to projected budgets for fiscal years 2016 through 2021. Decisions related to the funding of new projects are considered within the framework of the debt policy. The "Proposed and Committed" is the debt service from all outstanding debt and proposed debt for future capital projects. 18% comparison for General Fund only. Does not take into account other Special Revenue Funds included in the Budget Ordinance.



### **Projected Long Term Debt Service**

### **Debt Service By Service Area**



Note: Proposed debt is for Capital Improvement Projects from a working plan presented to the Board of Commissioners at the 2015 Planning Workshop. The timing and cost of projects may change based on the priorities of the Board and financing options used for major projects such as the Schools. Adjustments may have to be made to the proposed Capital Improvement Plan if the Current plus Proposed Debt percentage exceeds 18%. Another potential change is with regards to what the total budgets for FY 2016 and beyond

# **Debt Service**

are. If annual appropriations remain stagnant, then debt to appropriations percentage increases which impacts the County's ability to take on additional debt.

### TOTAL DEBT OUTSTANDING Approved/Issued

Maturity Date	<u>Principal</u>	<u>Interest</u>	<u>Fees</u>	<u>Total</u>
June 30,				
2017	39,245,000	19,183,965	45,000	58,473,965
2018	38,080,000	17,779,073	-	55,859,073
2019	37,415,000	16,235,708	-	53,650,708
2020	36,085,000	14,857,908	-	50,942,908
2021	36,000,000	13,508,580	-	49,508,580
2022	35,965,000	12,240,740	-	48,205,740
2023	36,015,000	10,872,604	-	46,887,604
2024	31,910,000	9,462,098	-	41,372,098
2025	32,115,000	8,058,031	-	40,173,031
2026	32,270,000	6,632,451	-	38,902,451
2027	31,470,000	5,396,401	-	36,866,401
2028	30,415,000	4,145,335	-	34,560,335
2029	30,340,000	2,741,628	-	33,081,628
2030	17,190,000	1,328,733	-	18,518,733
2031	7,565,000	592 <i>,</i> 625	-	8,157,625
2032	7,310,000	351,875	-	7,661,875
2033	3,360,000	117,000	-	3,477,000
TOTAL	482,750,000	143,504,755	45,000	626,299,755

#### LEGAL DEBT LIMIT AND AVAILABLE CAPACITY

Restrictions on the amount of debt a county may incur are imposed by statute as well as by the State Constitution. G.S. 159-55 provides that the net debt of a county may not exceed 8% of the appraised value of the property subject to taxation by the county. Forsyth County's total legal debt capacity, outstanding debt and remaining capacity for additional projects are shown below.

In FY 2015, the Board of Commissioners amended its official debt policy limiting debt service to 18% of the total annually appropriated budget. The amended policy increases the County's capacity to take on additional debt for future projects while limiting future outstanding debt to a level much lower than the legal debt capacity allowed by General Statute.

Legal Debt Margin	Outstanding Debt ( <u>Approved/Issued)</u>	Unused Capacity
2,661,873,958	482,750,000	2,179,123,958



### General Government Service Area - \$22.4 million or 5.3% of General Fund Expenditures

### **Operating Goals & Objectives:**

To provide certain services and functions which are the responsibilities of all county governments, and other services, which the Board of Commissioners has determined to be necessary and appropriate. This will be accomplished by:

- a. Administering fair and impartial elections, and maintaining accurate voting records.
- b. Setting and executing County policies.
- c. Maintaining public records in accordance with regulations and statutes, and making these records readily available to the public.
- d. Appraising property, processing property tax billings, and collecting taxes and fees.

# **BOARD OF ELECTIONS**

**Mission:** To administer fair and impartial elections, register voters & accept campaign reports in accordance with Federal, State, County and Municipal laws and regulations

### **Program Descriptions:**

Registration & Maintenance - Maintain current records, ensure accurate counts of new and changed registrations, assign voters to correct districts (congress, state, senate, judicial, state house, municipality, ward, commissioner & school) and maintain voter records. Facilitates the implementation of the National Voter Registration Act & NC's voter registration laws, sends verifications and confirmations to voters and keeps track of returns, and ensures the local registration system is compatible with the State's registration system.

State, County & Municipal Elections - conducts elections as required and/or requested by Federal, State and Local Governments.

Accomplishments: The Board of Elections provided the most detailed voter history every done in the office and identified new procedures to streamline office preparation and reporting for Election night.

**FY17 Goals:** Reduce the number of unnecessary early provisional ballots and improve election night return postings.

### **PROGRAM SUMMARY**

	FY 14-15	FY 15-16		FY 16-17		
	Actual	Original	Estimate	Request	Recommend	Adopted
Registration & Maint.	530,750	619,718	573,140	620,241	619,241	619,241
State, County & Mun. Elect.	456,850	534,490	259,000	656,197	626,778	626,778
Total	<u>987,600</u>	<u>1,154,208</u>	<u>832,140</u>	<u>1,276,438</u>	<u>1,246,019</u>	<u>1,246,019</u>

### Key Performance Measures:

# 221,682

Number of Registered Voters in Forsyth County

# 1

Elections Held (FY15) (Countywide General Election: Non-Presidential) 13,607

New/Changed Registrations (FY15)

# 101 / 10

Number of Precincts / Number of Early Voting Sites

# **BOARD OF ELECTIONS**

	FY 14-15	FY 15-1	6		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
<b>EXPENDITURES</b>						
Personal Services						
Salaries & Wages	452,120	598,491	431,077	481,769	478,137	478,137
Other	236	400	52	400	400	400
Employee Benefits	99,000	107,902	85,771	110,192	110,192	110,192
Board Compensation	9,036	9,040	9,040	9,040	9,040	9,040
Total Personal Services	560,392	715,833	<i>525,9</i> 40	601,401	597,769	597,769
Operating Expenditures						
Professional Fees	173,942	48,600	38,500	309,000	309,000	309,000
		Temp agency w	orkers to help p	repare for elec	tions, janitorial ser	vices for precincts.
Maintenance Service	47,137	55,000	55,000	55,000	55,000	55,000
	St	tatutorily required n	naintenance foi	r voting equipr	nent, other equipm	ent maintenance.
Rent	48,175	104,000	49,000	94,152	78,840	78,840
			Precinct space	e rental, truck r	ental to transport v	oting equipment.
Other Purchased Services	129,747	150,850	92,700	99,050	99,050	99,050
Voter card	printing, software m	aintenance, ballot	printing, advert	tising, insuranc	e premiums, precin	ct phone services.
Training & Conference	9,157	9,150	7,150	11,800	10,800	10,800
				li	ncludes mileage fo	r election workers.
General Supplies	13,664	39,230	35,050	54,935	46,750	46,750
				Supplies &	small equipment fo	or office, elections.
Operating Supplies	5,186	3,310	4,000	28,000	25,710	25,710
					Supplies, co	omputer software.
Other Operating Costs	200	28,235	24,800	23,100	23,100	23,100
				Me	emberships & dues,	insurance claims.
Total Operating Exps.	427,208	438,375	306,200	675,037	648,250	648,250
Capital Outlay	0	0	0	0	0	0
TOTAL EXPENDITURES	<u>987,600</u>	<u>1,154,208</u>	<u>832,140</u>	<u>1,276,438</u>	<u>1,246,019</u>	<u>1,246,019</u>
Cost-Sharing Expenses	94,821	115,572	115,572	118,644	118,644	118,644
<u>REVENUES</u>	<u>0</u>	<u>39,990</u>	<u>46,950</u>	<u>0</u>	<u>0</u>	<u>0</u>
POSITIONS (FT/PT)	8/0	8/0	8/0	8/0	8/0	8/0

**Budget Highlights:** The FY2017 Adopted Budget for the Board of Elections reflects a net County Dollar increase of \$91,811 (8.0%) over the previous year's budget. The Board of Elections will manage one election in FY2017 – the General Presidential Election in November 2016. In addition, Elections will not generate revenue in FY2017 because no separate municipal elections are scheduled. The Board of Commissioners included new election equipment as a potential Pay-Go item in the Budget Ordinance as all of Forsyth County's election equipment must be replaced to meet state election laws by 2018.

### **REGISTER OF DEEDS**

**Mission**: To serve the public in an efficient, courteous and professional manner, while upholding the general statutes governing the Register of Deeds' practices, as set forth by the State of North Carolina. The office is responsible for recording, managing, preserving and issuing all Forsyth County records pertaining to real property transactions, vital information on births, deaths and marriages, military service records and administering the notary oath.

### **Program Descriptions:**

*Register of Deeds* - provides the following services: Vital Records: files birth, death and marriage licenses; Real Estate Intake: receives & records real property deeds, deeds of trust, business incorporations, and other legal documents; Scanning Department: creates images for all real estate & vital records documents; Record Storage & Retrieval: Area in which real estate records are stored and retrieved; UCC: Files and maintains Uniform Commercial Code Financing Statements for storage and retrieval. Automation Fund - provides funds to increase technology within the Register of Deeds' Office. Funds generated are set by the North Carolina General Statute and may be used only to enhance the department's technology and not supplant County funding for the Register of Deeds' Office.

Accomplishments: After working with a chosen vendor to make sure the necessary security was put in place to safe guard our vital records, the Register of Deeds has implemented a system where copies of vital records can be requested online and paid for with a credit card. Requests are processed and copies mailed back on the same day.

**FY17 Goals**: - The Register of Deeds' office will continue to give the citizens of Forsyth County superior service, while also safeguarding and protecting public information. The office will also continue to digitize records that have never been digitized before and re-digitize poor quality images.

### **PROGRAM SUMMARY**

	FY 14-15	FY 15-16			FY 16-17		
	Actual	Original	Estimate	Request	Recommend	Adopted	
Register of Deeds	1,115,777	1,131,573	1,173,893	1,200,927	1,200,927	1,200,927	
Automation Enhancement	73,326	141,000	102,493	94,000	94,000	94,000	
Total	<u>1,189,103</u>	<u>1,272,573</u>	<u>1,276,386</u>	<u>1,294,927</u>	<u>1,294,927</u>	<u>1,294,927</u>	

#### **Key Performance Measures:**









### **REGISTER OF DEEDS**

	FY 14-15	FY 15-	16		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
<b>EXPENDITURES</b>						
Personal Services						
Salaries & Wages	783,466	788,015	805 <i>,</i> 094	814,543	814,543	814,543
Other Employee Benefits	1,611	1,352	1,886	1,915		1,915
					Ipad & cellpho	•
Employee Benefits	320,017	327,042	355,237	371,355		371,355
				,	ls supplementa	
Total Personal Services	1,105,094	1,116,409	1,162,217	1,187,813	1,187,813	1,187,813
Operating Expenditures	4 000	4 0 0 0	40.000		4.000	4 0 0 0
Maintenance Service	1,800	4,000	12,000	4,000		4,000
		-	• • •		s, & other office	
Other Purchased Services	72,989	80,414	75,493	78,414	•	78,414
Automation funds to preserv			-			-
Training & Conference	886	2,250	550	1,300	•	1,300
General Supplies	6,120	31,000	22,825	20,000	•	20,000
Operating Supplies	833	10 900	750	800	ute updates, o <u>f</u> 800	supplies. 800
Operating Supplies	833	10,800 Conier				
Other Operating Costs	1,381	2,700	2,550	2,600	s; microfilm su <sub>l</sub> 2,600	2,600
Other Operating Costs	1,501				z,000 rships & dues, .	•
Total Operating Exps.	84,009	131,164	114,168	107,114	<b>107,114</b>	107,114
Total Operating Exps.	84,009	131,104	114,100	107,114	107,114	107,114
Capital Outlay	0	25,000	0	0	0	0
capital outray	U	23,000	Ū	•	Ū	U
TOTAL EXPENDITURES	1,189,103	1,272,573	1.276.385	1,294,927	1,294,927	1,294,927
	<u> 2/200/200</u>	<u></u>	<u></u>	<u>=j=0 .jo=7</u>	<u></u>	<u></u>
Cost-Sharing Expenses	86,741	62,709	62,709	61,923	61,923	61,923
0	/	,- 30		,0	,	
<u>REVENUES</u>	<u>3,537,817</u>	<u>3,29</u> 7,565	<u>3,461,280</u>	<u>3,317,</u> 850	<u>3,357,350</u>	<u>3,379,969</u>
			<del></del>			
POSITIONS (FT/PT)	19/3	19/3	19/3	20/1	20/1	20/1
	•	, -	, -		,	,

**Budget Highlights:** The Register of Deeds has two OCAs – an Administration OCA and an Automation Enhancement OCA. Normal operations are funded out of the Administration OCA. The Automation Enhancement OCA was established to set aside funds annually, the proceeds of which shall be expended on computer and imaging technology. \$22,619 of Automation funding was added to the FY2017 Adopted Budget for computer technology.

Changes in the Register of Deeds FY2017 Adopted budget are caused by two factors: 1) Revenues for the Register of Deeds' office are projected to increase as the commercial and residential real estate market in Forsyth County return to pre-recession rates; 2) Budgeted expenditures on items that have been underutilized have been reduced to reflect historical and planned spending.

### **TAX ADMINISTRATION**

**Mission**: To list, discover, appraise and maintain the ownership of all taxable property located in Forsyth County for ad valorem tax purposes as set forth in the Machinery Act of North Carolina. To process payments and enforce collection of ad valorem taxes and non-tax revenue within the limits of the General Statutes and applicable ordinances.

### **Program Descriptions:**

*Tax Assessing* - carries out services and actives regarding the general administration of Ad Valorem taxation.

*Quadrennial Reappraisal* - carries out the reappraisal of all real estate on a 4-year cycle, in house.

*Tax Collection* - processes payments on all taxes, ambulances, licenses, parting tickets, hotel/motel tourism tax, City of Winston-Salem sanitation liens, street assessments and mapping fees.

Accomplishments: Tax Administration has completed a significant reorganization. To better serve the public, a Customer Care Center was created, which handles telephone calls directly and serves all customer needs except bill payments. Centralizing our answers to public questions has increased our accuracy and consistency while significantly reducing citizen wait times.

**FY17 Goals**: Tax Administration's goal is first to carry out reorganization, demonstrating the benefits of a streamlined management team dedicated to better organizational communications; continue to fully learn and leverage the new tax software, NCPTS, and to work toward success in meeting annual challenges in delinquent property tax collections through techniques geared toward today's financial environment and business rules; enhance customer service through online account management and electronic document presentation; to complete the necessary work to provide an accurate 2017 countywide reappraisal.

### PROGRAM SUMMARY

	FY 14-15	FY 15-16		14-15 FY 15-16 FY 16-17					
	Actual	Original	Estimate	Request	Recommend	Adopted			
Tax Assessing	3,303,400	2,840,063	4,663,697	3,698,411	3,565,959	3,565,959			
Quadrennial Reappraisal	419,739	1,019,132	882,091	565,464	565,293	565,293			
Tax Collection	1,701,061	1,966,186	2,031,332	2,170,576	2,170,576	2,170,576			
Geographic Information	176,384	0	0	0	0	0			
Total	<u>5,600,584</u>	<u>5,825,381</u>	<u>7,577,120</u>	<u>6,434,451</u>	<u>6,301,828</u>	<u>6,301,828</u>			

### **Key Performance Measures:**



# **TAX ADMINISTRATION**

	FY 14-15	FY 15-1	6		FY 16-17	
	Actual	Original	Estimate	Request	Recommend	Adopted
EXPENDITURES						
Personal Services						
Salaries & Wages	2,876,668	3,023,473	2,916,389	3,066,796	3,054,625	3,054,625
Other Employee Benefits	835	0	841	839	839	839
					Ipad & co	ellphone stipends.
Employee Benefits	1,085,648	1,159,272	1,182,621	1,313,634	1,313,634	1,313,634
Board Compensation	3,200	3,500	3,500	3,500	3,500	3,500
Total Personal Services	3,966,351	4,186,245	4,103,351	4,384,769	4,372,598	4,372,598
Operating Expenditures						
Professional Fees	234,972	334,750	334,750	457,250	437,250	437,250
		Aud	lit services, mot	or vehicle pricii	ng service, legal fee	s for foreclosures.
Maintenance Service	3,442	6,000	6,000	6,000	6,000	6,000
						cer, maintenance.
Rent	199	216	216	216	216	216
Construction Services	958	0	0	0	0	0
Other Purchased Services	870,722	1,175,538	1,296,838	1,429,220	1,338,768	1,338,768
	-	Software license, adv	vertising, tax m	ail processing,	collection svcs., inst	urance premiums.
Training & Conference	40,900	40,210	40,210	50,210	41,710	41,710
			Training	for certificatio	on, required travel,	personal mileage.
General Supplies	38,294	25,842	25,842	31,271	29,771	29,771
			Smal	l equipment, b	ooks & subscriptior	ns, office supplies.
Operating Supplies	3,049	9,000	9,000	9,160	9,160	9,160
			Env	elopes, mappi	ng paper, plotting µ	oaper, tapes, files.
Other Operating Costs	9,374	47,580	13,580	46,355	46,355	46,355
	•		-		emberships & dues,	
Total Operating Exps.	1,201,910	1,639,136	1,726,436	2,029,682	1,909,230	1,909,230
						~~~~~
Capital Outlay	432,323	0	1,747,333	20,000	20,000	20,000
TOTAL EXPENDITURES	<u>5,600,584</u>	E 07E 201	7 577 120	6 121 161	<u>6,301,828</u>	<u>6,301,828</u>
TOTAL LAP ENDITORES	<u>3,000,384</u>	<u>5,825,381</u>	<u>7,577,120</u>	<u>6,434,451</u>	0,301,828	0,501,828
Cost-Sharing Expenses	339,093	686,958	2,685	120,758	117,512	117,512
Contra-Expenses	(90)	(373)	(373)	(373)	(373)	(373)
	(50)	(575)	(373)	(373)	(373)	(373)
<u>REVENUES</u>	<u>792,738</u>	<u>1,448,800</u>	<u>918,008</u>	<u>969,870</u>	<u>969,870</u>	<u>969,870</u>
	<u></u>	<u>_,</u>	<u></u>	<u></u>	<u> </u>	<u></u>
POSITIONS (FT/PT)	74/1	73/0	73/0	72/1	72/1	72/1
\ / /	, –	-1-	-1-	_,_	/-	7-

**Budget Highlights:** The primary drivers to the FY2017 Tax Administration adopted budget are inflationary increases to salaries and benefits, including the addition of 2.5% 401k contribution, as well as one-time increases related to sales-tax auditing and foreclosure hearing contracts. The full transition to Farragut software in Tax Administration is scheduled for early FY2017. In addition, revenue is reduced to reflect actual tax collection charges.

# **COMMUNITY GRANTS**

Community Grants serves to distribute Federal, State, and County funds to appropriate agencies.

	FY 14-15	FY 15-1	16	FY 16-17			
	Actual	Original	Estimate	Request	Recommend	Adopted	
Continuation Grants							
Senior Services, Inc. **	50,000	50,000	50,000	50,000	50,000	50,000	
SS, Inc. Meals on Wheels **	100,000	275,000	275,000	320,000	275,000	320,000	
HARRY- Veteran Services	10,800	20,000	20,000	20,000	20,000	20,000	
SciWorks	180,336	270,000	270,000	270,000	270,000	270,000	
<u>Requests</u>							
Arts Council* †	-	100,000	100,000	125,000	-	100,000	
Old Salem*	-	48,000	48,000	150,000	-	50,000	
RiverRun Film Festival	-	-	-	50,000	-	-	
Natl Black Theatre Festival*	-	65,000	65,000	65,000	-	65,000	
Community Care Center*	-	50,000	50,000	50,000	-	-	
Creative Corridors +	-	-	-	325,000	-	-	
Sheperd's Center**	-	25,000	25,000	60,000	-	50,000	
NW Child Development	-	-	-	88,400	-	26,520	
Children's Law Center	-	-	-	25,000		25,000	

\* - Agency received one-time funding in FY15-16

\*\* - These grants are appropriated in Aging Services and are shown here for illustrative purposes only

<sup>†</sup> - Additional funding may be considered as a Pay Go project.

# **NON-DEPARTMENTAL**

**Purpose:** Non-Departmental is a group of accounts that are general in nature and apply to more than one department. These accounts are more centrally controlled by appropriating the funds in Non-Departmental. Every effort is made to include all feasible expenditures and revenues within operating budgets so that the accounts in included in Non-Departmental are kept to a minimum.

### Account Descriptions:

Personal Services - includes funds for costs associated with Retiree Health Insurance (\$3,215,000), partially offset by Retiree paid premiums; costs associated with the County's Unemployment expenditures (\$250,000); OPEB (Other Post Employee Benefits) [\$1,600,000]; Salary Savings - since there is no way to predict which departments will have vacancies or how many vacancies there will be in a given year, Salaries & Wages are budgeted at 100% but a negative \$2,500,000 is included here to capture those vacancies. Departments are unable to claim vacant position savings until the County is able reach this negative savings number. Also included in the Personal Services category of Non-departmental is the projected costs for the annual Employment Performance Pay System. For FY 2017, the Recommended average increase is 2.58% with a range of 1% to 4%. This is based on an average employee rating of 3.1.

*Operating Expenditures* - includes the costs associated with the Annual Audit (Financial and Single audits); costs for membership & dues for various County associations and organizations such as the NCACC, NaCO, UNC School of Government, and Piedmont Triad Regional Council of Governments.

Payments to Other Agencies - Pass through funds to Utilities Commission for tire disposal fees, solid waste fees, electronic recycling funds, School PEG channel. All of these payments are 100% revenue offset.

*Operating Transfers Out* - Accounts for the annual transfer out to the Motive Equipment Replacement CPO and transfers to other funds and capital project ordinances.

*Revenues* - Account for all state, federal, and other reimbursements, fees, associated with the Payments to Other Agencies or not specific to a particular departmental program or function.

### **PROGRAM SUMMARY**

	FY 14-15	FY 15-16		FY 16-17		
	Actual	Original	Estimate	Request	Recommend	Adopted
Non-Departmental	10,441,196	13,058,166	7,062,350	14,425,561	13,543,623	12,949,270

# **NON-DEPARTMENTAL**

	FY14-15	FY15-1	6		FY16-17	
	Prior Year	Original	Estimate	Request	Recommend	Adopted
<b>EXPENDITURES</b>						
Personal Services						
Salary Savings	0	(2,511,085)	0	(2,500,000)	(2,544,000)	(2,544,000)
Retiree Hospitalization	2,842,163	3,050,000	3,075,370	3,215,000	3,215,000	3,215,000
Post Employment Benefits	0	1,600,000	1,600,000	1,600,000	1,600,000	1,600,000
Employment Performance Pay	0	1,767,010	0	1,955,467	1,955,467	1,955,467
Employer Share - 401k	0	1,924,380	-611	2,258,910	0	0
Salary - Comp & Class	0	0	0	960,947	960,947	960,947
Retiree Life Insurance	9,442	10,000	0	10,000	10,000	10,000
Unemployment	77,366	450,000	75,000	250,000	250,000	250,000
Total Personal Services	2,928,971	6,290,305	4,749,759	7,750,324	5,447,414	5,447,414
<b>Operating Expenditures</b>						
Professional Fees	48,280	75,000	62,500	75,000	75,000	75,000
					Fee for year-end	and single audit.
Other Operating Costs	141,282	170,900	165,637	174,027	174,027	174,027
				Memberships	\$154,027, survivor	benefits \$20,000.
Prior Year Encumbrances	0	2,000,000	0	2,000,000	2,000,000	2,000,000
Contingency	0	1,187,500	0	865,000	3,619,182	2,874,829
			\$5	65,000 genera	contingency, \$300	,000 special gifts.
Budget Reserve		944,861	0	176,210	0	0
Funds to addres	s timesheet schedul	ing changes and ho	liday leave polic	y changes in CY	O; Veterans Day AS	L in FY17 Request
Total Operating Exps.	189,562	4,378,261	228,137	3,290,237	5,868,209	5,123,856
Capital Outlay	1,917	0	0	0	0	0
Payments T/O Agencies	572,601	595,000	571,454	592,000	592,000	742,000
	Pass-through funa	ls tire disposal fees,	solid waste, elec	tronic recycling	(\$567K), School PEC	G channel (\$25K).
					100	9% revenue offset.
<b>Operating Transfers Out</b>	6,748,145	1,794,600	1,513,000	2,793,000	1,636,000	1,636,000
				Transfer to l	Motive Equipment R	Replacement CPO.
TOTAL EXPENDITURES	<u>10,441,196</u>	<u>13,058,166</u>	<u>7,062,350</u>	<u>14,425,561</u>	<u>13,543,623</u>	<u>12,949,270</u>